

Terms of Use

Last updated: September 2025

Welcome to Alephy. By accessing or using our website (<https://alephy.com>) or our AI chat and voice agent services ("Services"), you agree to these Terms of Use. Please read them carefully.

1. Eligibility

You must be at least 18 years old to use our Services. By using Alephy, you represent that you have the authority to bind yourself or the business you represent.

2. Services Provided

Alephy provides AI-powered chat and voice agents that assist businesses with 24/7 sales, reception, lead qualification, and appointment booking. Service features may change or improve over time.

3. Trial and Subscriptions

- Free trials are available as advertised.
- Subscriptions automatically renew unless canceled before the billing cycle ends.
- You are responsible for all fees, taxes, and charges related to your subscription.

4. Acceptable Use

You agree not to:

- Use Alephy Services for unlawful, harmful, or misleading purposes.
- Attempt to interfere with or disrupt our systems.
- Misuse AI agents in ways that could harm customers or misrepresent your business.

5. Intellectual Property

All software, content, and materials provided by Alephy are owned by us or our licensors. You may not copy, modify, or distribute them without our prior written consent.

6. Data and Privacy

We may collect and process data in accordance with our [Privacy Policy]. By using our Services, you consent to such processing.

7. Disclaimers and Limitation of Liability

Our Services are provided “as is” and “as available.” We do not guarantee uninterrupted or error-free operation. To the maximum extent permitted by law, Alephy is not liable for indirect, incidental, or consequential damages arising from the use of our Services.

8. Termination

We may suspend or terminate your access to the Services if you violate these Terms. You may cancel your subscription at any time.

9. Governing Law

These Terms are governed by the laws of Quebec, Canada, without regard to conflict of law principles.


10. Changes to Terms

We may update these Terms from time to time. Continued use of our Services after changes are posted constitutes acceptance of the revised Terms.

11. Contact Us

If you have questions, contact us at:

 info@alephy.com

 (514) 609-8097