METCARE® / My Esthetic Travel®

# MET Academy

## Student Portal — User Guide

| | |
|---|---|
| **Client** | METCARE® / My Esthetic Travel® — Mila Pecheu |
| **Document** | Student Portal — User Guide |
| **Platform** | React.js · Node.js · Supabase · Cloudflare Stream · Resend |
| **Student Portal** | https://metcare-frontend.vercel.app/academy |
| **Version** | v1.0 — May 2026 |
| **Prepared by** | Agentum AI |
| **Confidentiality** | Client Deliverable — Not for Distribution |

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# 1. Overview

The MET Academy Student Portal is the learning platform through which METCARE® students access their training modules. Students cannot self-register — all accounts are created by the admin, and access is granted via a secure email activation flow. The portal is entirely separate from the Admin Portal and shares no session or credentials with it.

## 1.1 Technology Stack

| | |
|---|---|
| **Frontend** | React.js (Next.js) — hosted on Vercel |
| **Backend / API** | Node.js REST API |
| **Database & Auth** | Supabase — PostgreSQL with Row Level Security (RLS) |
| **Video Delivery** | Cloudflare Stream — signed tokens, 2-hour expiry, no direct URL sharing |
| **Email Delivery** | Resend — activation and password-reset emails from noreply@myesthetictravel.net |
| **Student Portal** | https://metcare-frontend.vercel.app/academy |
| **Language Toggle** | FR / EN — persistent in localStorage (default: French) |

## 1.2 What the Student Can Do

- Activate their account by clicking the email link and setting a password
- Sign in with email and password
- Access all published training modules from their personal dashboard
- Watch any module in any order — no restrictions or prerequisites
- Navigate between modules using Previous / Next buttons or the sidebar module list
- Reset their password using the Forgot Password flow
- Toggle the interface between French and English

## 1.3 Complete Student Journey

| Step | Action | Where |
|---|---|---|
| 1 | Admin creates account → student receives welcome email | Admin Portal → Student inbox |
| 2 | Student clicks activation link → sets password → auto-logged in | /activate?token=… |

| Step | Action | Where |
|---|---|---|
| 3 | Student returns for subsequent visits → signs in with credentials | /sign-in |
| 4 | Student accesses dashboard → browses module grid | /dashboard |
| 5 | Student selects a module → watches video | /dashboard/module/[id] |
| 6 | If password forgotten → requests reset → sets new password | /forgot-password → /reset-password |

# 2. Public Landing Page ( / )

The landing page is publicly accessible — no login is required. It introduces MET Academy and METCARE® to prospective and enrolled students. Navigation includes FR / EN language toggle, Training, Free Videos, FAQ, and a Log In button. There is no signup or registration button anywhere on this page.

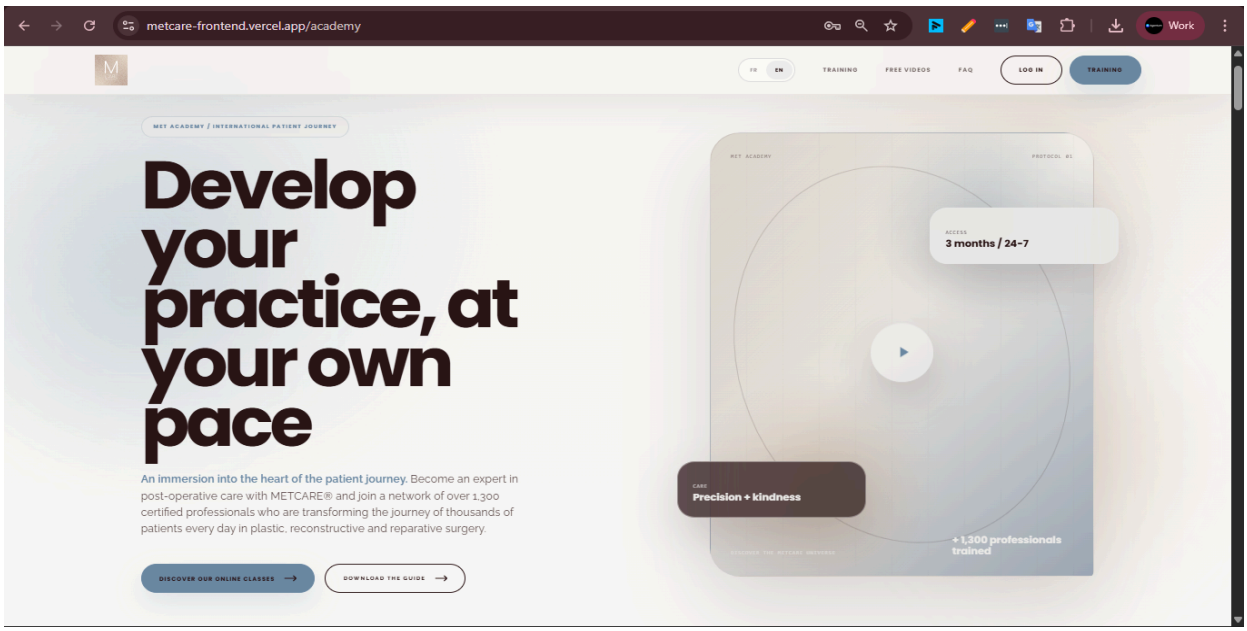


*Figure 1 — Landing page hero: "Develop your practice, at your own pace" — metcare-frontend.vercel.app/academy*

## 2.1 Landing Page Sections

| Section | Content |
|---|---|
| Hero | "Develop your practice, at your own pace" — headline, subheadline, two CTAs: Discover classes and Download guide |
| Mission Signal | "Each year, we support more than 8,000 transformations" — mission statement and problem framing |
| Global Market | Market statistics: +1,300 daily procedures · 500K+ interventions/year · €17 bn market value |
| Masterclasses | "Discover our Masterclasses" — 3 months of 24/7 access — training courses overview card |
| Career | "Unveil your career" — 4 pillars: Professional network, Passion, Support, Certificate of completion |
| Free Videos | 3 freely watchable videos — no login required: Full Body Protocol, Drainage Techniques, Common Mistakes |

| Section | Content |
|---|---|
| Capability | "What you will be able to do" — 3 capability cards: Post-op care, Lymphatic drainage, Cosmetic repair |
| Mission/Why | "This profession exists out of necessity" — problem statement and professional training rationale |
| How it works | 3-step journey: Receive access → Follow modules → Receive diploma |
| Testimonials | "They share their experience with you" — 3 testimonial video thumbnails |
| FAQ | Accordion FAQ: access, prerequisites, duration, payment, certificate recognition |
| Footer CTA | "Become a leading authority in your region!" — Cherry Brown background — CTA buttons + copyright footer |

