

# AUTO EMAIL #1

*Send automatically when animal is outcomed Foster: Adult Dog*

*Set reply-to: Rachel.jones@pima.gov*

Thank you so much for fostering **Rex A658819**! Previous to going home with you, **he/she** had been at the shelter for **187** days!

If you have not yet filled out the online foster signup and completed the orientation, the time to do so is now. You can find the necessary links here:

1. Foster signup: [www.tinyurl.com/paccfostersignup](http://www.tinyurl.com/paccfostersignup)
2. Foster orientation: [www.tinyurl.com/dogfosterorientation](http://www.tinyurl.com/dogfosterorientation)

## **DAY ONE EXPECTATIONS**

It's important to remember that this is a BIG change for **Rex A658819** and as such, there will be an adjustment period. A few things to expect might be:

1. Your foster may be over excited and want to party all night or perhaps the exact opposite. He may pass out on the floor and just want to relax for the first 24 hours.
2. Your foster may not "gel" with all household pets immediately. Take intros slowly.
3. Even house-trained dogs may forget training the first couple days in a new home. Take out to potty frequently the first few days as a refresher then work up to a "set schedule."
4. USE A KONG AND TREATS/TOYS. An occupied and tired dog is a well-behaved dog.
5. Low appetite the first few days is normal.
6. Diarrhea is normal for a few days with change of environment and/or diet

## **DECOMPRESSION TIME**

The first couple of days to couple of weeks in your home, your foster will be shaking off shelter stress. It is important to understand they will be in "recovery mode" during this time so please take care to tend to this decompression checklist:

1. Take a LONG first walk together before going inside. Your foster will likely be very, very excited leaving the shelter and will benefit greatly from burning off the excess energy. A long first walk around the neighborhood will make settling in that first night much smoother for both of you.
2. Prepare supplies. Mentally engaging your foster with toys and puzzles is another great way to tire them out. Treat puzzles and kongs are a wonderful way to not only help them relax but to teach them appropriate things to have in their mouth as well. Many PACC dogs arrived as strays and may never have lived in a home so learning the difference between toys and furniture from day one is priceless.
3. Ensure your family is seated during their first interaction with your foster. Let your foster approach during this meet and greet. Do not let strangers reach for him or her.
4. Limit meet and greets to ONLY essentials – Housemates and family. Now is not the time to cruise the mall or other high traffic areas.
5. Keep them separate from your resident pets until visibly relaxed. This could take a few minutes, hours or days. What we don't want to do is introduce them at peak excitement. Circumstances like this could escalate to a dog fight if your foster is not ready.
6. Try playing soft music or plugging in a lavender oil diffuser to help your foster relax. The calmer the home the better during this time.

**FOSTER RESOURCE PAGE:** [www.pima.gov/petfoster](http://www.pima.gov/petfoster)

This page will answer most of the questions you have before they even come up so definitely take the time to get familiar with it now. On the resource page you can find current foster coordinator contact information, our hours of operation and location, links to automated appointment scheduling and online foster groups, “how-to” write ups for various situations like changing your foster’s profile picture or dealing with fading kitten syndrome, tips for managing certain behaviors in the home and the list goes on. Do not neglect to utilize the foster resource page

**FOSTER RETURNS:** 520-724-7222 OR [PSC@pima.gov](mailto:PSC@pima.gov)

Any time away from the shelter is beneficial for a dog so if the time comes that they should return to PACC, don’t feel bad! You have done an incredible service. That said, foster returns are by appointment only. We cannot accommodate unannounced drop-offs.

**FOSTER CLINIC APPOINTMENTS:** [www.tinyurl.com/paccclinic](http://www.tinyurl.com/paccclinic) OR [www.tinyurl.com/paccteledoc](http://www.tinyurl.com/paccteledoc)

If you notice your foster may be ill, injured or in pain, schedule them an appointment to be seen by our medical staff using these links. The first is for physical appointments at PACC and the second link is for virtual appointments.

