

Grievance Form

Project Reference: *Enhancing Climate Resilience of the Urban Landscapes and Communities in Thimphu-Paro Region of Bhutan (ECRUL) (2025-2031)*

[Note: *The form can be filled in Dzongkha or English and it can be either hand written or typed. All grievant / aggrieved person or party shall be treated with utmost confidentiality*]

Submit the duly filled form to infodhs@moit.gov.bt with the Subject ECRUL Grievance. If you wish to submit via Google Forms, [click here](#).

1. Grievant Information (can be anonymous if required)

Full Name: _____

Gender (*Please check*): ☐ Male ☐ Female ☐ Others ☐ Prefer not to specify

Physical Address: _____

Phone/Mobile #: _____

E-mail Address (if available): _____

Preferred medium of Contact (*Please check*):

☐ Phone ☐ E-mail ☐ In-Person ☐ No Contact

2. Grievance Details

Type of Grievance (*check one or more*):

- ☐ Environmental concerns (e.g., water management, flooding, waste, air quality)
- ☐ Social and community disruption (e.g., access, displacement, cultural impacts & sentiments)
- ☐ Property damage
- ☐ Land acquisition and resettlement
- ☐ Labor/Employment / Livelihood issue
- ☐ Corruption/Unethical practice
- ☐ Traffic/Access issue
- ☐ Vibration and structural damage
- ☐ Safety hazards
- ☐ Others (please specify): _____

Grievance Description (please provide clear and detailed information about the grievance below. Include dates, persons involved, and any relevant documents or photos if available. Use separate sheet if the provided space is inadequate):

3. Signature (optional)

Signature of grievant/ aggrieved person or authorized representative

Date: MM / DD / YY

Confidentiality Notice

All grievances related to the GEF ECRUL Bhutan Project will be treated confidentially. Your personal information will not be disclosed without your consent unless required by law.