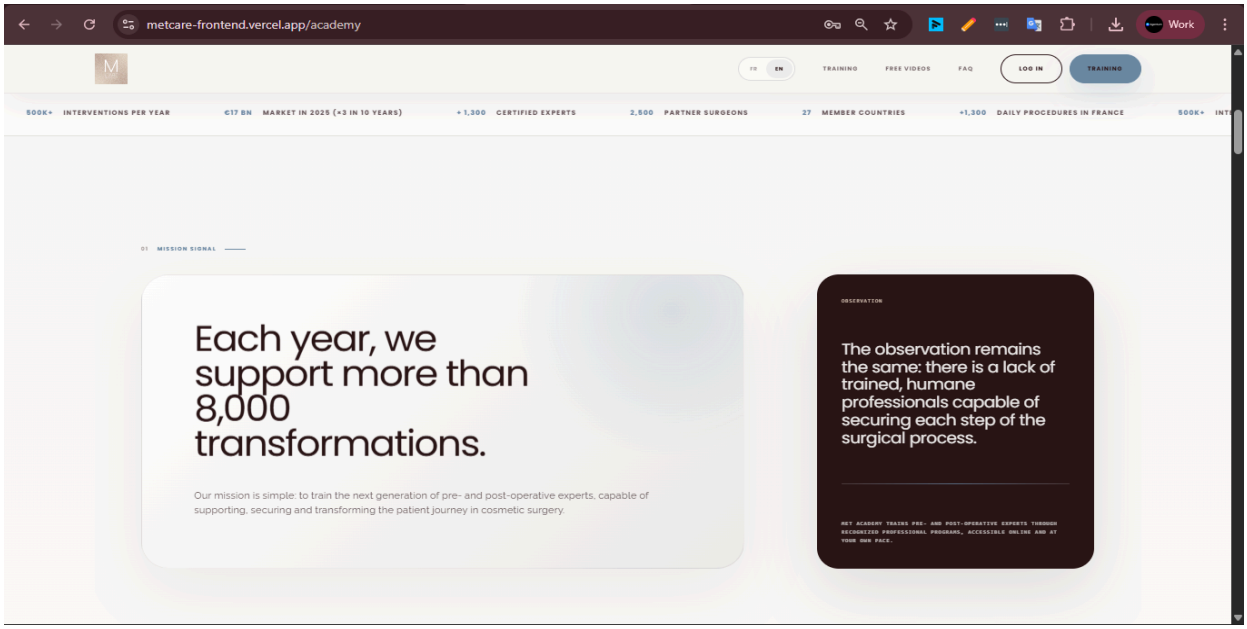


*Figure 2 — Social proof ticker bar: 500K+ interventions/year · €17 bn market · +1,300 certified experts · 27 member countries*

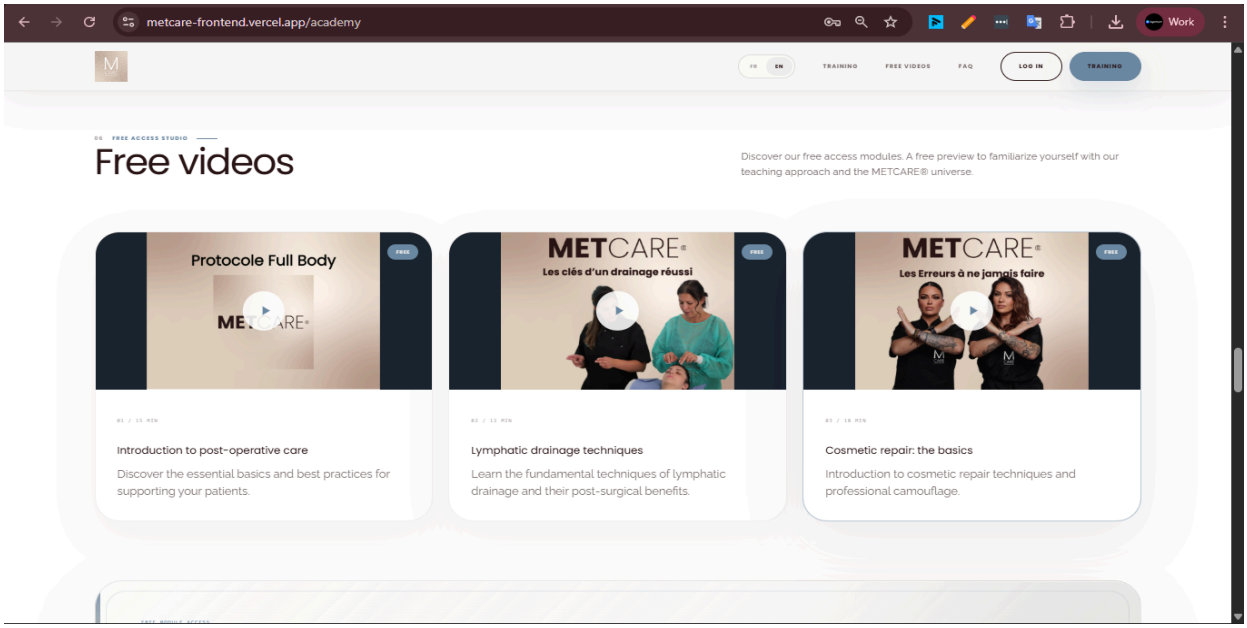


*Figure 3 — Free Videos section — 3 publicly accessible intro videos (no login required)*

