

Privacy Policy and SMS Terms and Conditions

Last Updated: November 6, 2025

Madanes Law (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit madaneslaw.com (the “Site”), communicate with us, or use our services. By using the Site or providing information to us, you consent to the practices described in this Privacy Policy.

Information We Collect

Personal Information You Provide

We may collect:

- Name
- Address
- Email address
- Phone number
- Information submitted through consultation, intake, or service request forms
- Information shared during conversations, including SMS

Automatically Collected Information

We may collect:

- IP address
- Browser type
- Device information
- Pages viewed
- Cookies and tracking technologies

We do not knowingly collect sensitive personal information unless required for legal services and provided voluntarily.

How We Use Your Information

We may use your information to:

- Provide legal and related services
- Respond to questions or inquiries
- Support conversational intake through messaging
- Schedule appointments or meetings

- Provide service updates, case updates, and follow-ups
- Improve website performance and user experience
- Comply with our legal and ethical obligations

We do not sell your personal information.

SMS Terms and Conditions (Conversational Use)

By providing your mobile number, you consent to receive **SMS or MMS messages** from Madanes Law related to:

- Intake communications
- Scheduling
- Appointment reminders
- Case status updates
- Service follow-ups
- Other service-related messages

Message frequency may vary. Message and data rates may apply depending on your mobile carrier.

You may opt out at any time by replying **STOP**. For help, reply **HELP**.

We do not sell, rent, or share your mobile information with third parties or affiliates for marketing or promotional purposes. All categories outlined in this Privacy Policy exclude text messaging originator opt-in data and consent and this information will not be shared with any third parties.

How We Share Your Information

We may share information only as necessary with:

- Service providers assisting in firm operations
- Government or legal authorities when required by law

We do not share text messaging originator opt-in data or consent with any third parties.

California Privacy Rights (CCPA)

If you are a California resident, you have the following rights under the California Consumer Privacy Act (CCPA) and subsequent amendments:

Right to Know

You may request that we disclose the categories and specific pieces of personal information we have collected about you.

Right to Delete

You may request that we delete personal information we collected from you, subject to legal exceptions including legal or ethical retention obligations.

Right to Correct

You may request correction of inaccurate personal information.

Right to Non-Discrimination

We will not deny services or provide different quality of service for exercising your privacy rights.

How to Submit Requests

You may submit a request by contacting us using the information in the Contact section below. We may need to verify your identity to process your request.

Sale and Sharing Disclosure

We do not sell or share personal information as defined under CCPA.

Data Security

We take reasonable safeguards to protect your information from unauthorized access, disclosure, alteration, or destruction.

No method of transmission or storage is completely secure.

Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy or as required by law, including attorney ethical requirements.

Third-Party Links

Our Site may contain links to external websites. We are not responsible for the privacy practices of those websites.

Children's Privacy

Our services are not directed to individuals under 18 and we do not knowingly collect personal information from children.

Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted to this page with the updated date.

Contact Us

If you have questions or wish to exercise your California privacy rights, please contact:

Madanes Law

[Office Address]

[Email]

[Phone Number]