

NYS AHPERD Yearly Subscription/Annual Billing-Membership Cancellation

Yearly Subscription cancellations must be made within 7 business days from the purchase date of the membership to have the full refund processed.

Members will be sent multiple reminders for the yearly renewal prior to billing date. A subscription membership must be cancelled prior to renewal date (initial billing date).

Example: **(Anniversary date 5/15/2021. Cancellation of billing must be done prior to 5/15/2021)**

Cancellations will be accepted via phone or email. *

In addition:

- All refund requests must be made by the member, school/college, or credit card holder.
- Refund requests must include the name of the member, transaction details, and documentation.
- Refunds will be credited back to the original method used for payment.
- Credit Card fees associated with purchase/s cannot be refunded.

The above policies apply to all NYS AHPERD memberships unless otherwise noted in the corresponding program materials.

*See yearly subscription/monthly billing cancellation policies, membership cancellation, and event cancellation

Any questions or cancellation requests may be directed NYS AHPERD central office staff:

Email: finances@nysahperd.org

Phone: 315-823-1015