

Isaac Konos Commissions T.O.S. for Art.

About the things I won't work with:

I can write/draw about almost any topic, kink, or idea; translations included. Although there are some topics I do not particularly appreciate:

1. Scat.
2. Diapers.
3. Baby furs.
4. Underage.
5. Torture (the ones that include body mutilations).

I also reserve the right to refuse to work with any specific idea or character. Although, most characters are considered eligible to work with.

About Prices and Payment:

The starting price for a digital painting commission is \$200.00, and the price may vary according to your ideas; complex backgrounds, specific thematic, detailed clothing, gears, and multiple panels to portray different situations within the same image.

You must provide a visual reference of your character to claim an artwork commission.

I work with PayPal and direct bank account transfers by Remessa Online.

1. If the payment method is PayPal, I'll send you an invoice link.
2. If the payment method is a direct bank account transfer, I'll provide you with the necessary info.

About Contact Info

My contact email is: isaackonos@gmail.com

Telegram: <https://t.me/IsaacKonos>

Discord: Isaac Konos#9743

About W.I.P.s

I'll send you W.I.P.s files (Working In Progress).

The number of W.I.P.s files will vary according to your commission idea, but upon finishing a key step of the image, I will only allow changes if I charge extra for overworking.

For example, if I provide W.I.P.s representing the sketches for your characters, backgrounds, and panels, once you say you are ok with said sketches and allow me to move into colors, I won't go back to redraw any pose, cloth, or background elements without charging extra. The same goes for once I finish applying all base colors to your characters, and I'm allowed to move into shading and final adjustments. I won't allow any changes to the colors without charging extra.

About commissions status:

You can check the commission's queue at any given time through Trello. The link is below. Remember that Digital Painting commissions get priority over normal commissions, and Patreon Work gets priority ahead of normal commissions.

<https://trello.com/b/Da0mwbs1>

The average waiting time in queue is between 60 to 90 days.

Refund Policy:

Refunds will only be issued under the following conditions:

If no significant work has been started on the commission.

In cases where I, as the artist, am unable to complete the commission due to unforeseen circumstances.

Partial Refunds:

If work has begun but is not completed, a partial refund may be considered. The amount refunded will be proportional to the work completed.

No Refunds for:

Changes or revisions requested after key stages have been approved by the client (as per the WIP policy).

Cancellations made by the client once the commission has progressed past the initial sketch phase.

Processing of Refunds:

All costs related to fees, such as service fees charged by PayPal and currency conversion fees, **will not be included** in the refund amount and will therefore be deducted from the original total at the time of refund.

How Refunds are Issued:

Refunds will be processed through the same payment method used for the initial transaction.

Refunds will be issued within 14 days after the agreement to refund has been mutually confirmed.

Disputes:

Any dispute regarding refunds should be communicated via email at isaackonos@gmail.com (mailto:isaackonos@gmail.com). Please allow up to 7 business days for a response.