Documentation

Disposal charges

Module-Factory Version 1.0.0.

created with

Shop version 6.5.7.3 and

Pluginversion 6.05.01

(Deviations are possible if your shop or plugin version does not correspond to this)



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General	2
Preface	2
Support	3
Tests	4
The plugin	4
requirements	4
Basics	4
Plugin configuration (general assignment)	4
Creating disposal charge	5
Allocation of disposal fees for selected products	6
Editing orders in the backend	7

General

Preface

The Bul Hinsche GmbH agency was created out of the need to make our own shop better. This was more than 18 years ago now.

After countless projects, interfaces, payment modules and shops for xt:Commerce, we have been a certified Shopware Solution Partner since 2011. Shopware very quickly developed into our most important system. As a certified Shopware agency, we can offer you the ideal support according to your needs.

In addition to Shopware, Xentral is also one of the most important systems in our offering. By combining the Xentral ERP and merchandise management solution with Shopware 5 or Shopware 6, you get what we believe to be the most flexible and scalable solution for your business.

Your needs and requirements are important. For us, it doesn't matter whether you purchased a plugin in our own module shop or Shopware Community Store, whether you have a community, professional or enterprise license, whether you are a startup, SME or corporation. Our goal is to make you and your company a happy and satisfied customer.

Support

Our plugins are certainly not 100% error-free – we stand by that. Therefore, we have a fairly agile support team that always strives to help in a timely, efficient and customer-oriented manner.

Should a support issue arise, we need at least information about the plugin and shop version. Please note that we only provide free support if both are up to date and you have not made any changes yourself. If the worst comes to the worst, please also check whether the problem exists in Shopware's standard theme (is understandable), as graphical customization of the shop can also lead to incompatibilities. These cannot be tested in our test before publication and are therefore excluded from free support.

As a gesture of goodwill, we will look into your problem as long as your plugin or shop version is not too old. However, this decision rests solely with us if we act out of goodwill. In our case, support doesn't just mean fixing errors, but also helping. If something is unclear or incomprehensible, please feel free to write to us.

Tests

You can test all of our plugins in full for 30 days free of charge. We even ask for it. Only then can you determine without a doubt that the plugin does exactly what you hoped or expected. Our support will also support you during this test period under the conditions mentioned above.

The plugin

In Germany, all types of packaging that are introduced to the market are subject to the Packaging Act. This includes different categories such as sales, outer, service, shipping and transport packaging.

A distinction is made between packaging that is used by private end consumers (B2C) and packaging that is used in the commercial sector (B2B), with beverage packaging representing a special category. To classify all packaging, it is categorised according to its materials, such as paper & cardboard, plastics, glass, ferrous metals, aluminium and composites. Environmentally friendly B2C packaging is to be promoted through financial incentives. Manufacturers, retailers and importers who place B2C packaging on the market in Germany for the first time are obliged to join a dual system and register with the Stiftung Zentrale Stelle Verpackungsregister (ZSVR) to ensure that packaging waste is taken back and recycled across the country. This registration requirement has applied to all manufacturers of filled packaging since July 2022. Manufacturers not based in Germany can appoint an authorised representative. Initial distributors and resellers of B2B packaging must take care of the free take-back and proper recycling of comparable packaging waste. This now also includes reusable packaging. End consumers must be informed about these take-back obligations and there are also obligations to provide evidence.

We have developed our plugin based on these regulations so that they can be implemented in Shopware 6 for first-time distributors.

requirements

For this plugin you need at least Shopware 6.5.7.0

Links that will help

- https://docs.shopware.com/de/shopware-6-de/einstellungen/plugins
- https://docs.shopware.com/de/shopware-6-de/produkte/produkte

Basics



Plugin configuration (general assignment)

Before the plugin can be configured, it must first be activated.

Configuration channel:

Activate plugin for this channel:

At this point, you determine whether the plugin should be activated for all or only certain sales channels. We recommend first activating the plugin for all sales channels and then decoupling and deactivating the channels that should not use this plugin.

Basic settings

<u>Disposal charge is required</u> - if this setting is activated, the customer cannot deselect these additional costs. It is, so to speak, a mandatory component of the respective item. It is a global setting and therefore not possible per item

Creating disposal charge

In order to be able to assign disposal charge to an article, these must first be created as real articles in the shop. At least the following fields are required here: Name, Manufacturer,

visibility & structure and Price. The price entered here is used to calculate the fee and therefore represents the price per kilogramme.

Once the item has been saved, you must restrict its visibility by clicking on "Set visibility for selected Sales Channels". There you set the status to "Hide in Listings and search". This means that this item cannot be found as an item via the search or in categories. This must be defined for each language.

An exception to this is the manual assignment of the article for your own category lists or product displays. In this case, the article is displayed. However, this is not a fault of the plugin, but a faulty data maintenance or the problem also exists with regular articles.

An additional Custom Fields -> DisposalCharge has been added under the Specifications tab. The "Article is charge" checkbox must be activated. This indicates that this item is the charge. This completes the configuration of the charge article and the charge can be assigned to the corresponding articles in the shop.

Allocation of disposal fees for selected products

You can either create a new item or select an existing product.

Under the Specifications tab, please edit the Custom fields -> DisposalCharge again. The selection "Activate calculation of the charge on the article" must be set to active and the corresponding charge item must be selected in the "Disposal charge material" dropdown. All items that have been marked as fee items as described in the first step appear here in this selection. The additional field "Disposal fee price" is optional. If necessary, a different disposal fee can be entered here for this item.

After saving the item, the fee is now visible on the item detail page in the front end (customer view) of the shop and can be deselected depending on the configuration setting. By clicking on the shopping basket button, the fee item is automatically added to the shopping basket.

Important: If the item has been added to the shopping basket, it cannot be removed individually by the customer. If the customer does not want to pay the fee, they must delete

the item from the shopping basket and add it again without selecting the fee. If the charge item is also purchased, it is adopted as a normal order item in the orders and can therefore be imported and reused for any merchandise management system without additional adjustments.

The weight of the item to be disposed of is important for calculating the disposal fee (weight*fee=disposal charge).

Editing orders in the backend

If you want to make changes to an existing order, you must first add the item that you want to add and then manually add the disposal fee as an item. Unfortunately, this is not done automatically as in the frontend. Please make sure that you enter the correct price yourself for the item that represents the disposal fee. The system uses the item price.

If you have any questions or are unclear, please write to us at info@bui-hinsche.com or call us at +49 (0) 3441 / 9799060. We are glad to help you.