Glenwood Community School District Technology Department
Board Report for November 8, 2021

Tech Tickets:
For the month October 3rd through November 2nd, the technology department has received 134 requests for assistance. That does not include problems that were fixed from walk-up and email traffic.

Fall SRI:
Fall SRI data was submitted on Oct. 14 and Certified Enrollment was certified on the 15th. Debbie Schoening and I have been responding to further requests from the Dept. of Education as they have come to us.

Website:
At the last worksession, the Board approved moving forward with Proworks for consulting on the website. That review is being conducted currently. Proworks has requested one change that would allow better logs to be kept and shed more light on the issue.

E-Rate Planning
We conducted an After Action Review of Stage 1 of our district network overhaul on Oct. 20th. The main component of Stage 1 was the installation of a new firewall for the district. The purpose of the review was to evaluate all actions and issues that arose during the process as well as to plan ahead for Stage 2, which will center around network switches. Participating in the review were Chris Lemon, our Western Iowa Networks technician, Darek Madejski, an AEA consultant with experience with the specific firewall installed, Dave Fringer, and AEA consultant with whom we have contracted for E-Rate assistance. For more information see the full report.

If you should have any questions, please feel free to contact me.

Jedd Taylor
Director of Technology, GCSD