UI Interest Group - June 6, 2023, 2pm Eastern

Meeting link: https://meet.google.com/avm-hdae-awu
Or dial: (US) +1 919-694-1884 PIN: 900 277 503#

More phone numbers: https://tel.meet/avm-hdae-awu?pin=2806872612282

UI Group wiki page: https://wiki.evergreen-ils.org/doku.php?id=community:ui ig

Agenda

- 1. Introductions!
- 2. Evergreen Conference recap
 - a. Kickoff session not recorded, alas
 - b. 5-minute lightning talk version (on YouTube, starting at 30:40)
 - c. slides
- 3. Logistics
 - a. Mailing list: Google group
 - b. Meeting times: 3rd Thursdays at 2pm Eastern? (see how this fits into the community meeting schedule)
 - c. Recordings to be posted to the YouTube channel: y/n?
- 4. Projects
 - a. Modal button alignment
 - b. <u>Settings groups</u> (great discussion happening!)
 - c. Future projects for future meetings...
 - i. UI Inventory in Airtable
 - paused; we can apply for <u>nonprofit pricing</u> but we should wait until we're ready to start
 - 2. Airtable poll
 - ii. Notification
 - iii. Grid column widths and defaults
 - iv. Empty states
 - v. Buttons (other than modals)
 - 1. Color
 - 2. Wording
 - 3. Focus states
 - vi. Style guide for microcopy
 - vii. Form input types, mode, autocomplete
 - viii. Inline help, e.g. Fieldmapper hints and instructions
 - ix. Visual hierarchy and unified layout for pages with a record detail + grid
- 5. Best way to handle project-specific discussion?
 - a. Email with attachments? Document comments? Whiteboard? Other?

b. Grid column widths: spreadsheet?

Notes

- Present: Andrea Buntz Neiman, Angie Devers, Benjamin Kalish, Casey A, Diane Disbro, Elizabeth Davis, Elizabeth Thomsen, Garry Collum, Gina Monti, Jason Etheridge, Kate Coleman, Millissa Macomber, Olivia Scully, Ruth Frasure, Stephanie Leary, Susan Morrison, Tamara Baltazar, Vince Giordano
- UX wishlist from intros: Consistency of styling; informative error messages; KPAC redesign; strategic improvements; striking "fear and admiration" in other ILS teams; consistent on-screen notifications / toasts; don't make users think; accessibility; make the system easier to explain, especially for new staff
- Airtable UI Inventory
 - Screenshots with lots of metadata
 - Documenting variation & inconsistency
 - o Is there a better / free tool for this?
 - Potential for sponsorship or TEP funding?
- Tooling for design creation e.g. buttons
- Tracking notifications / errors & toasts / messages best way to do this?
 - Jason E.: There are two types of errors, "expected" and unexpected; there's a list for expected ones at ils_events.xml
 - https://git.evergreen-ils.org/?p=working/Evergreen.git;a=blob;f=Open-ILS/src/extras/ils_events.xml;h=03b33441ffc51935f1846858350cd144042e25f0;hb=HEAD
 - Susan M.: I made a list of event codes a while back, but I know this doesn't include all error messages: EG Event Codes
 - Resolved: we love spreadsheets
- Request: end user input on column width defaults what are sensible widths for certain types of data? (text, numbers, dates, etc.)
- Pay attention to empty states when something says "no results", what is it really saying? What other information can the interface give to guide a user to better results?
- Buttons consider toning down our use of the full Angular button spectrum (down with Yellow!) and keep color contrast in mind
- Microcopy menu links, page titles, button names we need a style guide! And less jargon! And more consistency!
 - Item / copy / holdings
 - Call number / volumes
 - o Titles / bibs
- Start with an editorial style guide for error messages; then buttons; then names; etc. → becomes a design system
- Related but larger problems: where does our information live? Where does the developer documentation live? (Website, wiki, docs, Git, Launchpad, etc.)
- Consider this and weep (page layouts and visual hierarchy): https://airtable.com/shrWZ4AK03QliFu7M/tblJXwnBVkkbnECvb

- It would be great to have a unified layout for pages that contain a detail box of some kind of record + a grid of search results or related things
- It would be *really* great to have this for 4.0 (which is getting tossed around in the IRC channel)
- Place to discuss usability bugs?
 - Elizabeth T.: https://bugs.launchpad.net/evergreen/+bug/1910773 -- the list of libraries system/branch pairs that don't exist (single site library) as well as former member libraries.
- Potential recurring meeting 4th Thursdays @ 2pm ET
- Ask actual end users what frustrates them!
 - Future goal: user surveys; user research
- Next (last Thursday of July): talk about notifications & errors
 - o ABN will collocate a list of these starting with Susan's list & ils events.xml
 - Per Susan, OK to edit her sheet directly
 - Per Jason, can automatically convert XML to spreadsheets
 - Question: where should we put instances / screenshots of error locations?
 Version? URL? (this is a one-to-many relationship between error message and locations) (we need Airtable)
- Next-next (last Thursday of August): talk about layouts
- Stephanie will work on a proposal for TEP to fund Airtable