

CHSAB Annual Strategic Plan 2025 – 2026

The CHSAB Plan addresses the six key objectives contained in the CHSAB's Strategy for 2025 – 2028

Strategic Objectives	We will:
1. Make Safeguarding Everybody's Responsibility	<i>Embed a culture of shared responsibility by ensuring residents, staff, volunteers and organisations understand what adult safeguarding is and their role in preventing and responding to abuse, neglect or self neglect</i>
2. Embed the views and experiences of residents, people who draw on care and support, and carers in everything we do	<i>Ensure residents, people who draw on care and support, and carers, including seldom heard voices, are involved and their feedback is used to shape tCSAB's activity; safeguarding policies, procedures and practice</i>
3. Gain assurance that multi agency systems are safe and reflect the 6 principles of Adult Safeguarding and Making Safeguarding Personal	<i>Review, update and implement robust governance, oversight, quality assurance and improvement mechanisms to gain assurance about safeguarding arrangements and practice; ensuring these are in accordance with the six principles of Adult Safeguarding and Making Safeguarding Personal*</i> <i>*(Making Safeguarding Personal is central to adult safeguarding and means adult safeguarding should be person-led and outcome-focused, engaging the person in a conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety)</i>
4. A culture of continuous learning and development	<i>Foster an open and transparent learning culture that encourages reflection, shares learning and promotes continuous development; and use learning from local, regional and national reviews in order to continually improve and shape our training and other professional development activities</i>

5. Strengthen our use of data and insight to underpin CSAB activity and key priorities	Develop and embed our existing multi-agency adult safeguarding data set to understand current or emerging themes and to underpin CSAB activity and key priorities
6. Building Effective Multi-Agency Partnerships	<i>Strengthen our multi-agency collaboration and partnership working with relevant partnerships, such as the Community Safety partnership, The Children's Safeguarding Partnership, The Violence Against Women and Girls Strategy, and the Health and Wellbeing Board, across North East London and London</i>

Subgroups
City of London Adult Safeguarding Subcommittee
Safeguarding Adult Review & Case Review
Performance and Quality Assurance
Workforce Development
Self- Neglect
Multiple Exclusion Homelessness
Financial Abuse
Community Engagement

The following table outlines the Board's priorities and key actions for the year, together with the objectives and intended outcomes we aim to achieve. It provides a clear overview of our focus areas, the improvements we are working towards, and how progress will be monitored and evaluated throughout the year.

This priority supports CHSAB to meet Strategic Objectives 1,2,3,5 and 6

Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equity

Priority	Key actions	Objectives	Intended Outcomes
1) Develop and Implement a Community Engagement Strategy	1.1 Co-produce a Community Engagement Strategy with residents 1.2 Coordinate community engagement activity with existing/ developing plans/pathways across City and Hackney 1.3 Raise awareness of what adult safeguarding is, including seldom heard voices, what to do if someone has concerns or someone discloses abuse or neglect, how to report concerns and what happens next 1.4 Gather insight and feedback from people with lived experience, specifically those who have experience of adult safeguarding, and develop and embed systems to use this feedback to continuously improve 1.5 Develop mechanisms/frameworks to support resident representation at CHSAB	Raise awareness of adult safeguarding with the public and professionals, including seldom heard voices; to prevent abuse, neglect, and ensure our responses are timely, effective, Improve engagement and relationships with all communities, including seldom heard voices Understand and ensure the voices of people with experience of adult safeguarding shape adult safeguarding practice, policies and procedures, and CHSAB's key priorities Embed effective partnership working across CHSAB organisations; the community, voluntary and faith sector; and care providers	Improved outcomes for residents Increased understanding for residents, volunteers and staff of what adult safeguarding is, what to do when they have concerns and what happens next Increase our preventative approach to abuse, and neglect and self neglect - including reducing social isolation Address inequity in adult safeguarding Increase in adult safeguarding concerns received reflecting all communities Adults with lived experience involved in co-producing policies, procedures, training, adult safeguarding practice and CHSAB's key priorities Feedback from residents is used to continually improve Strengthened multi-agency collaboration to prevent and respond to abuse and neglect

