




## Role play prompts

### Bill and his friends (Festival goers)

They came last year. They travelled down from north Wales by car on Saturday. Parking was a bit of a challenge but once they got into the festival it was amazing and worth the hassle. It was quite a trek to their camping area so next time they'll bring a trolley or a wheelbarrow to lug all their kit. They'll bring less food this time because everything was available onsite and the stalls were open most of the day. Not much choice in the early morning though, so maybe they'll bring breakfast or something to keep them going through the night.




 Likes	 Longs for	 Loathes
<ul style="list-style-type: none"><li>• Convenience - every time</li><li>• Hedonism - here for good time not long time</li><li>• Music - dance dance dance</li></ul>	<ul style="list-style-type: none"><li>• The easy option</li><li>• Hanging with mates</li><li>• Good memories</li></ul>	<ul style="list-style-type: none"><li>• Avoid family &amp; kid areas.</li><li>• Long queues - why wait!</li><li>• Hates spending lots of money</li><li>• The real hippy stuff.</li></ul>

Characteristic & behaviours to model during interview:

- Be monosyllabic, give short answers. Make it hard for the interviewer to learn much without prompting.

# Faye and Owain (Festival goers)

They came to last year's festival for the first time. The weather was incredibly hot so they'll bring some extra sun cream and a few umbrellas for shade. Also they'll bring their own water bottles and reusable cups because last year they had to pay for these things which seems pointless. Faye has vowed to bring better footwear. It's a long way between the bands, loos, and eating places. Less fashion, more function!




 Likes	 Longs for	 Loathes
<ul style="list-style-type: none"><li>• Meeting other couples</li><li>• All the activities like workshops and naked saunas</li><li>• Any hippy shizz</li><li>• Good, wholesome veg food</li></ul>	<ul style="list-style-type: none"><li>• Doing the right thing</li><li>• Letting other see they're doing the right thing</li><li>• Being part of the festival community</li></ul>	<ul style="list-style-type: none"><li>• Party animals outside their tent at night!</li><li>• Plastic waste</li><li>• Meat! And over processed food</li></ul>

Characteristic & behaviours to model during interview:

- Not answering the question asked and going off on a tangent

# Ray (Band member)

Ray and the Big Folk Band have been coming to the festival for years now - initially as participants but latterly as the entertainment. They all love it and feel like they're treated like kings and queens when they're there. Access to the site is easy for them and the accommodation set up is more than adequate. Quite a few of the band and the technical bods bring their own food but Ray can't be bothered with that. He uses the 'band vouchers' that they get given by the organisers and queues with everyone else to sample what's on offer. Sometimes he offers to get food for others in the band, which he's happy to do but realises it can be quite a faff remembering what everyone wants - especially if there's no musicians menu provided up front.

 Likes	 Longs for	 Loathes
<ul style="list-style-type: none"> <li>• Band life</li> <li>• Adoration</li> <li>• </li> </ul>	<ul style="list-style-type: none"> <li>• Fame!</li> <li>• Special treatement</li> <li>• Secretly wants to be more rock and roll than folk, but yer know...</li> </ul>	<ul style="list-style-type: none"> <li>• Queuing like everyone else. He's special!</li> </ul>




Characteristic & behaviours to model during interview:

- Ray can be a little inappropriate sometimes. He's not got the memo on being PC and can sometimes invade people's space

# Vera (food trucker)

She had a food truck last year and learned a lot about the logistics and what's involved from that experience. She hired one of the ready-installed catering caravans. It was pricey to rent but all the big stuff, like stoves, fridges, was all set up for her. Getting food and drinks on to the site was all ok too but she realises now that she over ordered. It would have been OK to bring stock in over a couple of days, as and when she needed it, rather than bring it all on the first day. It's a bit extra hassle but having more room in the caravan would make serving easier.

In fact, with extra room to move around she could probably add another staff member. She thinks there would be enough people to make it pay for itself. Also the queues were massive and some people were getting pretty agitated about waiting so long. Vera knows she could make it all flow a little bit better from an ordering, cooking, serving and payment point of view.




 Likes	 Longs for	 Loathes
<ul style="list-style-type: none"><li>• Being smiley</li><li>• Meeting the general public</li></ul>	<ul style="list-style-type: none"><li>• Success</li><li>• Her food to be appreciated</li></ul>	<ul style="list-style-type: none"><li>• Rude people</li><li>• Bad food</li><li>• Waste</li></ul>

Characteristic & behaviours to model during interview:

- Be overly chatty and try not to follow the rhythm of the session

# Dot (Event volunteer)

This will be her first year volunteering but she's got friends that have done it before. The deal is that you agree to muck in: direct traffic, marshal the crowds, make sure people are behaving and in return you get to see the bands and get free food. It's hard work but it's a good laugh and you get free food vouchers.

 Likes	 Longs for	 Loathes
<ul style="list-style-type: none"><li>• Helping people</li><li>• Smiling</li><li>• Planet Earth!</li></ul>	<ul style="list-style-type: none"><li>• Everyone to be nice to each other</li></ul>	<ul style="list-style-type: none"><li>• Rude people</li><li>• Inconsiderate people</li></ul>

Characteristic & behaviours to model during interview:

- Be overly nice about the product. Bias towards being nice rather than revealing your true thoughts.