

Terms and Conditions

- It's my choice whether or not I take on a commission and I reserve the right to decline any commission for any reason.
- PayPal is the only payment method I accept.
 - No exceptions will be made. No other payment methods are accepted at this time.
- I only use Arda Wigs as my base wig supplier.
 - I use Epic Cosplay Wigs in the case of Arda not being able to supply.
- Once invoice is sent, the materials and wig base cost will need to be paid up front.
 - As of 09/06/2020, all new invoices made will have a minimum payment required on the invoice to cover all materials required to start the commission. The longer it takes to receive that payment, your commission may be delayed and in some cases, cancelled.
 - It is recommended to send the initial cost immediately upon receiving the invoice.
 - The rest of the invoice may be paid in payments but the invoice must be fully paid off before I ship your wig.
- Refunds are accepted before completion of the wig styling.
 - Once the wig and materials are purchased, it acts as a deposit for the commission and is not refundable. However, if a significant amount of my time has gone into the wig you will have to pay for some labor. That cost will be at my discretion.
 - Wig base and materials can be sent to you but shipping cost will need to be covered by you. Some labor costs are refundable at that time depending on when you cancel.

- Once the commission is completed and shipped to you, payment is non-refundable.
- Responding to my messages is key for the commission process whether it be progress photos or input needed.
 - If I do not get a response in a timely manner your commission may be put on hold or delayed as I cannot proceed without communication from you.
 - If zero communication proceeds, I will cancel your commission to open a slot for someone else.
- If you are unsatisfied with the product you receive, you may send it back to me to be fixed free of charge.
 - Shipping will need to be covered going from you to me and from me to you.
 - No exceptions will be made. You are required to cover any and all shipping costs in any circumstance.