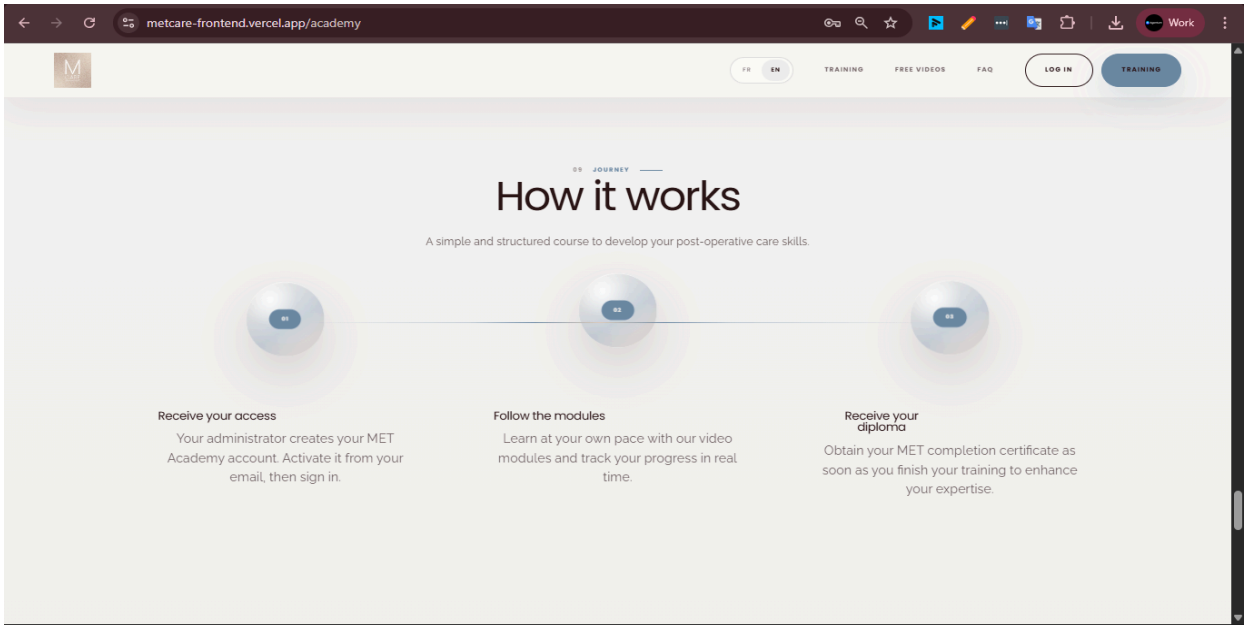


*Figure 4 — "How it works" section — 3-step journey: Receive access, Follow modules, Receive diploma*

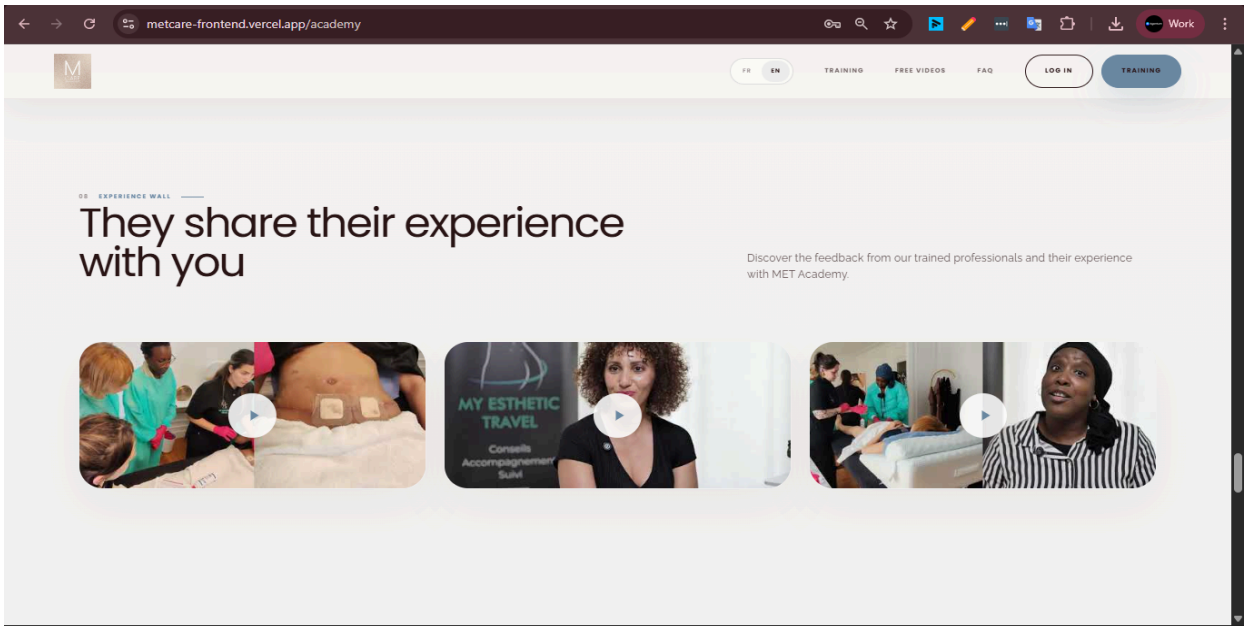


*Figure 5 — Testimonials section — "They share their experience with you" with video thumbnails*

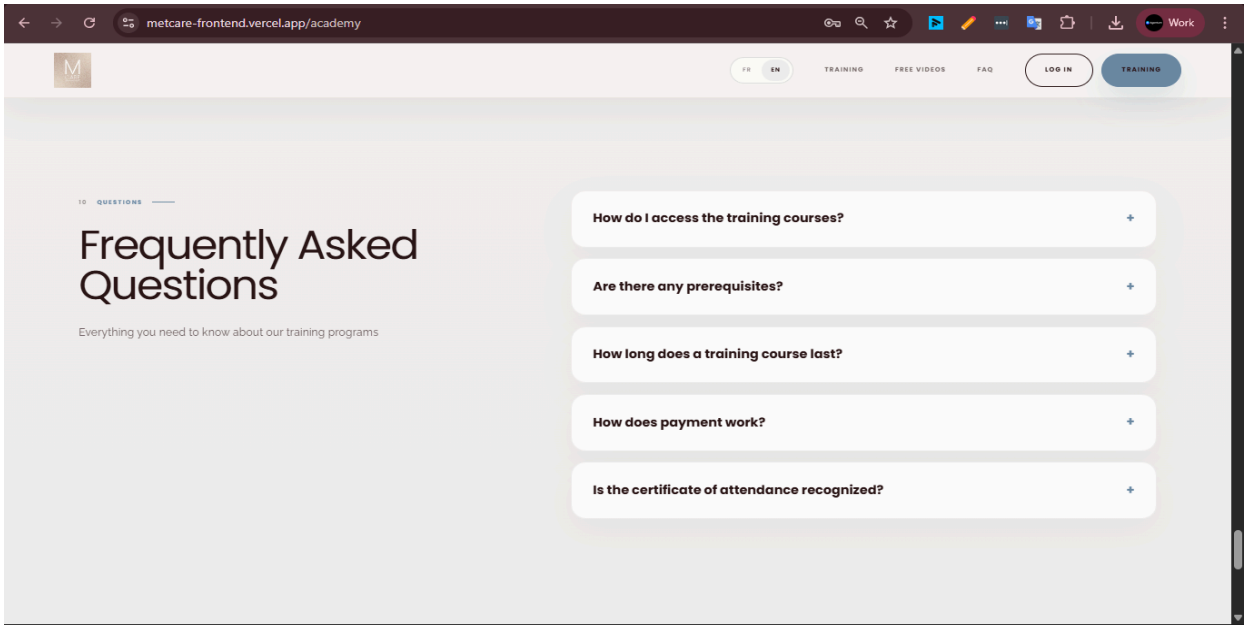


*Figure 6 — FAQ section — accordion-style questions covering access, prerequisites, duration, payment, and certification*

