



Crisis Stabilization Unit (CSU) Physical Plant Requirements Tracking Tool

PROVIDER AMBASSADOR PROGRAM
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Crisis Stabilization Unit Physical Plant Requirements Tracking Tool

This tracking tool is designed to help agencies evaluate and document compliance with Crisis Stabilization Unit (CSU) physical plant. Use this table to review each area, assess current alignment, identify gaps, and assign follow-up actions.

Instructions: Review each statement below and rate your program's current level of implementation. Use the following scale:

- 1 = Not Yet Implemented
- 2 = Partially Implemented
- 3 = Fully Implemented

Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
Sleeping Areas	Must have private rooms with beds			
	Sleeping areas must be safe, clean, and allow for adequate personal space and storage.			
	Sleeping areas should allow for 24/7 observation in a trauma-informed manner			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	Sleeping areas should be accessible to personnel to access without interference in the event of an emergency (e.g., A lock may add extra minutes to respond to overdose or psychiatric emergency). Individuals should be assigned to			
	sleeping areas based on gender identity.			
Bathrooms	Adequate number of bathrooms, accessible and in good repair, ensuring privacy and hygiene.			
	Individuals should be assigned to bathrooms based			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	on gender identity.			
	Bathrooms should be inspected for potential ligature and other risks			
Group Rooms	Dedicated, comfortable spaces for therapeutic and educational groups.			
Dining Areas	Clean, safe dining area with sufficient seating for all residents.			
Kitchen Facilities	On-site kitchen (if applicable) that meets health and safety codes for meal preparation and storage.			
Laundry Access	Access to laundry facilities for individuals on-site. Should include a mechanism for			





eradication of bed bugs. Privacy The layout must provide individuals with personal dignity and minimize intrusion. Safety & Have the Security regulatory,	a	ment Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
provide individuals with personal dignity and minimize intrusion. Safety & Have the Security regulatory,					
Security regulatory,	pr inc pe an	provide individuals with personal dignity and minimize			
personnel capacity for seclusion and restraints as necessary. Anti-ligature sensitive and contain safe rooms for people for whom violence may be imminent. Facility has fire alarms, extinguishers, exits, emergency	ety & Haurity re ph pe ca se re ne co ro fo ma	Have the regulatory, physical, and personnel capacity for seclusion and restraints as necessary. Anti-ligature sensitive and contain safe rooms for people for whom violence may be imminent. Facility has fire alarms, extinguishers,			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	procedures in place.			
Searches	Facility should have policies and procedures to conduct searches of rooms and common areas to promote safety. Ongoing and documented monitoring of areas that may not be visible to			
	cameras or plain eye.			
Admission	Facility should have private area to conduct initial admission, including cataloguing of belongings, safety review of belongings, plan/method to safely discard contraband or hand off to			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	supports, and method to heat belongings to prevent infestation.			
Accessibility	Facility meets ADA standards or accommodates those with mobility challenges.			
Maintenance	The building and grounds are maintained, clean, and free from hazards.			
Recreational Space	A non-institutional and welcoming physical space and environment for individuals in crisis, rather than Plexiglas "fishbowl" observation rooms and keypad-locked doors.			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	Designated indoor and/or outdoor space for recreational or leisure activities with appropriate personnel supervision.			
	Offer enough space in the physical environment to meet the needs of the population served. A lack of space can elevate anxiety for all.			
	Incorporate quiet spaces for those who would benefit from time away from the milieu or the main stabilization area.			
Storage	Secure storage available for medication, records, and			





Requirement Area	Expectations	Rating (1-3)	Notes/Gaps Identified	Follow-Up Action & Responsible Party
	resident belongings.			
Emergency Preparedness	Clear evacuation routes, posted plans, and emergency supplies, including Automatic External Defibrillators (AED) and overdose reversal agents, are easily accessible for emergency response.			

Additional Considerations		
Question	Notes	
Does your facility support therapeutic and recovery-oriented programming (e.g., private clinical spaces, group rooms)?		
Are there appropriate safety protocols, ADA-compliance features, and room for service delivery expansion?		
Do rooms meet state and local regulations?		





Additional Considerations	Additional Considerations		
Question	Notes		
Does the environment promote dignity, privacy, and recovery-oriented values?			
Are personnel able to monitor residents in public spaces at all times through direct line-of-sight and/or cameras?			
Is there a protocol for searching rooms, premises, and possessions in a trauma-informed manner?			
Is the environment free of risks for people who may be high risk for self-harm?			



