

# SMSAMI Inc.

## Who are we?

SMSAMI Inc. is a fully integrated, 100% success-rated company with fierce beliefs and a unifying culture. Our clients describe us as “happily feisty” because we work tirelessly to make them successful.

SMSAMI Inc. is a Software development services company specializing in custom web-based solutions, mobile applications, digital marketing, branding, UI/UX, and graphics designing. SMSAMI Inc. has successfully delivered hundreds of software products, apps, and solutions to its clients using a proven agile/scrum development process. We offer a well-balanced blend of technology skills, domain knowledge, hands-on experience, effective methodology, and passion for IT.

## Job Overview:

We are seeking an experienced Scrum Master to join our dynamic team. The ideal candidate will have a minimum of three years of experience in Scrum or Agile methodologies, with a proven track record of facilitating Agile ceremonies, removing impediments, and fostering a collaborative team environment. As a Scrum Master, you will play a crucial role in ensuring the successful delivery of our projects by coaching the team on Agile practices and guiding them towards continuous improvement.

## Key Responsibilities

- **Facilitate Agile Ceremonies**
  - Lead and facilitate Scrum ceremonies such as daily stand-ups, sprint planning, sprint review, and sprint retrospective meetings to ensure effective collaboration and communication within the team.
- **Coach Agile Practices**
  - Coach the development team and product owner on Agile principles and practices, promoting self-organization and cross-functionality within the team.
- **Remove Impediments**
  - Identify and remove impediments that obstruct the team's progress, escalating issues when necessary to ensure timely resolution.
- **Maintain Scrum Artifacts**
  - Ensure that Scrum artifacts such as the product backlog, sprint backlog, and burndown charts are up to date and reflect the current state of the project.
- **Promote Continuous Improvement**
  - Encourage a culture of continuous improvement within the team by fostering an environment where team members feel empowered to experiment, learn from failures, and adapt their processes accordingly.
- **Stakeholder Communication**
  - Facilitate communication between the development team and stakeholders, providing transparency into the team's progress and addressing any concerns or feedback from stakeholders.

- **Facilitate Decision-Making**
  - Assist the team in making decisions by facilitating discussions, prioritising tasks, and ensuring alignment with the project goals and objectives.
- **Metrics Tracking**
  - Track and report key Agile metrics such as velocity, sprint burndown, and team capacity to monitor project progress and identify areas for improvement.

## **Qualifications**

- Bachelor's degree in Computer Science, Information Technology, or related field.
- Certified Scrum Master (CSM) or equivalent certification preferred.
- Minimum of (3) three years of experience working as a Scrum Master or in a similar Agile coaching role.
- Strong understanding of Agile principles and methodologies, with experience implementing Scrum or other Agile frameworks.
- Excellent communication, facilitation, and conflict resolution skills.
- Proven ability to lead and motivate teams in a fast-paced, collaborative environment.
- Experience working with cross-functional teams and managing stakeholder relationships.
- Knowledge of Agile tools such as Jira, Trello, or Asana is a plus.
- Demonstrated commitment to continuous learning and professional development in Agile practices and methodologies.

## **Benefits**

- Flexible Working Schedule
- Opportunities for Career Advancement
- Dynamic and Collaborative Work Environment
- Fully Funded Certifications
- WFH / Internet / Cell Phone Allowance
- Medical Allowance
- Paid Leaves
- Pension Funds
- Employee Referral Allowance

*Creating a diverse and inclusive workplace is one of SMSAMI's core values. We are an equal-opportunity employer and welcome people of different backgrounds, experiences, abilities and perspectives.*

**Department:** PMO (Project Management Office)

**Experience:** 2-3 Years

**Job Type:** Full Time

**Hours:** EST hours (Flexible, 04:00 pm to 01:00 am PKT)

**Working Days:** Monday to Friday

**Vacancies:** 1

**Location:** Fully Remote (US)

**Salary:** 120k to 150k

Apply at: [hr@smsami.com](mailto:hr@smsami.com)