



Anna Wilde Dog Training

Dog Walking – Terms, Conditions & Client Consent Form

Version date: 20 May 2026

1. General Agreement

These Terms and Conditions form a legally binding agreement between the Client (the dog's owner or responsible adult) and Anna Wilde Dog Training ("the Walker"), operated by Anna Wilde, based in Welland, Malvern, Worcestershire.

By engaging dog walking services, the Client confirms they have read, understood, and agreed to the following terms, and that they have completed and signed the Consent Form included at the end of this document.

2. Services Provided

Anna Wilde Dog Training provides dog walking services. Services will be agreed in advance and confirmed in writing. Walks may take place in parks, fields, footpaths, lanes, or other outdoor public spaces appropriate for the dog.

The Walker will use reward-based handling methods and will always act in the dog's best interests. The welfare of the dog is the Walker's primary concern at all times.

3. Client Responsibilities

- The Client must provide accurate, honest, and complete information about the dog's history, behaviour, health conditions, and any known risks prior to the commencement of services.
- The Client must ensure the dog is up to date with vaccinations, flea treatment, and worming as appropriate, and provide evidence on request.
- The Client must ensure the dog is wearing a well-fitted collar or harness with a valid ID tag (as required by law under The Control of Dogs Order 1992) at the start of each walk.
- The Client must ensure all equipment provided for the dog (leads, harnesses, collars, muzzles, etc.) is safe, appropriate, and in good working order.
- The Client must ensure the Walker has clear access instructions, including any alarm codes, gate codes, or other access requirements.
- The Client is responsible for ensuring their dog is not suffering from any contagious illness that could pose a risk to other animals or persons.
- The Client agrees to provide an emergency contact number that is reliably reachable during walk times.

4. Dog Welfare & Behaviour

- The Walker will always prioritise the dog's physical and emotional wellbeing and will not use any form of punishment, aversive equipment, or coercive handling.
- The Walker reserves the right to end a walk early and return the dog home if the dog is displaying signs of illness, extreme distress, or behaviour that poses a risk to itself or others.



- The Client must disclose any history of aggression, biting, reactivity, or any other behaviour that may present a risk to other dogs, people, or the Walker. Failure to disclose such information is a breach of these Terms.
- Where a dog has a bite history or is known to be at risk of injuring another animal or person, the Walker may require the dog to be muzzled. The Client is responsible for providing and familiarising their dog with a suitable muzzle.
- The Walker reserves the right to refuse or discontinue services at any time if the dog presents a safety risk that was not disclosed prior to the service commencing.

5. Veterinary Emergencies

In the event of a veterinary emergency during a walk or while the dog is in the Walker's care:

- The Walker will make every reasonable attempt to contact the Client immediately.
- If the Client cannot be reached and the Walker reasonably believes the dog requires urgent veterinary attention, the Walker is authorised (with the Client's consent, as indicated in the Consent Form below) to transport the dog to the nearest available veterinary practice and to authorise emergency treatment on the Client's behalf.
- Any veterinary costs incurred are the sole responsibility of the Client, regardless of how emergency treatment was authorised.
- The Walker will not be liable for the outcome of any veterinary treatment given in good faith in an emergency.
- The Client is strongly advised to hold comprehensive pet insurance including emergency and third-party liability cover.

6. Transport in the Walker's Vehicle

Dogs may be transported in the Walker's vehicle to and from walk locations where agreed. The following apply:

- Dogs will be secured safely during transport in accordance with the Highway Code.
- The Walker's vehicle will be maintained in a clean and suitable condition.
- The Walker accepts no liability for any injury, illness, or distress experienced by the dog during transit, provided all reasonable precautions have been taken.
- The Client's consent to travel in the Walker's vehicle is required and is recorded in the Consent Form.

