



Nevada Joint Union High School District Mobile Device Protection Plan

A Chromebook is made available to students enrolled in the Nevada Joint Union High School District (NJUHSD) for educational use. The Chromebook is the responsibility of the student to which it is assigned. This includes costs associated with damages and loss or theft (California Education Code 48904). Students are responsible for the safe and appropriate operation of the Chromebook. Expectations for the use and care of the Chromebook and charger are as follows:

School District Responsibilities

- Provide a Chromebook to each student enrolled in an NJUHSD school (as determined by site).
- Provide a charger for each Chromebook.
- Provide an adequate supply of loaner Chromebooks in case of loss or damage.
- Provide a low-cost Chromebook protection plan option to NJUHSD families.
- Provide filtered access to the Internet regardless of Chromebook location.
- Provide timely assistance and email support via helpdesk@njuhsd.com.

NJUHSF Family Responsibilities

- Ensure your student meets the expectations as outlined in the Nevada Joint Union High School District 9-12 Student Instructional Technology Acceptable Use and Internet Safety Policy.
- Ensure your student reports ANY damage to his/her Chromebook to the school library staff or designee immediately.

Device Protection Plan Options (1 and 4 Years)

- A District Chromebook protection plan is available for \$30 per year OR \$100 for 4 years OR duration of enrollment.
- Annual protection plans are effective from the date of purchase through August 31st of the following year.
- Annual policies purchased at any time during the school year will terminate August 31st of the next school year.
- Students may purchase insurance through September 15th OR two weeks after receiving their Chromebook. Beyond this window, the device and charger must be inspected for damage by site staff before coverage can be issued.
- There are no refunds for students who withdraw to attend a non-District school.

Deductibles

- 1st covered repair: \$0 (no deductible); 2nd covered repair: \$30; 3rd covered repair: \$50 or cost of repair, whichever is less.
- After 3 repairs and/or replacements in one year, a student is referred to site administration and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damage or loss.
- All incidents will be evaluated for deliberate abuse/neglect.

In the Event of Damage or Loss

- Report the loss or damage to library staff or designee within 15 days. In the event that school is not in session, notify the technology helpdesk at: helpdesk@njuhsd.com. If the loss is due to theft, burglary, robbery or vandalism, notify local law enforcement. Present the official police report to administration in the school office to assist in the district providing a permanent replacement.
- Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

Repair/Replacement Information

- While the device is being repaired, the student will be issued a temporary device. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.
- If the device cannot be repaired, a replacement will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device.

What is Covered

- Accidental damage, cracked screens, drops, liquid spills, submersion.
- Theft/burglary/robbery with official police report (**FIRST INCIDENT ONLY**). Any subsequent incidents are treated as neglect and may incur full charges for repair or replacement.
- Vandalism, with official police report or school administrator incident report.
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

What is Not Covered

- Loss of accessories, software or data, including power supply.
- Intentional acts of neglect/abuse as determined by school staff or manufacturer.
- Corrosion, rust or cosmetic damage.
- Unexplained loss, mysterious disappearance or law enforcement seizure.
- Devices not returned when exiting the school.
- Tampering with or any unauthorized attempts to repair the device, install software or remove the device from the NJUHSD managed domain (**Issues of this type will be referred to site administration for violation of the Student Technology Acceptable Use Policy**).

Replacement Costs for Any Issued Device

- For families that have opted out of the District Chromebook protection plan, the replacement cost of a freshman Chromebook is \$200, depreciating \$50/year. Replacement cost for all Chromebooks/Chromebook parts for the school year are:

Chromebook Replacement		Parts	
Freshmen	\$200	Motherboard	\$100
Sophomore	\$150	Screen	\$40
Junior	\$100	Charger	\$20
Senior	\$50	Keyboard	\$25
		TouchPad	\$25
		Bezel	\$13
		Bottom Case	\$15
		Hinge	\$12
		LCD Top Cover	\$23
		Palmrest	\$35
		Power Input Board	\$15

Failure to pay for the above costs are considered a student debt and will be treated as such.

Nevada Joint Union High School District Student Mobile Device Protection Plan

Enroll in NJUHSD's Chromebook Protection Plan for the school year.

Option 1: Pay \$30 or \$100 Online (available the 1st Monday in August until September 15th)

NJUHSD provides an online payment system to purchase the chromebook protection plan. **Online payments must be made by September 15th.** After September 15th, only Option #2 is available. **No signed copy of the payment will be required.**

Option 2: Pay \$30 or \$100 by Check or Cash

Stop by the school during office hours and present payment to the person overseeing the Protection Plan enrollment.

A receipt for cash will be provided, certifying enrollment in the Chromebook Protection Plan. Make \$30 or \$100 checks payable to Nevada Joint Union High School District.

Questions: Call NJUHSD Technology Helpdesk at 530.272.9998 or email helpdesk@njuhsd.com

Option 3: Decline Chromebook Protection Plan

I understand that by declining the NJUHSD Student Chromebook Protection Plan, I will be fully liable for the cost of any damages to the chromebook while checked out to my child. Please check the *Decline Chromebook Protection Plan* checkbox and include the signature page with all required signatures in the information section----see last page.