### **CONTACT INFO AND FOSTER COMMUNITY**

Adult Dog Foster Coordinator – Rachel Jones

Cell: 520-873-7647

Email: [Rachel.jones@pima.gov](mailto:Rachel.jones@pima.gov)

Availability: Tues-Saturday

- **General Foster Inbox:** [pacc.foster@pima.gov](mailto:pacc.foster@pima.gov)
- **Basic Foster Training Support and Appointments:** [topdogshelp@gmail.com](mailto:topdogshelp@gmail.com)
- **Decompression Foster Support:** [Decomfosters@gmail.com](mailto:Decomfosters@gmail.com)
- **AFTER HOURS EMERGENCY LINE:** 520-724-5988

Join these Foster Facebook Groups!

- PACC Foster: [www.facebook.com/groups/paccfoster](https://www.facebook.com/groups/paccfoster)
- PACC Dog Fosters and Volunteers: [www.facebook.com/groups/PACCLongStayDogs/](https://www.facebook.com/groups/PACCLongStayDogs/)

Thanks for all you do!

**The Foster Coordination Team**

Email: [pacc.foster@pima.gov](mailto:pacc.foster@pima.gov)

Foster Resource Page: [www.pima.gov/petfoster](http://www.pima.gov/petfoster)

# AUTO EMAIL #2

Send 1 week after outcomed to foster (Foster:Adult Dog)

Set reply-to: Rachel.jones@pima.gov

Hi, **Mary Beth!**

Thank you for fostering **Rex A658819** for this first whole week together! As a foster caregiver, you now OFFICIALLY know your foster dog better than any of us at PACC! Please take this opportunity to fill out the below questions about your foster and do take your time. This valuable information is what gets pets adopted! Simply answer the questions, attach any photos or videos you have of your foster and reply to this email.

## **Foster Q & A!**

### **Basics**

1. Housetrained?
2. Experience with dogs?
3. Experience with cats?
4. Experience with kids?
5. Details on leash training, crate training and other training commands known:
6. Details on personal history, if known (how did he/she arrive at the shelter):

### **This Dog's Characteristics**

Please provide as much detail as possible. Specific behavior examples/experiences that illustrate their qualities are a big help!

1. Describe cuddling behavior/affection level:
2. Describe play behavior and favorite toys:
3. Describe activity level:
4. Look into the dog's eyes. What is he/she telling you?
5. What are the best adjectives to describe this dog?
6. What does the dog specifically DO that exemplifies those adjectives (ex. Maybe a good adjective for the dog is "loving". You know that because he lays his head in your lap.)
7. What are the dog's best qualities?
8. What are your favorite things about this dog? Cute behaviors?
9. What is/are your favorite physical characteristic(s) of this of this dog?
10. What would the ideal home look like for this dog?
11. Anything else that would make this dog stand out to an adopter?

### **Medical/Behavior Issue**

1. Any medical issues?
2. Any behavior issues?
3. Any other special concerns?

## **Photos and Videos**

1. We encourage you to try to capture three clear photos for the shelter website:
2. A close up
3. A full body shot
4. An action shot

Keep in mind that outdoor lighting will help you avoid glowing eyes. If you have a hard time getting the dog to look at you, try holding a treat by the camera or squeaking a squeaky toy.

We also encourage you to capture a video, if you are able. At least 30 seconds of video footage shot on your phone can give potential adopter's a solid idea of the dog's true size, how he/she moves and his/her temperament.

We can't wait to hear about all you've learned! Thank you for fostering!

### **The Foster Coordination Team**

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# AUTO EMAIL #3

Send 3 weeks after outcomed to foster (Foster:Adult Dog)

Set reply-to: Rachel.jones@pima.gov

Hi **Mary Beth!**

This is just a check-in to see how things are going with **Rex A658819!** Has **he/she** settled in okay? Is there anything you need from us or any questions you have that we can help you with? Did you need help with marketing your foster pet?

We've attached some links below for your review just in case!

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