This priority supports CHSAB to meet Strategic Objectives 2, 3,4,5 and 6

Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equity

2. Establish a Multi-Agency Dashboard and carry out regular multi-agency audits	2.1 Identify and agree data for a CHSAB multi-agency dashboard 2.2 Design and launch a CHASB multi-agency dashboard 2.3 Using an evidence base, agree a forward plan and complete multi agency audits to establish the impact of CHSAB activity, especially related to Safeguarding Adult Review learning and recommendations - identify good practice and areas of improvement	Enable early identification of trends and current or emerging risks and take action in response to these Inform CHSAB key priorities Understand the impact of CHSAB activity and the embedding of learning and recommendations from reviews to underpin adult safeguarding learning needs for staff, volunteers and members of the public, as well as improvements Improve the visibility of safeguarding data across the multi-agency system	Improved outcomes for residents CHSAB strategy and activity is evidence based Emerging concerns are identified early, and targeted interventions are made before the risk escalates CHSAB is assured on quality of practice and safety of multi agency systems, understanding areas of strength and areas of required development Training, system and practice developments are evidence-led SAB partners have access to timely, integrated data to enable informed decisions
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This priority supports CHSAB to meet Strategic Objectives 1,2 3, 4, and 6

Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equity

3. Ensure Learning from Safeguarding Adult Reviews* (SARs) and Other reviews are complete timely and learning is shared <i>*(A Safeguarding Adult Review (SAR) is a formal process carried out when an adult with care and support needs has died or been seriously harmed, and abuse or neglect is known or suspected to be a factor)</i>	3.1 Review and promote our current arrangements related to Safeguarding Adults Reviews (SAR) referrals 3.2 Develop our current oversight and governance arrangements related to the completion of actions related to the learning and recommendation in SARs 3.3 Develop our current oversight and governance arrangements related to sharing the learning and recommendations from SARs	Assurance that SAR referrals are made as required Robust oversight, scrutiny and governance related to embedding learning and recommendations from SARs and other reviews Sustain a culture of openness, reflection and continuous learning	Improved outcomes for residents SAR referral processes are well embedded and people understand when and how to make a SAR referral Learning and recommendations from SARs and other reviews are complete timely and learning is shared timely and effectively A safe and open culture of learning and reflection across all agencies at all levels SAR learning and recommendations are reflected in practice improvement and workforce development activity The impact of learning and recommendations being embedded is evidenced in practice,
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	3.4 Develop a framework to share and embed learning and recommendations from other reviews i.e Domestic Abuse Related Death Reviews, Children Safeguarding Practice Reviews and Learning from the Lives and Deaths of People with Learning Disabilities and Autism (LeDeR) 3.5 Ensure learning and recommendations from sub regional, regional and national reviews are reflected in our strategic plan, objectives and work plans		policies, procedures and pathways across City and Hackney
This priority supports CHSAB to meet Strategic Objectives 1,2,3,4,5 and 6			
Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equity			
4. Implement the updated London Association of Directors of Adult Social Services (ADASS) London Multi-Agency Adult Safeguarding Policies and Procedures	4.1 Share the draft Policies and Procedures with CHSAB members for review and to make any comments 4.2 Present the final version to CHSAB to confirm CHSAB signing up to the updated policies and procedures 4.3 Share and promote the updated and procedures with CHSAB members to cascade within their networks 4.3 Review and revise local safeguarding policies, procedures, pathway and	Ensure all CHSAB members are aware of and understand the updated policies and procedures and cascade these within their networks Local safeguarding policies, procedures,, pathways and practice reflect the updated policies and procedures reflect	Improved outcomes for residents Strengthened multi-agency collaboration to prevent and respond to abuse and , neglect Consistent safeguarding practice across City and Hackney in accordance with best practice,statutory duties and responsibilities

