

The Commercial Disclosure page contains information about Kalhen Coaching Management and its affiliated companies to which we will disclose without delay if request:

Legal Name Kalhen Coaching Management is the registered trade name with its address on the 3rd Floor, Shinjuku Dai 7 Hayama Building
Address 1-36-2 Shinjuku Shinjuku-ku Tokyo 160-0022.

Phone number Our contact number 08083053762.

Business Hours Business hours 10:00 – 18:00 (excluding weekends and
Email Address holidays).

Our business email address is kalhen@femconversations.com

Additional Fees Customers may be subject to additional costs of the product or service itself, including (but not limited to) shipping costs, processing fees, etc. More accurate transactions fees will be applicable on the checkout screen.

Exchanges & Returns Policy <Returns and exchanges requested by customers> Items before shipping: You can cancel your order by pressing the cancel button on the website. Items after shipping: Unopened items can be refunded or exchanged for items of equal or lesser value only if you contact the customer support center at kalhen@femconversations.com within 10 days of the arrival of the item. We do not accept returns or exchanges of items after opening.

<Returns and exchanges for defective goods and services> Please contact the customer support center at kalhen@femconversations.com . We will refund or exchange new products at our shipping cost, where applicable.

Delivery times Orders will be processed within 3-5 business days. Products should be received within 14 days and are available as soon as you place your order.

Accepted payment methods Credit cards or via local bank transfer.

Payment period	Credit card payments are processed immediately, while local bank transfers must be sent within 3 days of the date of order.
Price	Sales amounts listed on each product page