

Crisis Stabilization Unit (CSU) Physical Plant Requirements Tracking Tool

PROVIDER AMBASSADOR PROGRAM
UPDATED MAY 2025

Provider Ambassador Program

Crisis Stabilization Unit Physical Plant Requirements Tracking Tool

This tracking tool is designed to help agencies evaluate and document compliance with Crisis Stabilization Unit (CSU) physical plant. Use this table to review each area, assess current alignment, identify gaps, and assign follow-up actions.

Instructions: Review each statement below and rate your program's current level of implementation. Use the following scale:

- 1 = Not Yet Implemented
- 2 = Partially Implemented
- 3 = Fully Implemented

Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
<i>Sleeping Areas</i>	Must have private rooms with beds Sleeping areas must be safe, clean, and allow for adequate personal space and storage. Sleeping areas should allow for 24/7 observation in a trauma-informed manner			

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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	Sleeping areas should be accessible to personnel to access without interference in the event of an emergency (e.g., A lock may add extra minutes to respond to overdose or psychiatric emergency). Individuals should be assigned to sleeping areas based on gender identity.			
<i>Bathrooms</i>	Adequate number of bathrooms, accessible and in good repair, ensuring privacy and hygiene. Individuals should be assigned to bathrooms based			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	on gender identity. Bathrooms should be inspected for potential ligature and other risks			
<i>Group Rooms</i>	Dedicated, comfortable spaces for therapeutic and educational groups.			
<i>Dining Areas</i>	Clean, safe dining area with sufficient seating for all residents.			
<i>Kitchen Facilities</i>	On-site kitchen (if applicable) that meets health and safety codes for meal preparation and storage.			
<i>Laundry Access</i>	Access to laundry facilities for individuals on-site. Should include a mechanism for			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	eradication of bed bugs.			
<i>Privacy</i>	The layout must provide individuals with personal dignity and minimize intrusion.			
<i>Safety & Security</i>	Have the regulatory, physical, and personnel capacity for seclusion and restraints as necessary. Anti-ligature sensitive and contain safe rooms for people for whom violence may be imminent. Facility has fire alarms, extinguishers, exits, emergency lighting, and security			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	procedures in place.			
<i>Searches</i>	Facility should have policies and procedures to conduct searches of rooms and common areas to promote safety. Ongoing and documented monitoring of areas that may not be visible to cameras or plain eye.			
<i>Admission</i>	Facility should have private area to conduct initial admission, including cataloguing of belongings, safety review of belongings, plan/method to safely discard contraband or hand off to			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	supports, and method to heat belongings to prevent infestation.			
<i>Accessibility</i>	Facility meets ADA standards or accommodates those with mobility challenges.			
<i>Maintenance</i>	The building and grounds are maintained, clean, and free from hazards.			
<i>Recreational Space</i>	A non-institutional and welcoming physical space and environment for individuals in crisis, rather than Plexiglas “fishbowl” observation rooms and keypad-locked doors.			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	Designated indoor and/or outdoor space for recreational or leisure activities with appropriate personnel supervision. Offer enough space in the physical environment to meet the needs of the population served. A lack of space can elevate anxiety for all. Incorporate quiet spaces for those who would benefit from time away from the milieu or the main stabilization area.			
<i>Storage</i>	Secure storage available for medication, records, and			



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Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	resident belongings.			
<i>Emergency Preparedness</i>	Clear evacuation routes, posted plans, and emergency supplies, including Automatic External Defibrillators (AED) and overdose reversal agents, are easily accessible for emergency response.			

Additional Considerations	
Question	Notes
Does your facility support therapeutic and recovery-oriented programming (e.g., private clinical spaces, group rooms)?	
Are there appropriate safety protocols, ADA-compliance features, and room for service delivery expansion?	
Do rooms meet state and local regulations?	



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Additional Considerations	
Question	Notes
Does the environment promote dignity, privacy, and recovery-oriented values?	
Are personnel able to monitor residents in public spaces at all times through direct line-of-sight and/or cameras?	
Is there a protocol for searching rooms, premises, and possessions in a trauma-informed manner?	
Is the environment free of risks for people who may be high risk for self-harm?	



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