	practice to align with the updated policies and procedures		
This priority supports CHSAB to meet Strategic Objectives 1,2, 3 and 4			
Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equality and Inclusion			
5. Improve outcomes for people experiencing multiple exclusion homelessness by preventing abuse and neglect and strengthening safeguarding responses	5.1 Understand the views of and include individuals who have experience of multiple exclusion homelessness in our work to achieve our strategic objectives 5.2 Implement and action the recommendations made from the 'Deep Dive' analysis of safeguarding concerns for adults who live in temporary and supported accommodation in Hackney and best practice guidance 5.3 Raise awareness of safeguarding risks for individuals who are homeless in City and Hackney through targeted communications and training for frontline staff	Minimise the risk of abuse and neglect for individuals experiencing homelessness. Improve our response to safeguarding concerns by addressing systemic barriers and gaps in safeguarding responses for individuals who are rough sleeping or in temporary or supported accommodation settings by having appropriate systems and services in place; and developing our multi-agency policies, procedures, pathways and practice. Develop and deliver targeted training to improve understanding of safeguarding risks linked to multiple exclusion homelessness	Improved outcomes for individuals experiencing multiple exclusion homelessness. Increased awareness of risks associated with individuals experiencing multiple exclusion homelessness. Clear evidence that learning from the deep dive and best practice research is embedded in local policy, procedures, pathways and practice. Improved quality and consistency of our preventative approach and response to individuals experiencing multiple exclusion homelessness
This priority supports CHSAB to meet Strategic Objectives 1,2, 3,4 and 5			
Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equality and Inclusion			
6. Minimise the risk of self-neglect and strengthen our multi-agency response	6.1 Understand the views of and include individuals who have experience of self-neglect in our work to achieve our strategic objectives	Minimise the risk of self-neglect. Ensure high-quality training and awareness raising takes place across communities and partner agencies on preventing, recognising, assessing, and responding to self-neglect.	Improved outcomes for individuals at risk of, or experiencing, self-neglect. Greater public and professional awareness of self-neglect, how to prevent it/minimise risks and how to respond effectively to concerns

	6.2 Raise awareness of self-neglect with individuals and communities. 6.3 Understand the effectiveness of our preventative approach and response to self-neglect through a multi-agency audit. 6.4 Continue to offer and promote training to practitioners on recognising, assessing risk and responding to self-neglect. 6.5 Promote the use of the CHSABs self-neglect guidance and toolkit to ensure consistency in response.	Continuously improve our effective multi-agency preventative approach to self-neglect. Continuously improve our supports and services in place; and develop our multi-agency policies, procedures, pathways and practice when self neglect occurs. Ensure staff across all partner agencies understand their roles and responsibilities in responding to self-neglect, and can confidently use local policies, procedures, guidance and tools and can work effectively within our multi-agency systems.	Improved quality and consistency of our preventative approach and response to self-neglect
This priority supports CHSAB to meet Strategic Objectives 1,2,3,4,5 and 6			
Golden Thread: Making Safeguarding Personal, Mental Capacity Act and Equality and Inclusion			
7. Minimise the risk of and strengthen our multi-agency response to financial abuse.	7.1 Understand the views of and include individuals who have experience of financial abuse in our work to achieve our strategic objectives 7.2 Coordinate a local campaign to raise awareness of financial abuse, including fraud and emerging scams 7.3 Understand the effectiveness of our preventative approach and response to financial abuse through a multi-agency audit	Minimise the risk of financial abuse. Continuously improve our effective multi-agency preventative approach to financial abuse. Continuously improve our supports and services in place; and develop our multi-agency policies, procedures, pathways and practice when financial abuse occurs. Ensure staff across all partner agencies understand their roles and responsibilities in responding to financial abuse, and can	Improved outcomes for adults at risk of, or experiencing financial abuse Greater public and professional awareness of financial abuse, how to prevent it/minimise risks and how to respond effectively to concerns. Improved quality and consistency of our preventative approach and response to financial abuse

	7.4 Provide training to frontline staff on recognising financial abuse, how to prevent it and respond effectively when concerns are raised 7.5 Develop services and support systems; and local multi-agency policies, procedures, pathways and practice to prevent financial abuse and respond effectively when concerns are raised	confidently use local policies, procedures, guidance and tools and can work effectively within our multi-agency systems.	
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