Mai Pham

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Software Engineer with six (6) years of professional experience in mental health. Dedication, loyalty and strong work ethic are the pillars of my essence. I am dedicated and committed to understanding and advising clients on their needs as well as building powerful and trusting relationships.

TECHNICAL SKILLS

Ruby, Rails, Typescript, Angular, Javascript, React.js, Redux, SQL, PostgreSQL, CSS

EXPERIENCE

CallRail, Inc. — Atlanta, GA
Software Engineer II — 2021 - present
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Daytop Village of New Jersey, a substance abuse and mental health rehab for adolescents — Mendham, NJ
Associate Director of Residential — 2019 - 2020
- Developed and implemented major policies to ensure the efficient operations of the department and safety of clients and staff
- Hired, trained and managed an average of 40 staff members

Behavioral Supervisor — 2016 - 2019
- Collaborated with clinical department on the performance of behavioral health for an average of 55 clients
- Provided feedback, recommendations and suggestions to staff ranging from behavioral outbursts of clients and daily facility operations

Residential Aide — 2014 - 2016
- Led therapeutic groups including meditation, team building exercises, anger management and socialization skills to equip clients with productivity coping mechanisms

TECHNICAL PROJECTS

al 'fresko · an outdoor dining locator app — Demo | GitHub: Client + Server
React.js, RoR, JWT, Semantic UI React, Heroku, Netifly
- Utilized JSON Web Tokens and localStorage to store encrypted user information client-side.
- Deployed Leaflet Map to display location of restaurants in the area

Breathe · a meditation app — Demo | GitHub: Client + Server
Javascript, RoR, PostgreSQL, CSS
- Built with Ruby on Rails backend and single page javascript frontend
- Enabled users to interact with app by favoriting a meditative soundtrack

EDUCATION

Flatiron School — New York, NY
Immersive Full-Stack Web Development Program — 2020 - 2021

Rutgers University — New Brunswick, NJ
Bachelor of Arts - Psychology — 2013