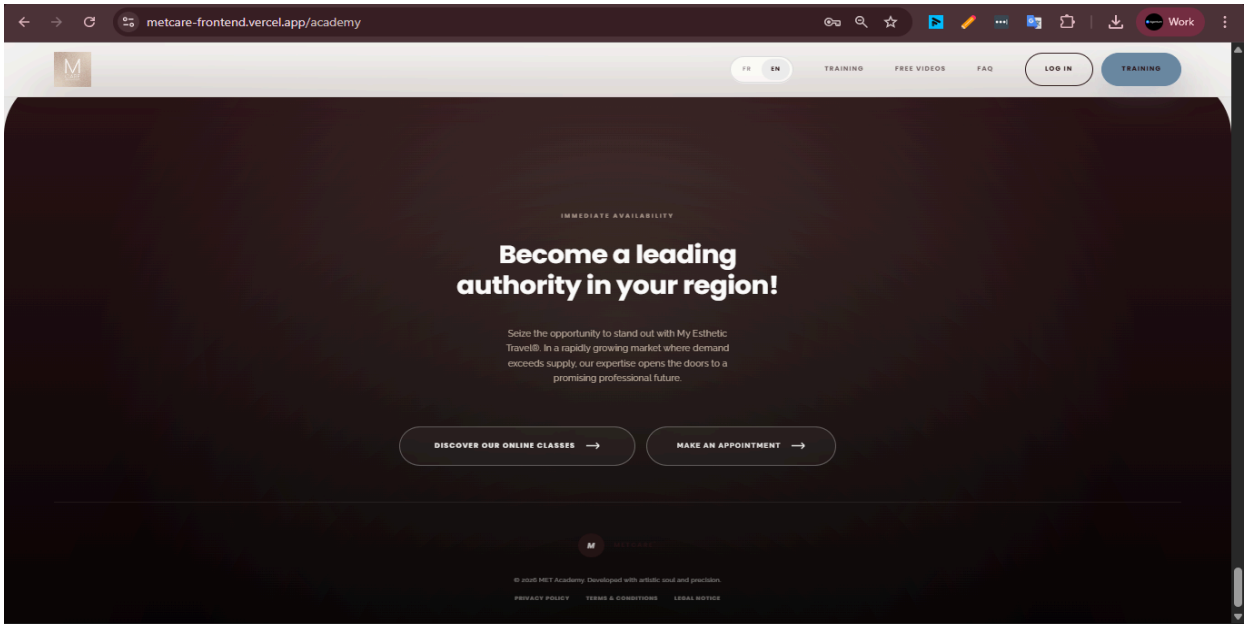


*Figure 7 — Footer CTA section — "Become a leading authority in your region!" with Sign In and appointment CTAs*

> *The 3 free intro videos on the landing page use public (unsigned) Cloudflare Stream tokens. The 20 learning modules in the dashboard use short-lived signed tokens that expire after 2 hours. These are two separate delivery mechanisms — the free videos are always accessible, the module videos require an active student session.*

# 3. Authentication

All authentication flows are handled by five dedicated pages. Students cannot register themselves — account creation is exclusively an admin action. All authentication emails are sent from noreply@myesthetictravel.net via Resend.

## 3.1 Sign-In Page ( /sign-in )

The sign-in page is reached by clicking "Log In" from the landing page or directly at /sign-in. It accepts the student's email and password. No signup link or account creation CTA exists on this page. If a student already has an active session, visiting /sign-in redirects them directly to /dashboard.

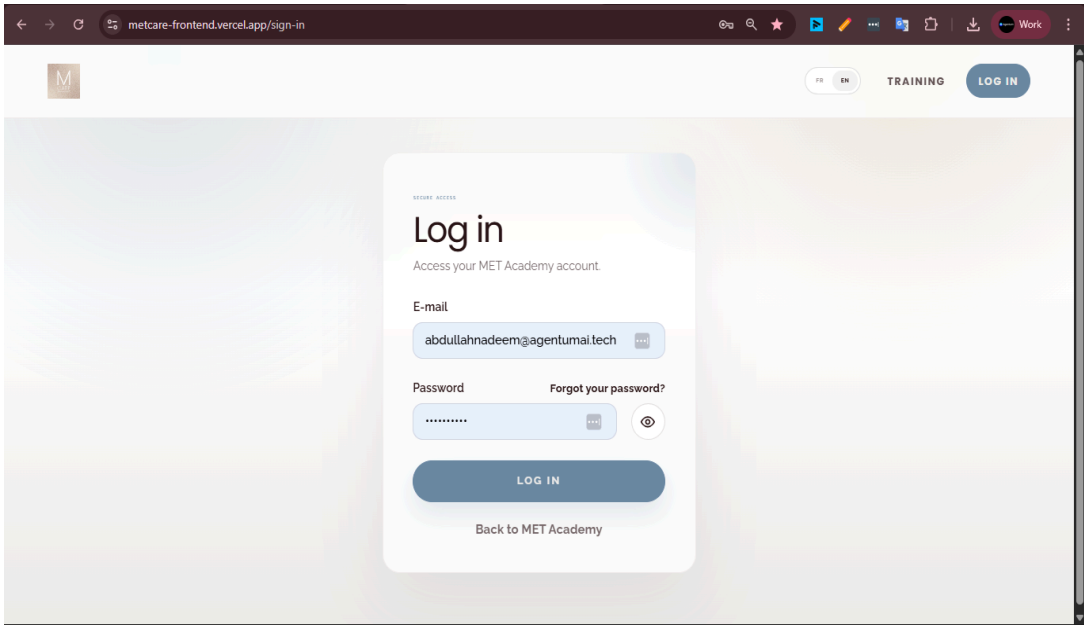


*Figure 8 — Student sign-in page at /sign-in — email, password (with show/hide), Forgot Password link, and Log In CTA*

| Element | Behaviour |
|---|---|
| E-mail field | Text input — required |
| Password field | Password input — required — eye icon toggles visibility |
| Forgot password? | Link → /forgot-password page |
| Log In button | POST /api/auth/login — validates credentials, sets httpOnly JWT cookie on success |
| Back to MET Academy | Returns to the landing page ( / ) |
| FR / EN toggle | Top-right — switches all UI text instantly |

| Element | Behaviour |
|---|---|
| Already logged in | Visiting /sign-in while logged in redirects immediately to /dashboard |

### Sign-In Error Messages

| Scenario | Message Shown |
|---|---|
| Wrong email or password | "Email ou mot de passe incorrect." / "Incorrect email or password." |
| Account not yet activated | "Votre compte n'est pas encore activé. Vérifiez vos emails." / "Your account is not yet activated. Check your emails." |
| Account disabled by admin | "Votre compte a été désactivé. Contactez votre administrateur." / "Your account has been disabled. Contact your administrator." |
| Fields left empty on submit | "Veuillez remplir tous les champs." / "Please fill in all fields." |

## 3.2 Account Activation Flow ( /activate )

When the admin creates a student account, an activation email is automatically sent. The student clicks the CTA in the email, lands on the /activate page, sets a password, and is immediately logged in and redirected to their dashboard. This is a one-time flow — the link becomes invalid after use.