7. Key Holding & Property Access

Where the Walker is required to access the Client's property to collect or return the dog, the following apply:

- The Client may provide a key, key code, or other access method to the Walker. The Walker will store any keys securely and labelled only with a non-identifiable reference.
- Keys will not be copied and will be returned promptly upon termination of services.
- The Walker will treat the Client's property with respect and will access only the areas necessary to collect and return the dog.
- The Walker accepts no liability for any loss, damage, or security breach arising from the provision of access, unless caused by the Walker's own negligence.
- The Client should notify their home insurer if they are providing a key to a third-party service provider, as some policies require this.



- The Client's consent to the Walker holding or accessing keys to their property is recorded in the Consent Form.

8. Equipment Safety

The Client warrants that all equipment provided for use with their dog, including leads, harnesses, collars, muzzles, and any other items, is:

- In good working condition with no signs of damage, wear, or risk of failure.
- Appropriately sized and fitted for the dog.
- Suitable for the type of walk and activity planned.

The Walker will notify the Client if, in their professional opinion, any equipment appears unsafe. The Walker reserves the right to decline to use equipment they consider unsafe and may use a suitable alternative. The Walker accepts no liability for any incident arising from equipment failure or inappropriately fitted equipment provided by the Client.

9. Photography & Social Media

The Walker may take photos or short videos of the dog during walks for record-keeping and training progress purposes. The Client's consent to the use of such images for marketing or social media purposes is sought separately in the Consent Form below.

- Clients may withdraw consent for marketing use at any time by notifying the Walker in writing.
- The Walker will never include identifying personal information about the Client or their address alongside any images shared publicly.

10. Data Protection

Anna Wilde Dog Training is committed to handling all personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

- Personal data collected (including name, address, contact details, emergency contacts, and dog information) will only be used for the purpose of providing and managing dog walking services.
- Data will be stored securely and not shared with third parties without the Client's explicit consent, except where required by law.
- Clients may request access to, correction of, or deletion of their personal data at any time by contacting wildedogtraining@gmail.com.

11. Legal Responsibility for the Dog

The Client remains legally responsible for their dog at all times, including during walks and while in the Walker's care. This includes responsibility under:

- The Dangerous Dogs Act 1991
- The Animals Act 1971
- The Environmental Protection Act 1990 (including fouling)

The Walker will act responsibly and in the dog's best interests at all times, but cannot be held legally responsible for incidents arising from undisclosed behavioural risks or pre-existing conditions.



12. Liability & Risk

- The Walker takes all reasonable professional care but accepts no liability for injury, loss, or damage caused by the Client's dog to any person, animal, or property.
- The Walker accepts no liability for loss, injury, or death of a dog arising from circumstances beyond the Walker's reasonable control, including the dog escaping via inadequate equipment, an unforeseen event, or behaviour not disclosed by the Client.
- The Walker's liability is limited to the fee paid for the relevant session.
- The Client is strongly encouraged to hold adequate pet insurance, including third-party liability cover.

13. Payments & Bookings

- Payment terms will be agreed at the time of booking and confirmed in writing.
- Walks must be paid for in advance or on the day, as agreed.
- Prices are subject to change with reasonable notice. Changes will not affect pre-paid sessions.

14. Cancellations

- A minimum of 48 hours' notice is required to cancel or reschedule a walk without charge.
- Cancellations with less than 48 hours' notice may be charged in full.
- The Walker reserves the right to cancel due to illness, extreme weather, or other unforeseen circumstances. In such cases, the walk will be rescheduled or a refund provided.

15. Termination of Services

Either party may terminate the dog walking arrangement at any time. The Walker reserves the right to terminate services immediately, without refund of pre-paid sessions, in the event of:

- Failure to disclose known behavioural risks or relevant health conditions.
- Abusive, threatening, or unreasonable behaviour by the Client.
- The dog presenting a risk to the Walker or others that was not previously disclosed.

16. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

19. Acceptance

By booking any training service with Anna Wilde Dog Training, the Client confirms that they have read, understood, and agreed to these Terms and Conditions in full.

For questions, please contact Anna Wilde at wildedogtraining@gmail.com or 07925 219233.

Client Acknowledgement & Signature



Anna Wilde Dog Training

Positive results that last

By signing, I confirm that I have read, understood, and agree to the Terms and Conditions of Anna Wilde Dog Training.