

Cover

← Navigate to the section you need using the tabs on the left side of the screen.
If you don't see any tabs, click the "Show tabs & outlines" icon to reveal them.


Thomas Jefferson Classical Academy



Tech Guide for TJCA Families

Student Logins

Student Logins

- Chromebook Login - For school-issued devices using our network on campus, you will not need to include your entire email (@student.tjca.org) when logging in
 - Username: *firstname.lastnamegradyear*
 - Example: thomas.andrews25
 - Initial Password: *Student ID*
 - Our IT office recommends changing your password to something more secure, but we can reset it to the Student ID if needed.
- Google Workspace for Students - Apps like Gmail, Drive, Calendar, Docs, Classroom, and others
 - accessible through the  ("waffle") icon on top right of browser window.
 - Single sign-on (SSO) access available once you log into a device.
- [NCEdCloud](#) - Access to NCSIS, SchoolNet, EBSCO, NC Student Resources, and more
 - Username: *Student ID*
 - Password: *sent to new students by Mrs. Earle*
 - LEA Code: 81A
 - Teachers may be able to help students recover a lost password
 - [Help claiming your account](#)
- [Clever Portal](#) - Access to Amplify, IXL, Pear Assessment, Quizizz, etc.
 - App availability varies by grade
 - Most have SSO access for ease of use
- [IncidentIQ](#) - Technology tickets
 - For immediate assistance with damaged devices, see Mr. Lattimore in the HS media center or Mr. Alexander in the tech office MS 415.
- Contact [Mr. Maki](#) if you have any questions about student accounts or [Mrs. Earle](#) for NCSIS questions.

NCSIS for Parents

NCSIS for Parents

- Initial access to the Parent Portal will be distributed to parents of new students at orientation or contact your school SIS coordinator (see below) if you are not able to attend orientation. *This process is delayed this year due to transitioning from PowerSchool. Please be patient as we navigate this process.*
- Desktop access:
- PowerSchool mobile app
 - [Google Playstore](#)
 - [Apple Store](#)
 - School Code: TCBC
- If you need to change your password, you must contact your school SIS coordinator (see below) since the *Forgot Your Password* link does not work as it is controlled by NCDPI.
- NCSISL Quick Reference Card (pending) for additional details
- Contact [Mrs. Earle](#) (upper campus, 6-12) or [Mrs. Bostic](#) (grammar campus, K-5) if you have any questions about NCSIS.

Google Classroom

Google Classroom

For Guardians:

Google Classrooms are not directly accessible by anyone (including a parent) who does not have an organizational email (ending in tjca.org).

Parents and guardians can be allowed by teacher Classroom settings to see summaries and previews through email, preferably using a Gmail account since it offers more options.

- Classroom help
 - [About guardian email summaries](#)
 - [Get Classroom email summaries](#)
 - [Guardian email summaries FAQ](#)

For Students:

- [Getting started with Classroom](#)
- [Contacting teachers and classmates](#)
- [Posting to the Stream](#)
- [About guardian email summaries](#)

- Contact [Mr. Andrews](#) if you have any questions about Google Classroom.

One-to-one devices

One-to-one devices

- Students in grades 7-12 are issued a student Chromebook and grades K-6 have access to Chromebooks in carts at school.
- Policies and agreements
 - [Student Orientation](#)
 - [Chromebook Agreement](#)
 - [Chromebook Program Manual](#)
 - [Acceptable Use Policy](#)
- Optional Insurance - described in the [Program Manual](#)
- [Troubleshooting](#) - A list of approaches to try before submitting a ticket.
- [How to submit a ticket with Incident IQ](#)
 - Don't be overly concerned with selecting the exact issue, but being as detailed as possible when typing in the "Describe your issue" field.
 - Information that could expedite resolution of your ticket may include;
 - Asset number (four digits on a sticker attached to the bottom of your Chromebook or charger)
 - Links to websites
 - Screenshots or pictures
 - Error messages received
- Contact [Mr. Alexander](#) if you have any questions about Chromebooks.

Other useful links

Other useful links

➤ Social Media

- Facebook: [TJCA Gryphons](#)
- Instagram: [TJCA Gryphons](#)
- Twitter: [TJCA Gryphons](#)

➤ [Website](#)

- [Parent Portal](#)
- [Parent forum](#)
- [Policies](#)
- [Athletics](#)
- [Parent's Guide to Student Achievement](#)
- [Calendars and News](#)

➤ Online payments

- Lunch account
 - [Campus Lunch](#) (transition in progress)
 - [School website](#)
- [Technology fees](#)
- [Field trips](#)

- Contact [Mr. Bailey](#) if you have any questions about the school's social media or website.