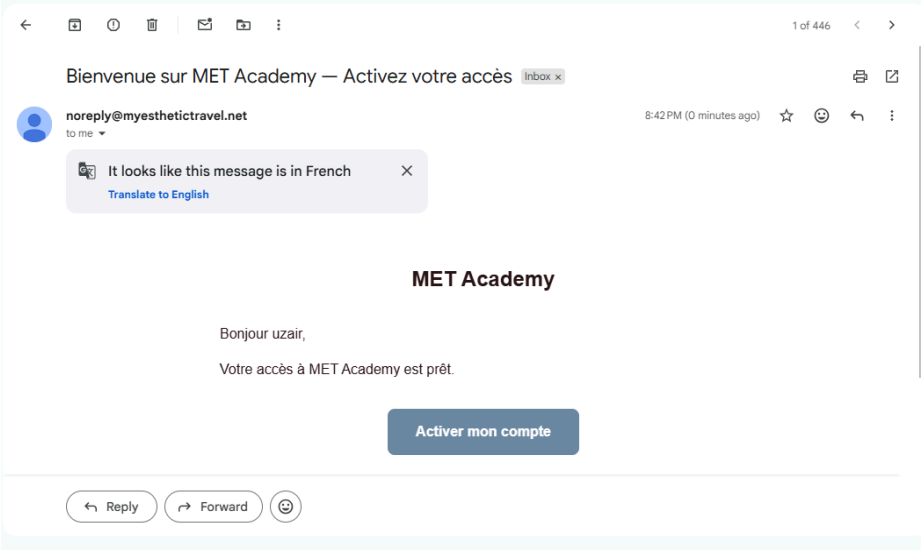


*Figure 9 — Activation email: "Bienvenue sur MET Academy — Activez votre accès" from noreply@myesthetictravel.net*

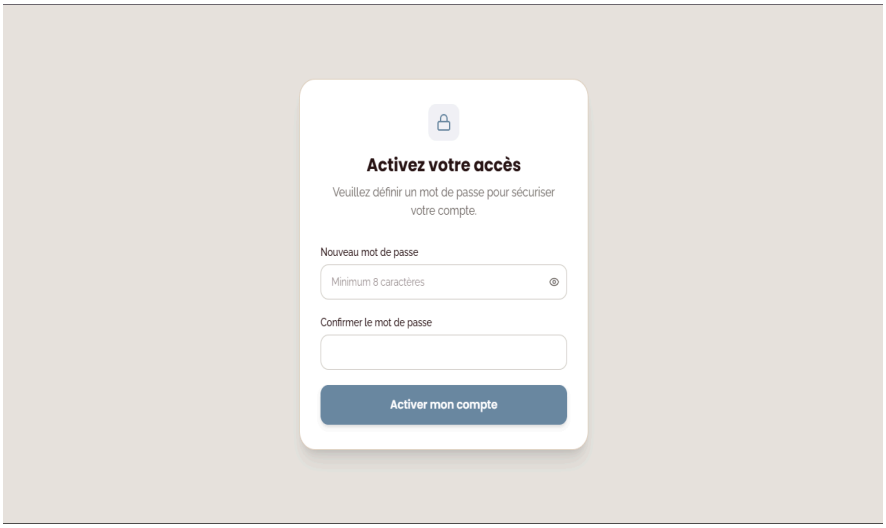


*Figure 10 — Activation page: "Activez votre accès" — student sets a new password (minimum 8 characters)*

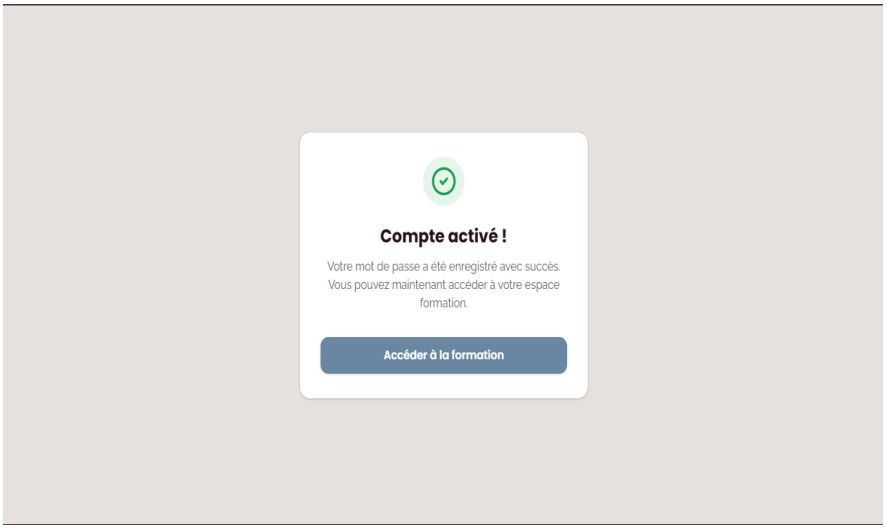


*Figure 11 — Activation success screen: "Compte activé!" with "Accéder à la formation" CTA*

| Step | What Happens |
|---|---|
| 1. Student receives email | Subject: "Bienvenue sur MET Academy — Activez votre accès" — contains a single CTA button |
| 2. Student clicks CTA | Browser opens /activate?token=… — token is validated against activation_tokens table |
| 3. Valid token | Password form is shown: "Nouveau mot de passe" and "Confirmer le mot de passe" — minimum 8 characters |
| 4. Form submitted | Password is hashed and saved — account status changes from Pending to Active — student is auto-logged in |
| 5. Redirect | Student is redirected directly to /dashboard — no separate sign-in required |

### Activation Error States

| Scenario | Message Shown |
|---|---|
| Token expired (> 72 hours) | "Ce lien a expiré — contactez votre administrateur." / "This link has expired — contact your administrator." |
| Token already used | "Ce lien a déjà été utilisé. Connectez-vous directement." / "This link has already been used. Sign in directly." |
| Token not found / invalid | "Ce lien est invalide." / "This link is invalid." |
| Passwords do not match | "Les mots de passe ne correspondent pas." / "Passwords do not match." |
| Password too short | "Votre mot de passe doit contenir au moins 8 caractères." / "Password must be at least 8 characters." |

