

I. PRELIMINARY

by ordering a commission from **soxxeonfire** ("i," "me," "my," etc.), **you** ("client," "they," etc.) affirm to have read, and agree to be bound by, the following terms of service.

violation of these terms may result in a **rejected or canceled commission** with or without refund, a public **report**, the offender being **blacklisted**, or **all three**. offenders will be notified when these actions take place.

future **changes** to these terms will be **publicly announced** and **privately disclosed** to any present clients.

these terms of service are in effect as of jan 17, 2024.

II. RIGHTS TO AND USE OF THE ARTWORK

i retain full and exclusive rights to the commissioned artwork, including the right to upload, post, share, and display the artwork wherever i please.

the client **may** post the **finished and unaltered** artwork, with **proper credit** in the form of a link to my **carrrd** or **twitter account**, wherever they please. i will reach out to ask for proper credit if i see that it is not provided.

the client **may not** claim the commissioned artwork as their own work or obscure my watermark/signature. **i do not** provide clients with unwatermarked work.

the client **may not** alter the **finished artwork** in any way, with the **exception** of cropping or resizing the image for personal use **only**—the client **may not** use my artwork for merchandise, self-promotion, or anything **nft-** or **ai-related**.

any permission not addressed in these terms **must be given** by me in **written form**.

questions about using the artwork should be asked before the artwork is used.

III. PAYMENT AND CONTACT

i **do not reserve** commission slots; clients are asked kindly to obtain the required funds **before** they contact me.

communication regarding the commission will take place over [discord](#), [twitter](#), or [email](#), in order of preference. the client is asked kindly to contact me via [email](#) **only** as a last resort.

[payment](#) will be transferred **before** work begins. if the payment is **not transferred** within a reasonable amount of time, i may **cancel** the commission and **cease contact** with the client.

i accept payment via [paypal](#), [zelle](#), [ko-fi](#), and [cashapp](#).

IV. REFUNDS AND CANCELLATION

if the commission is canceled **before work has started**, the client will receive a **full refund**, regardless of who canceled the commission.

if the commission is canceled **during progress**, the **refund amount will vary** from case to case at my discretion, taking into account the progress made.

completed or nearly completed commissions (commissions which would take less than one hour to finish) canceled by the client **will not be refunded**.

a commission may be canceled at any time, with or without a reason.

V. COMMISSION PROCESS

i am more than happy to depict a scene or pose that the client has envisioned. if references have not already been provided, i may request that the client **provide me references** for

aspects such as posing, composition, and location, **especially** if their vision is specific. clients with a vision in mind should **expect a level of deviation** from it.

turnaround time will vary. i will **not** accept hasty orders or orders with deadlines. if i do not complete a client's commission within **one month**, i will refund them.

i will send a **work in progress (wip)** shot upon completing each of **five stages** of my process. those stages consist of the **sketch**, **linework**, **flat colors**, **cel shading or rendering***, and **final touch-ups**. i may also send wip shots in between. after sending a wip, i will **not resume progress** until the **client** says that i may do so.

**cel shading and rendering are mutually exclusive stages.*

major changes must be made **before linework**; this includes any significant changes to a character's pose or body shape, or redrawing parts of the image. after the **sketch** has been **approved**, **major changes** will come with a **surcharge** applied at my discretion.

however, **if i make errors** in the character design, accessories, or any other **clearly defined details in the provided references**, i will make **revisions** at **no additional cost**.

VI. BOUNDARIES

respect is required from the client. i am happy to comply with a client's request if it is **reasonable** and is communicated to me without sarcasm, spite, hostility, snarkiness, snootiness, or any other form of disrespect.

clients should **ask before editing wip shots to demonstrate their vision**.

clients should also **remain as professional as possible while interacting with me** until the commission has been finished. i am providing a paid service, and nothing more.