

Cart-Power: Forms Manager Logger 1.2

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1. Overview

The **Forms manager logger** add-on adds the log page in the admin panel with all the data submitted via the forms of the store. It can be filtered, viewed, and exported to Excel.

1.1 Support

The add-on was developed by Cart-Power, a CS-Cart official partner and developer. If you need any assistance in installing and configuring the add-on or need its modification, please contact us through the [helpdesk](#) customer support system.

1.2 Compatibility

The add-on is compatible with CS-Cart and Multi-Vendor version **4.3.1 - 4.18.x**

1.3 Buy Now

The official add-on page:

<https://store.cart-power.com/cs-cart-forms-manage-logger-on.html>

1.4 Release History

CS-Cart/ Multi-Vendor 4.3.1 - 4.18.x

Version 1.2 from 17 Oct 2023

- [+] - The ability to reply to a form from the submitted forms history page.
- [+] - A page with a list of submitted forms was added to the user's personal account.
- [+] - Statuses of the submitted forms and mass actions with a list of forms (reply to selected, make them processed) were added.
- [!] - When exporting contacts from the list of submitted forms, only 50 contacts were exported. Fixed.

Version 1.1 from 04 Mar 2020

- [+] - Compatibility with CS-Cart 4.10.x, 4.11.x and the new admin. panel.
- [+] - Compatibility with Multi-Vendor.
- [+] - Compatibility with Add-on Manager v1.3
- [+] - Admin privileges to view and manage add-on.
- [!] - Some types of fields were displayed incorrectly. Fixed.
- [!] - Export file was not generated correctly. Fixed.

Version 1.0 from 21 Feb 2017

2. Installation

To simplify the installation, configuration and upgrade of our add-ons, we have developed a special service add-on - Cart-Power Add-ons Manager. [Download the Cart-Power: Add-ons Manager](#) and follow the [installation instructions](#).

Once you install it, you will be able to:

1. [Check the List of the Add-ons Purchased for Your Domain](#)
2. [Install Add-ons](#)
3. [Turn on/off Add-ons](#)
4. [Find the Add-on Docs](#)
5. [Set up Add-ons](#)
6. [Upgrade Add-ons](#)
 - a. [Via Add-on Manager](#)
 - b. [Via the Upgrade Center](#)
 - c. [Manual Upgrade \(Add-on Reinstallation\)](#)
7. [Find out Add-on Version Information](#)
8. [Check the Status of the Upgrade Subscription](#)

If you have any issues installing or activating the add-on, please contact us: sales@cart-power.com

3. Add-on Settings in the Admin Panel

3.1 Viewing the All Submitted Forms Data

The add-on contains no general settings, after its activation navigate to **Website > Forms logger**. This menu will contain data from all forms on site. It will be empty from the start, for new data to appear you need to send message from any form on site (e.g. **Contact us**):

 **ДЕМО** МАГАЗИН

7(800)-000-00-00 Mon-Fr 9a.m.-6p.m.
[Request call](#)



 **MY CART**
Cart is empty

APPAREL ELECTRONICS SPORTS & OUTDOORS OFFICE SUPPLIES MULTIMEDIA BRANDS NEWEST BESTSELLERS SALES PROMOTIONS

Home / Contact us

You can send us a message using the form below.

Email *

Full name *

Subject *

Body *

SUBMIT

After the message was sent, the **Forms logger** menu will contain a new entry.

Forms

?

Page	Date ▾	IP	View details	Status
Contact us	10/30/2023, 14:47	185.238.105.58	▸ details	New ▾

Search

Form:

All ▾

Search

Export all

Here you can find information such as **Page, Date, IP, Status**. A new message has the corresponding status - **New**. When the administrator responds to this message, the status will automatically change to **Processed**. You can also manually change the status of one or more messages:

Forms

☐	Page	Date ▾	IP	View details	Status
☒	Contact us	10/31/2023, 12:03	185.238.105.58	▸ details	New ▾
☒	Contact us	10/31/2023, 12:02	185.238.105.58	▸ details	New ▾
☐	Contact us	10/30/2023, 14:47	185.238.105.58	▸ details	New ▾

?

⚙

Export selected

Delete selected

Reply selected

Make processed

Search

Export all

Click **details** to see the contents of the form:

Forms

☐	Page	Date ▾	IP	View details	Status
☐	Contact us	10/31/2023, 12:03	185.238.105.58	▸ details	New ▾
☐	Contact us	10/31/2023, 12:02	185.238.105.58	▾ details	New ▾

UserAdmin Admin

Emailkira-sza@mail.ru

Full nameIvan Ivanov

SubjectTest

BodyTest message

?

⚙

Search

Form:All ▾

Search

Export all

3.1 Viewing the Submitted by the User Forms Data

All data from forms submitted by the user is stored in a special **Submitted Forms** tab in his profile:

Admin Admin

?

Save

General

API access

Submitted forms

Page	Date	IP	
Contact us	10/31/2023, 12:03	185.238.105.58	▼ details
Email	admin@admin.com		
Full name	Иван Иванов		
Subject	Test		
Body	TEST		
Contact us	10/31/2023, 12:02	185.238.105.58	► details

3.3 Replying to a Form from the Submitted Forms History Page

Find the message you need, click on the gear button on the right and select **Answer**:

The screenshot shows the 'Forms' section of the interface. A table lists submitted forms with columns for Page, Date, IP, View details, and Status. A red arrow points to the gear icon in the Status column of the first row. A dropdown menu is open, showing options: Delete, Answer (highlighted with a red box), and New.