> *If a student's activation link has expired or was replaced, the admin must click "Resend" in the Admin Portal Users tab to generate a fresh 72-hour link. The admin cannot manually set a password on behalf of a student.*

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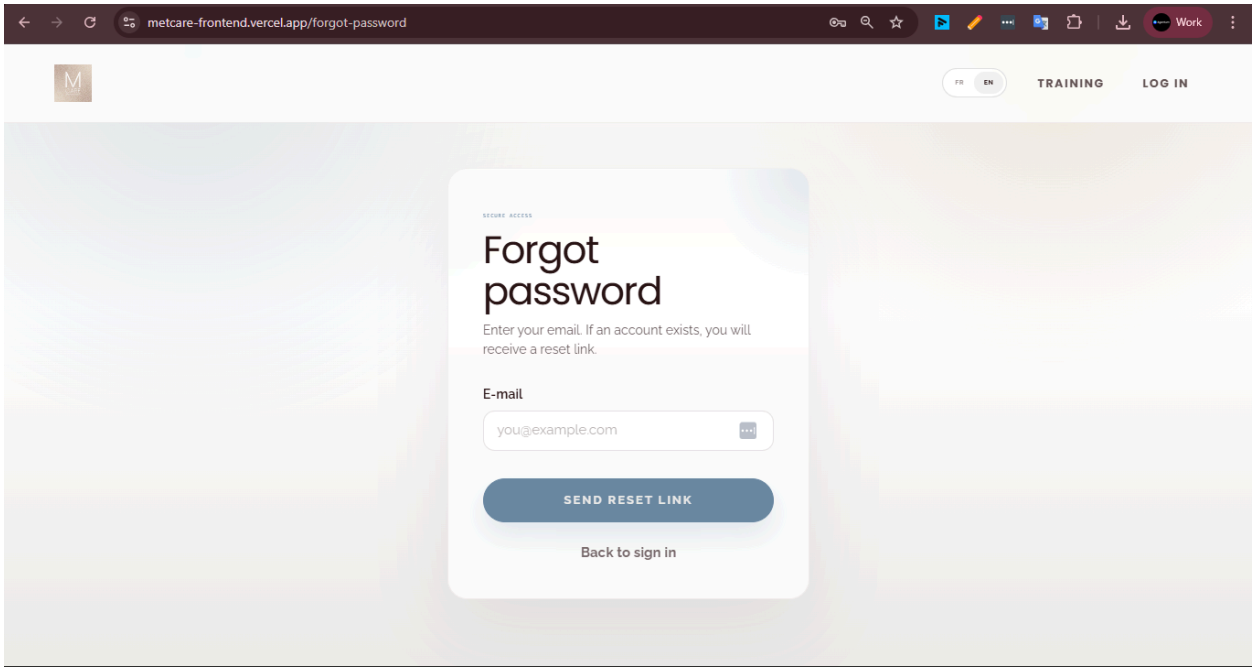
## 3.3 Forgot Password ( /forgot-password )

If a student forgets their password, they click "Forgot password?" on the sign-in page. They enter their email address and submit. The system always shows the same success message regardless of whether the email is registered — this prevents revealing which emails are in the system.

| Element | Behaviour |
|---|---|
| Email field | Text input — required |
| Submit button | "Envoyer le lien de réinitialisation" / "Send reset link" — POST /api/auth/forgot-password |
| Success state | "Si un compte existe avec cet email, vous recevrez un lien dans quelques minutes." — always shown |
| Back to sign-in | Link → /sign-in |

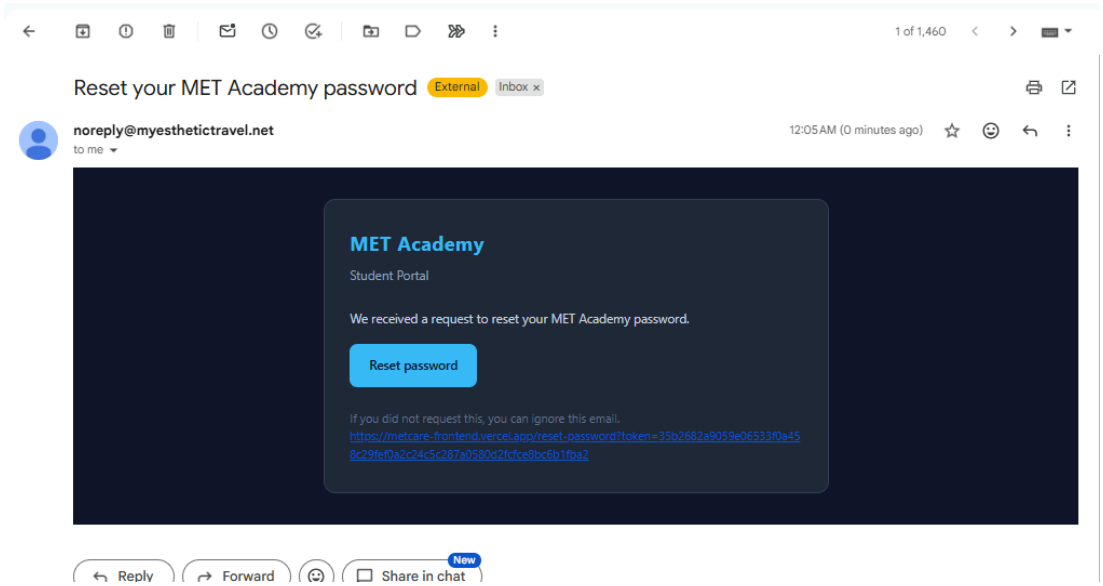



> *The forgot-password success message is identical whether or not the email is registered. This is a deliberate security design — it prevents account enumeration. The reset email is only sent for active accounts; disabled or pending accounts receive no email.*

