

Privacy Policy

YOYO AI Transfer · Last updated: 6 July 2026

This Privacy Policy explains how **YOYO AI Transfer** ("the App", "we", "us") collects, uses, stores, and protects information when you use the App. The App is an internal field-operations tool that lets authorized personnel log in, connect a USB/OTG device, and transfer files (including audio recordings) to our secure cloud storage for processing.

By using the App, you agree to the collection and use of information as described in this policy. If you do not agree, please do not use the App.

1. Information We Collect

Category

What we collect

Why we collect it

Account & identity

Phone number, one-time password (OTP) verification, device ID, salesperson ID, and brand/organization association

To authenticate you, secure your session, and correctly attribute uploaded files to your account and organization

Files transferred via USB/OTG

Audio and other files present on a connected USB/OTG storage device that you choose to transfer

To carry out the core file-transfer function of the App and upload the files to our secure backend for processing

Voice recordings

Audio you record within the App for voice-fingerprint enrollment/verification (microphone access)

To generate a voice fingerprint used for identity verification as part of our service

Location data

Precise (GPS) and approximate location, including while the App runs in the background

To geo-tag file uploads and activity logs for verification, fraud prevention, and audit purposes

Device & diagnostic information

Device model, OS version, app version, crash reports, and diagnostic/error logs

To diagnose failures, improve reliability, and provide support

Notifications

Push/local notification tokens and delivery status

To alert you about upload progress, connection status, and required actions

2. Permissions the App Requests

Permission

Purpose

Storage / Manage External Storage

Read files from a connected USB/OTG device and clean up originals after a confirmed, successful upload

Microphone

Record audio for voice-fingerprint enrollment/verification within the App

Location (fine, coarse, background)

Attach location data to uploads and activity logs; background location allows logging to continue during an active upload session

Notifications

Show upload/transfer progress and status alerts

USB host / OTG

Detect and read connected USB storage devices

Foreground service, wake lock, boot start

Keep uploads running reliably in the background and resume pending uploads after a device restart

Internet

Communicate with our backend and cloud storage to upload files and sync account data

3. How We Use Your Information

- To authenticate you and maintain your login session
- To transfer, store, and process files and voice recordings you submit through the App
- To attribute uploads to the correct account, salesperson, and organization/brand
- To verify the time and location of uploads for audit and quality-control purposes
- To diagnose crashes and technical issues and improve the App's performance and reliability
- To send you operational notifications about the status of your transfers

4. How We Store and Protect Your Data

Files and data collected by the App are transmitted over encrypted (HTTPS) connections and stored using reputable third-party cloud infrastructure providers (including Amazon Web Services S3 for file storage). We apply reasonable technical and organizational measures to protect your information against unauthorized access, alteration, or loss. Access to stored data is restricted to authorized personnel who need it to operate the service.

5. Data Sharing and Disclosure

We do not sell your personal information. We may share information only with:

- Cloud infrastructure and storage providers who process data on our behalf under contractual confidentiality obligations
- Your employer or the organization/brand you are affiliated with, for operational and audit purposes
- Law enforcement or regulators, where required by applicable law

We do not share your data with third parties for advertising or marketing purposes.

6. Data Retention

We retain account, upload, and log data for as long as necessary to provide the service, meet operational and audit requirements, and comply with legal obligations. You may request deletion of your data as described in Section 8.

7. Children's Privacy

The App is an internal tool intended for use by authorized adult personnel and is not directed at children. We do not knowingly collect information from children under 18.

8. Your Rights and Choices

You may request access to, correction of, or deletion of your personal information by contacting us using the details below. Note that some data (e.g., completed uploads tied to audit records) may be retained where required for legal, security, or accounting purposes.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last updated" date. Continued use of the App after changes take effect constitutes acceptance of the revised policy.

10. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, contact us at:

Email: darshan@goyoyo.ai

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