

List of Buckets

● Office, Finance, BI & Legal

Backup person

Ana Trusk
Natasa Francic

- Finance (Alen Husic) ->
- Office (Ana Trampetic) ->
- Info Koykan.com (Ana Trampetic) ->
- Kaizen (Boro Milivojevic) ->

● Food Production & Quality

Kresimir Hasenohrl

- Food Menu Request (Dino Besic) ->

● Sourcing, Procurement & COGS

Natasa Francic

- Sourcing (Ana Trampetic) ->
- Procurement (Ana Trampetic) ->

● Recruiting, HR & Workforce

Ana Trusk
Ivana Lang
Ivana Lang
Domagoj Klaric

- Recruiting (Ivana Lang) ->
- Hiring (Ana Trusk) ->
- Human Resources (Ana Trusk) ->
- Accommodation (Silvana Capeta) ->

● Customers. Sales & Marketing

Ana Trampetic
Kresimir Hasenohrl

- Customer Feedback (Ana Trampetic) ->
- Marketing (Dino Besic) ->

● Operations

Domagoj Klaric
Lionel Sacon

- Operations (Silvana Capeta) ->
- Store Build (Domagoj Klaric) ->
- Information Technology, IT (Kresimir H.) ->

● Training & Support

Silvana Capeta

- Gastro Team (Nino Herak) ->

● Brand & Franchise

- Franchise Concept (Boro Milivojevic) ->
- CC Equipment (Domagoj Klaric) ->

● Digital Technology and Data

○ Sales

- KMenu - Recipes and Prices (Meez) -> 1ls.k.systems.ticket@koykan.com
- KCash - POS Systems (Remaris) -> 1ls.k.systems.ticket@koykan.com
- KSign - DMB Systems (Samsung) -> 1ls.k.systems.ticket@koykan.com

○ Workforce

- KPlan - Shifts Scheduling (7Shifts) -> 1ls.k.systems.ticket@koykan.com
- KTask - Roles & SOPs (Mileva) -> 1ls.k.systems.ticket@koykan.com
- KWiki - OM & DMS (Confluence) -> 1ls.k.systems.ticket@koykan.com
- KDash - Reporting & BI (Tableau) -> 1ls.k.systems.ticket@koykan.com

○ Procurement

- KShop - Procurement (Odoo - eCommerce) -> 1ls.k.systems.ticket@koykan.com

○ COGS

- KCogs - COGS Management (MarketMan) -> 1ls.k.systems.ticket@koykan.com

- **Support**
 - **KHelp** - HelpDesk (Odoo - HelpDesk) -> 1ls.k.systems.ticket@koykan.com
- **CC**
 - **KChef** - CC Operations (Odoo - Manufacturing) -> 1ls.k.systems.ticket@koykan.com