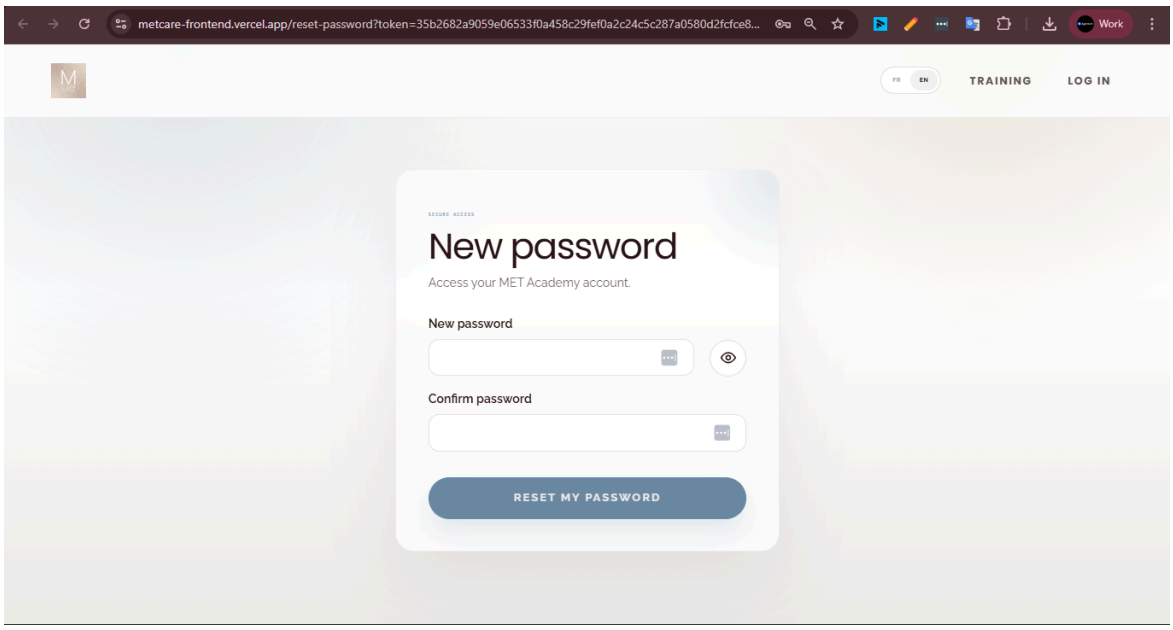
## 3.4 Reset Password ( /reset-password )

The student receives a reset email with a link to /reset-password?token=…. The flow mirrors the activation flow: the token is validated, a new password form is shown, and on success the student is auto-logged in and redirected to /dashboard.

| Step | What Happens |
|---|---|
| 1. Student opens reset email | Subject: "Reset your MET Academy password" — contains a single CTA button |
| 2. Student clicks CTA | Browser opens /reset-password?token=… — token is validated |
| 3. Password form shown | "Nouveau mot de passe" and "Confirmer le mot de passe" — same validation as activation |
| 4. Form submitted | Password updated — existing sessions invalidated — student is auto-logged in |
| 5. Redirect | Student is redirected to /dashboard automatically |




*The password reset email contains a unique, time-sensitive token embedded in both the primary action button and a fallback URL. This ensures that the account recovery process can only be initiated by the verified owner of the email account. To maintain high security standards, these tokens automatically expire after a short duration and are permanently invalidated after a single use.*




*The "New password" screen is a protected route that only renders if a valid and active reset token is detected in the URL. It requires the user to input and confirm their new credentials to prevent accidental lockout due to typos. Upon successful submission, the system performs a final token verification, updates the database, and* ***automatically authenticates the user—redirecting them directly into the student portal for a seamless experience.***

# 4. Student Dashboard ( /dashboard )

The dashboard is the student's central hub. It displays all published training modules in a responsive grid. There is no progress tracking, no completion state, no locked modules, and no prerequisites. Every module is accessible immediately upon first login.

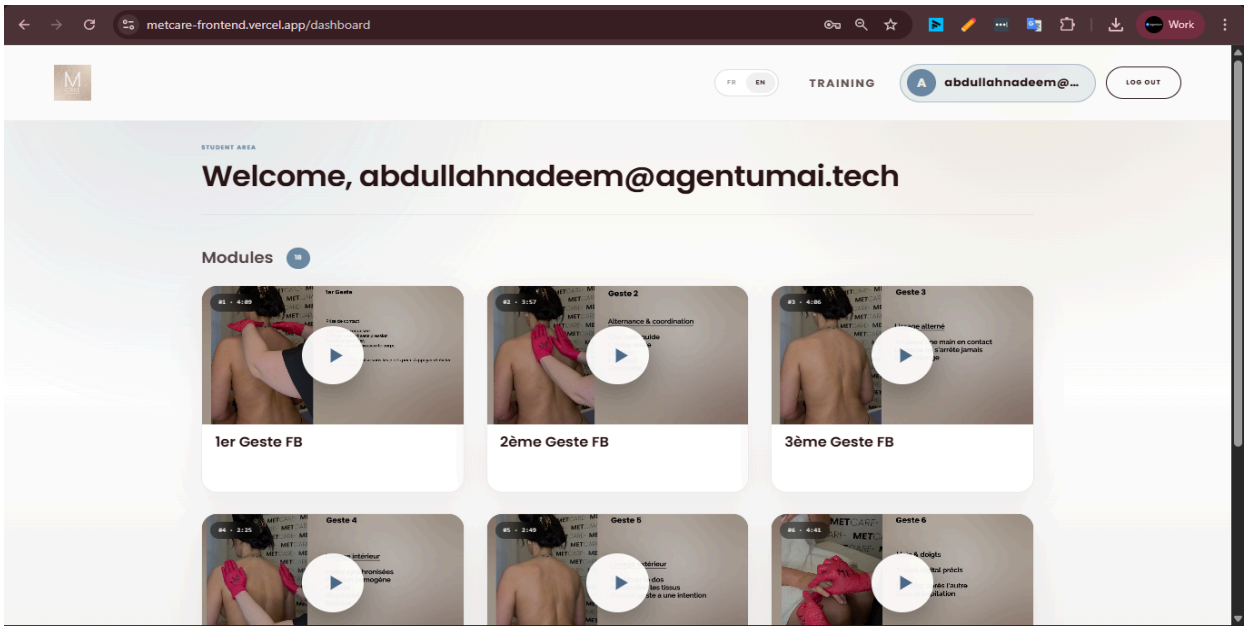



*Figure 12 — Student dashboard at /dashboard — welcome message, 18 module cards in a 3-column grid*

## 4.1 Dashboard Layout

| Element | Description |
|---|---|
| Welcome header | "Welcome, [student name]" / "Bienvenue, [nom]" — personalised greeting using the student's account name |
| Module count badge | Shows the total number of published modules (e.g. "18") |
| Module grid | 3 columns on desktop · 2 on tablet · 1 on mobile — all published modules sorted by Order Number |
| Module card | Shows: thumbnail, module number (e.g. #1 · 4:89), title, duration — clicking anywhere navigates to the player |
| FR / EN toggle | Top navigation — switches all UI text instantly |
| Log Out button | Top-right — clears session cookie and returns to landing page |
| TRAINING nav link | Top navigation — anchor link within the page or returns to module list |

## 4.2 Module Cards

Each card displays the module number, a thumbnail preview, the module title, and the duration formatted as M:SS (e.g. 4:89). Clicking anywhere on the card navigates to the module player page. There are no locked, disabled, or completed states — all cards behave identically.

