

# Frequently asked questions (F.A.Q.)

## **How do we communicate when making graphics?**

Once you fill the form, I contact you and you explain to me how you would like it to look like, show me some examples if you have or just give me a general idea. I update you weekly on the progress, by showing you demo animations / designs and we polish our ideas.

## **I want something super specific, but it is a bit out of ordinary, how does that work?**

It works just the same, the difference is that it costs extra, especially if there is a requirement for an illustration. But there is always an option to set it according to your budget.

## **I want graphics, but I want it really fast, how does that work?**

With paying extra, I am able to delay the work I am working on and focus on your and your request. This is all arranged privately between the two of us.

## **I want to change something on my graphics, how much does it cost to do so?**

Once I have finished a graphics pack for you, you are able to request: colour / social media text / schedule change, FREE of charge, once every 3 months for next 2 years. Everything else is going to have to be paid extra, but with reduced prices.

## **I have no clue how to set up stuff in my streaming software, how much does it cost for you to do it for me?**

If you have ordered Standard pack or above, there is no problem, once everything is done, I am willing to help you set it up, or even set it up for you, FREE of charge.

## **Once you have finished my graphics, am I obligated to promote you as an artist?**

No, there is no obligation to do so, you have bought a final product for me, but it would be highly appreciated to promote me with a sticker or a banner that I make FREE of charge for you.

## **How do we communicate when creating a Youtube video?**

Once you fill the form, I contact you and you explain to me what type of content you do, explain to me how you would like your videos to look like, show me some examples if you have or just give me a general idea. I start making videos from the material you provide me or give me links to and I make a video, upload it,

put up tags and everything related. You review it before publishing.

### **How do we communicate when creating a website?**

Once you fill the form, I contact you and you explain to me what type of content you do, explain to me how you would like your website to look like, show me some examples if you have or just give me a general idea. I begin creating a website and once you review it once in a while when I send you the link with updates. You review it before publishing.

### **If I commend you to a friend, do any of us get benefits?**

Yes, you both get benefits. Your friend gets a 10% discount on the commission. After commending 10 friends, you get to spend 200€ on whatever you want from my site, for yourself or a person of your choice.