

# Kanine Spa & Daycare

6545 Commerce Rd. West Bloomfield, MI 48324 • (248) 366-6244  
kittyandkanine6565@gmail.com

## OWNER INFORMATION

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

Would you like to receive appointment reminders and important updates? ☐ Email ☐ Text

### Photo Release

Occasionally, we like to take pictures of some of our favorite grooming client's pets and feature them on our social media sites and/or in our advertising. Do we have your permission to use your pet's photo?(sorry, we do not offer any compensation for using your pet's photo. Just bragging rights for you.)

YES ☐ NO ☐ How did you hear about us? Friend(Name) \_\_\_\_\_ Google Other \_\_\_\_\_

## VET INFORMATION

Vet's Name: \_\_\_\_\_ Vet's Phone: \_\_\_\_\_

Vet's Address: \_\_\_\_\_

## PET INFORMATION

Name: \_\_\_\_\_

Dog ☐ Cat ☐

Male ☐ Female ☐

Spayed/Neutered ☐ (\$10 fee for pets intact or in heat)

Weight: \_\_\_\_\_ Age: \_\_\_\_\_ Birthday: \_\_\_\_\_

Rabies Vaccination Expires: \_\_\_\_\_

Breed/Color/Description: \_\_\_\_\_

Allergies/Health Conditions: \_\_\_\_\_

Behavioral History: \_\_\_\_\_

Name: \_\_\_\_\_

Dog ☐ Cat ☐

Male ☐ Female ☐

Spayed/Neutered ☐

Weight: \_\_\_\_\_ Age: \_\_\_\_\_ Birthday: \_\_\_\_\_

Rabies Vaccination Expires: \_\_\_\_\_

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Allergies/Health Condition: \_\_\_\_\_

Behavioral History: \_\_\_\_\_

**Please READ and SIGN Back Side**

### **Policies and Conditions**

Kanine Spa & Daycare is a "Cage-Free" facility in the attempt to create a low stress environment where dogs will be allowed to interact and socialize with one another in a safe, fun environment based on the evaluation of our staff. The Pet Owner agrees to provide a detailed report of any past incidents of behavior or aggression issues regarding their pet's interaction with other humans or animals. Dogs may be kenneled at the discretion of the staff or request of the Pet Owner. The well-being of the animals in our care is top priority. Our staff will take every possible safety precaution but unexpected accidents may be unavoidable due to the unpredictable nature of animals. We reserve the right to refuse service to customers whose pets may pose a threat to themselves, our staff, other customers, or to the other pets in our care. Pet Owner agrees to be responsible for any and all property damages caused by pet.

Michigan State Law requires that all dogs and cats be current on Rabies Vaccination. Pet Owner is responsible for providing Kanine Spa & Daycare updated vaccination records and/or certificates and will ensure their pet remains current with any and all of the following vaccinations unless otherwise directed by a veterinarian: Rabies, Distemper, Parvovirus, and Bordetella. Failure to maintain current records may result in a suspension of use of Kanine Spa & Daycare facility. Pet Owner acknowledges that failure to have these vaccinations along with routine veterinary check ups may leave their pet at risk of contracting illnesses, parasites, and other communicable diseases.

If Kanine Spa & Daycare finds a pet's coat condition to be severely matted/tangled/knotted and incapable of dematting short of causing undue stress and pain to the animal, the pet may be shaved short for reasons of health and well-being. Kanine Spa & Daycare reserve the right to charge additional fees for services we consider over and above the norm covered by our standard rates. Pet Owner understands that grooming is an art, not a science, and style is subject to taste and preference. Kanine Spa & Daycare will try to accomplish the look you desire. If the Pet Owner is unsatisfied, we will be happy to make changes at no charge when brought to our attention within 48 hours of visit. After that, corrections can still be made but extra charges may apply. Kanine Spa & Daycare will not extend any refunds or credits according to the level of satisfaction with the hairstyle. It is the policy of Kanine Spa & Daycare not to have the Pet Owner present during the grooming process, unless deemed absolutely necessary by the groomer.

Pet Owner undertakes responsibility for and will not hold Kanine Spa & Daycare liable for any illness, injury and/or ailment that their pet(s) may incur on the premises including but not limited to minor nicks, scrapes, burns, or bleeding, resulting from grooming of matted, neglected coats; irritation caused by removing coat from pets possessing skin conditions; stressful effects grooming may have upon elderly or disabled pet; accidental death of pet of the nature of self induced harm, pre-existing health condition or natural disasters (fire, storm, flood, etc.)

In the event of an emergency; should a pet require immediate veterinary attention, and the Pet Owner can not be reached, Kanine Spa & Daycare is authorized to take pet to veterinarian of choice if pet's vet is inaccessible; or administers medications; or gives other advisable attention with our discretion and judgment, and such expenses will be paid promptly by pet owner.

It is the policy of Kanine Spa & Daycare to treat fleas/ticks immediately upon discovery of such parasites. The Pet Owner will pay the additional cost of \$25 for necessary flea bath and treatment of the facility. Pet Owner agrees not to hold Kanine Spa & Daycare responsible for irritation of the skin and/or eyes as a result of such treatments and/or pre-existing flea bites, should they occur. We recommend continued flea prevention such as Frontline or Advantix/Advantage no sooner than 48 hours prior to grooming or 48 hours following.

**PLEASE INITIAL ALL HIGHLIGHTED AREAS** \_\_\_\_\_. Payment is due at the time the pet is picked up. We accept cash, check or card(\$5.00 will be applied).

There is a **\$35.00** fee \_\_\_\_\_ for all returned checks, late or non payments. If you need to drop your pet off early feel free to do so. If you are going to be late please let us know ahead of time. Extra charges may apply. Please be on time for your scheduled appointment. We may not be able to accommodate a pet that is more than 15 minutes late for their appointment as we are on a very tight schedule and one late pet disrupts the rest of the schedule. If you think you might be late, please call and we will let you know what options are available.

A **\$25.00** \_\_\_\_\_ late fee may apply. There is no charge for canceling or changing a grooming appointment as long as you give us at least 24 hour notice. Due to the limited number of appointments available and high demand, not showing up or showing up late to a scheduled appointment is considered a "No-Show" which **WILL** incur a **HALF Groom Charge** \_\_\_\_\_ due upon the next visit. After the 2nd "No-Show" a **non-refundable** deposit will be required to book the next appointment. After 3 "No-Shows", the Pet Owner may be asked to find another grooming facility. Unless prearranged, a \_\_\_\_\_ "Daycare" fee will be applied if you DO NOT arrive within 1 hr. of being notified your pet is finished.

By Signing below, I hereby affirm I, The Pet Owner, have read and understand the policies of Kanine Spa & Daycare as set forth in this document, that I have read fully, understand clearly, agree unconditionally to the conditions and statements of this agreement, and reaffirm to hereby waive Kanine Spa & Daycare of any and all liabilities. By signing I accept ALL HIGHLIGHTED area Policies listed above. (even if NOT initialed)

Printed Name: \_\_\_\_\_ Pet's Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_