> *If no modules have been published yet, the dashboard shows a placeholder message: "Les modules seront disponibles prochainement." / "Modules will be available soon."*

# 5. Module Player ( /dashboard/module/[id] )

The module player page streams the selected training video via Cloudflare Stream. The video is delivered using a short-lived signed token (2-hour expiry) generated server-side — the underlying Cloudflare video ID is never exposed in any browser network request. A sidebar provides navigation to all other modules.

## 5.1 Player Layout

| Element | Description |
|---|---|
| Video player | Cloudflare Stream iframe — full-width main content area — plays immediately on page load |
| Module title | Displayed below the player — large heading format |
| Module description | Short description shown below the title (if provided by admin) |
| Previous button | Navigates to the module with the previous order_index — disabled on the first module |
| Next button | Navigates to the module with the next order_index — disabled on the last module |
| Module sidebar | Full ordered list of all modules — clicking any item navigates to that module's player |
| Active highlight | The currently playing module is highlighted in the sidebar (background tint) |
| Sidebar on mobile | Collapses into an accordion or dropdown above the player on small screens |

## 5.2 Video Security

- The video is served via a signed Cloudflare Stream token — not a public URL
- The token expires after 2 hours — a page refresh fetches a new token automatically
- The Cloudflare video_id is never present in any API response sent to the browser
- Students who do not have a valid session are redirected to /sign-in immediately
- Admin sessions cannot access student routes — role claim in JWT is validated on every request

> *If a student's browser tab remains open for more than 2 hours without refreshing, the video will stop playing as the signed token expires. This is an accepted V1 limitation. The student can refresh the page to obtain a new token and resume playback.*

## 5.3 Route Protection

All student portal routes except the landing page and authentication pages are protected. Unauthenticated requests are redirected to /sign-in. The full routing behaviour is:

| Route | No Session | Student Session | Admin Session |
|---|---|---|---|
| /  (landing page) | Show page normally | Show page normally | Show page normally |
| /sign-in | Show page normally | Redirect → /dashboard | Show page normally |
| /activate | Show page normally | Show page normally | Show page normally |
| /forgot-password | Show page normally | Show page normally | Show page normally |
| /reset-password | Show page normally | Show page normally | Show page normally |
| /dashboard | Redirect → /sign-in | Show dashboard | Redirect → /sign-in |
| /dashboard/module/[id] | Redirect → /sign-in | Show player | Redirect → /sign-in |

> *Admin sessions cannot access /dashboard or /dashboard/module/[id]. The JWT role claim is validated on every protected request — a valid token with role="admin" is explicitly rejected for student routes.*

## 6. Bilingual Support (FR / EN)

All student-facing interfaces support French and English. The language toggle is visible in the navigation bar on every page. French is the default on first load. The selected language is stored in localStorage and persists across page refreshes and browser sessions.

| Behaviour | Detail |
|---|---|
| Default language | French (fr) — applied on first visit before any preference is stored |
| Toggle location | Top navigation bar — right-aligned — FR / EN text buttons |
| Switching speed | Instant — no page reload required |
| Persistence | Stored in localStorage key: met_student_lang |
| Scope | All pages: sign-in, activation, forgot password, reset password, dashboard, module player |
| Landing page | FR / EN toggle available — hero copy is French-only by client specification |
| Error messages | Displayed in the active language at time of error |

# 7. Step-by-Step Student Guides

## 7.1 Activating a New Account

- Check your inbox for an email with subject: "Bienvenue sur MET Academy — Activez votre accès"
- The sender is noreply@myesthetictravel.net — check spam if not visible in inbox
- Click the "Activer mon compte" button in the email
- The activation page opens — enter a password (minimum 8 characters) in both fields
- Click "Activer mon compte" — your account is activated
- You are automatically redirected to your training dashboard

> *The activation link is valid for 72 hours. If it has expired, contact your administrator to resend the activation email.*

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## 7.2 Signing In

- Navigate to the Student Portal or click "Log In" on the landing page
- Enter your email address and password
- Click "LOG IN" — you will be redirected to your dashboard
- If you see an error about your account not being activated, check your email for the activation message

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## 7.3 Accessing a Training Module

- From your dashboard, browse the module grid
- Click any module card to open the video player
- The video loads automatically — use the play button to begin
- Use the Previous / Next buttons to navigate sequentially
- Use the sidebar module list to jump directly to any module

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## 7.4 Resetting a Forgotten Password

- On the sign-in page, click "Forgot your password?" (or "Mot de passe oublié?")
- Enter your email address and click "Send reset link"
- A success message confirms the request — check your inbox for the reset email
- Click the reset link in the email and set a new password
- You are automatically redirected to your dashboard after resetting

> *If you do not receive a reset email within a few minutes, check your spam folder. The email is only sent for active accounts — if your account is disabled, contact your administrator.*

## 8. Troubleshooting

| Issue | Likely Cause | Resolution |
|---|---|---|
| Activation email not received | Spam filter or incorrect email on file | Check spam / junk folder. If not there, ask your administrator to click Resend in the Admin Portal. |
| Activation link shows "link expired" | Link is more than 72 hours old | Contact your administrator — they can resend a fresh activation link from the Admin Portal. |
| Activation link shows "already used" | Student clicked the link a second time | The account is already active. Go to /sign-in and log in with your email and password. |
| "Account not yet activated" on sign-in | Activation flow not completed | Check inbox for the activation email. If expired, ask administrator to click Resend. |
| "Account has been disabled" on sign-in | Administrator has disabled the account | Contact your administrator to request reactivation. |
| Video stops mid-playback | Signed token expired (2-hour limit) | Refresh the page — a new token is fetched automatically. |
| Video does not load | Network issue or browser compatibility | Try refreshing. Cloudflare Stream is compatible with all modern browsers. |
| Wrong language displayed | localStorage preference from a previous session | Click the FR / EN toggle in the navigation bar to switch instantly. |
| Dashboard shows no modules | No modules published yet | Contact your administrator — modules are published from the Admin Portal Videos tab. |

## 9. Service Access Reference

The following services underpin the Student Portal. This section is for METCARE® internal reference and technical personnel.

| Service | URL / Notes |
|---|---|
| Student Portal | https://metcare-frontend.vercel.app/sign-in — public and student-facing |
| Admin Portal | https://metcare-admin.vercel.app/admin/login — admin-only, separate application |
| Supabase | https://eiuuvcpixqmrwgwvnzax.supabase.co — project "Metcare" (main / production) |
| Cloudflare Stream | dash.cloudflare.com → Media → Stream — Student videos delivered via signed tokens |
| Resend | resend.com — Domain: myesthetictravel.net — Account: abdullah.agentum |
| Vercel | vercel.com — Hosts student frontend and API backend |

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