

TERMS AND CONDITIONS

When a booking is made with ENJOY TRAVEL GROUP, the travel agent and passengers agree to the terms and conditions as stated on these pages. Read and fully understand them before booking your holiday. Once a booking/reservation has been made, the following terms and conditions apply and have been agreed to. The travel agent is the agent in law of the passenger.

By completing a reservation, either through your travel agent or online with ENJOY TRAVEL GROUP, you expressly accept these Terms & Conditions, without modification, and intend to be legally bound by them. Please read these Terms & Conditions carefully. If you do not accept all of these Terms & Conditions, please do not make any bookings, either on the website or with your travel agent.

DEPOSIT \$250 per person and full payment of insurance (if purchased). The travel agent is responsible for ensuring that the deposit is received within 7 days. If payments are not received within the specified time period, ENJOY TRAVEL GROUP reserves the right to cancel the reservation and apply the applicable penalties.

FINAL PAYMENT The balance of the payment is due 45 days prior to departure; immediately if booked within 45 days of departure. If payments are not received within the specified time period, ENJOY TRAVEL GROUP reserves the right to cancel the reservation and apply the applicable penalties. In the event of a Book Early and Save, passenger agrees to make final payment as per date published on the hotel page of the brochure in order to qualify for the Book Early and Save.

INSURANCE We recommend that all passengers purchase comprehensive travel insurance at the time of booking as ENJOY TRAVEL GROUP is not responsible for health problems, injury, death, cancellations, weather, missed connections, unforeseen circumstances, delayed, damaged or lost baggage, or any expenses that passengers may incur. (NOTE: Effective May 1/2010 it is mandatory that all

travellers to Cuba have travel medical insurance.)

CANCELLATIONS In the event of cancellation, the travel agent should be notified immediately. Charges are billed as per the date the cancellation is received by ENJOY TRAVEL GROUP and are applicable as follows:

PACKAGES, FLIGHTS AND BOOK EARLY AND SAVE:

Up to 22 days prior to departure.....	loss of deposit
15 to 21 days prior to departure.....	50%
Within 14 days prior to departure.....	100% + taxes

Products on request basis once confirmed are 100% + taxes and are non-refundable (car rentals, special requests, etc). Taxes include HST, hotel taxes & service charges, transportation taxes and fees. ENJOY TRAVEL GROUP reserves the right to resell any cancelled seats. If cancellation by one or more persons alters the room category, the remaining passengers will be held liable for the difference in cost.