

Privacy Policy

Welcome to the Merchant Patsanstha Mobile App's Privacy Policy. We prioritize the protection of your personal information and are committed to ensuring your privacy. This policy outlines how we collect, use, and safeguard your data when you use our mobile app services. By accessing and using our apps, you agree to the terms outlined in this policy.

Preamble

"Merchant nagari sahkari patsanstha maryadit, Jawhar. Renuka Reci.1ST floor, Flat No.102, Nr. Ram mandir Tal Jawhar Dist. Palghar, has been registered under Section 9(1) of the Maharashtra Co-operative Societies Act, 1960 (Maharashtra Act No. 24 of 1961). The registration number of the society is T.N.A./J.H.R./R.S.R./(C.R.)/489/2000-2001"

"This Mobile app Privacy Policy ("Policy") applies to users of mobile apps with "Merchant nagari sahkari patsanstha maryadit, Jawhar" in any mobile application that we own and control. In this Policy, the term 'Merchant nagari sahkari patsanstha maryadit, Jawhar' refers to our affiliates or subsidiaries. This Policy describes how the mobile application collects, uses, and shares information from or about you, and explains how the information may be shared or used."

Contact List :

The App requests permission to collect your contact list to facilitate mobile recharge services for friends, and family. This enables the automatic detection of reference information from your contact list during runtime, making it convenient to recharge mobiles and make bill payments for your contacts.

Storage Permission:

Mobile Banking App accesses the Internal Storage of the user to store Documents such as mini statement & QR code image.

Image / Photos

This app temporarily collects and shares QR code images on your device to enable the UPI scan & pay functionality.

1. We use the image data only to extract payee details from the QR code.
2. When you share a QR code, the image data is also stored on the recipient's device.
3. No images are ever uploaded to our servers.

4. We can access QR codes already stored in your device's gallery to enable UPI payments. This allows for a faster and more convenient payment experience.

Phone State Permission:

Purpose: Device Authentication

Usage: The Phone state permission is employed for security purposes, specifically for device authentication. This helps in registering and identifying the device securely within the Merchant Patsanstha Mobile App.

Bluetooth Permission:

The Mobile app uses Bluetooth to connect the printer for printing collection receipts through the Merchant Patsanstha mobile collection app.

Phone Call Permission:

The Loan Recovery App utilizes this permission to enable recovery officers to call loan holders for the purpose of loan recovery.

Camera Permission:

For the convenient Scan and Pay facility, we request access to your device's camera. This permission allows you to scan QR codes effortlessly, ensuring a secure and efficient payment process, also the camera maybe used to take pictures of documents or mortgages.

Location:

App utilizes location permission to enhance security and prevent fraud. This feature ensures user safety and facilitates geo coordinate based login process.

Voice Command:

App provides the option to use mobile app services through voice commands. We use voice recognition technology solely for this purpose, ensuring a hands-free and accessible banking experience. Your voice data is processed securely and is not shared with external parties.

Log Data

App may collect log data for analytical purposes, helping us improve the app's performance and user experience. Log Data maybe used for debugging and security checking of our app. This information may be used by our developers to identify and resolve technical issues and failures. Log data does not personally identify you.

Children's Privacy:

Usage of Mobile app is not allowed to the children under the age of 18 and use of our Platform is available only to persons who can form a legally binding contract. If you are under the age of 18 years then you must use the Platform or services under the supervision of your parent, legal guardian, or any responsible adult.

Data Sharing

We do not sell or trade your information to third parties. We may share your necessary information with third party API service providers to enhance user experience and provide you advanced services or as required by law.

Security Measures

We take appropriate measures to protect your information from unauthorized access, alteration, disclosure, or destruction.

Service Providers

Merchant Patsanstha, collaborates with trusted service providers to enhance its operations. These partners play a crucial role in efficiently delivering a range of services on behalf of Merchant Patsanstha.

Ownership and Data Processing Rights

Mobile app is owned by Merchant Patsanstha. Merchant Patsanstha has got this app developed & published by Netwin Systems & Software (I) Pvt Ltd. It is essential to clarify that Netwin does not hold any rights over data processing, storage, or control within the mobile app.

All user data collected, processed, or stored within this mobile app is the sole responsibility of Merchant Patsanstha. Any data processing activities and storage of data are fully controlled by Merchant Patsanstha.

Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Changes will be effective immediately upon posting on our website/ app/ play store. We encourage you to review this Privacy Policy regularly for updates.

Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us at

Email ID: merchantjwr@gmail.com

Phone No.: 9270553655

By using our mobile app, you agree to the terms outlined in this Privacy Policy. If you disagree with our mobile app privacy policy please uninstall and stop using the app.