Page	Date	IP	View details	Status
☐ Contact us	10/31/2023, 12:03	185.238.105.58	details	New ⌵
☐ Contact us	10/31/2023, 12:02	185.238.105.58	details	New ⌵
☐ Contact us	10/30/2023, 14:47	185.238.105.58	details	New ⌵

Enter your message, then click **Submit**:

Reply to form

E-mail: *

Theme: *

Message text: *

If you want to reply to several messages at once, use the gear button in the top right corner:

The screenshot shows the 'Forms' section with three forms selected (checked boxes). A red arrow points to the gear icon in the top right corner. A dropdown menu is open, showing options: Export selected, Delete selected, Reply selected (highlighted with a red box), and Make processed.

Page	Date	IP	View details	Status
☒ Contact us	10/31/2023, 12:03	185.238.105.58	details	New ⌵
☒ Contact us	10/31/2023, 12:02	185.238.105.58	details	New ⌵
☐ Contact us	10/30/2023, 14:47	185.238.105.58	details	New ⌵

The response will be displayed in the message details:

☐	Page	Date ▼	IP	View details	Status
☐	Contact us	10/31/2023, 12:03	185.238.105.58	▼ details	Processed ▼
User		Admin Admin			
Email		admin@admin.com			
Full name		Иван Иванов			
Subject		Test			
Body		TEST			

Search

Form:

All

Search

Export all

Response to the form:

Date	Theme	Message
10/31/2023	Contact us	The answer.

3.3 Export Data to Excel

You can export data from forms to a csvfile in two ways:

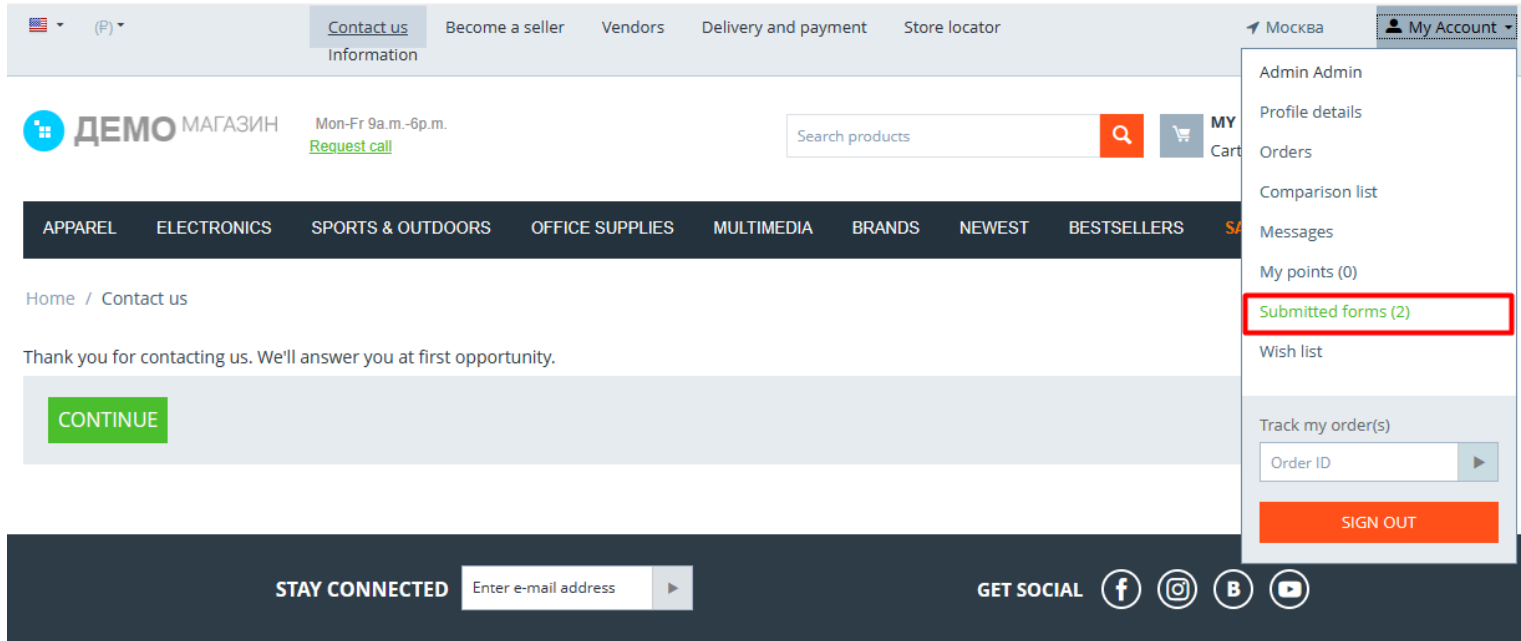
1. Export data from all forms - the **Export all** button in the search menu on the right;
2. Select the needed messages from the list and **Export selected** using the gear button in the top right corner of the screen.

The screenshot shows a web interface titled "Forms". It contains a table with columns: Page, Date, IP, View details, and Status. The table lists three "Contact us" messages. The first message is "Processed", while the other two are "New". On the right side, there is a search menu with a "Search" button and an "Export all" button. A gear icon in the top right corner opens a dropdown menu with options: "Export selected", "Delete selected", "Reply selected", and "Make processed". Red arrows and boxes highlight the "Export all" button and the "Export selected" option.

☐	Page	Date	IP	View details	Status
☐	Contact us	10/31/2023, 12:03	185.238.105.58	details	Processed
☒	Contact us	10/31/2023, 12:02	185.238.105.58	details	New
☒	Contact us	10/30/2023, 14:47	185.238.105.58	details	New

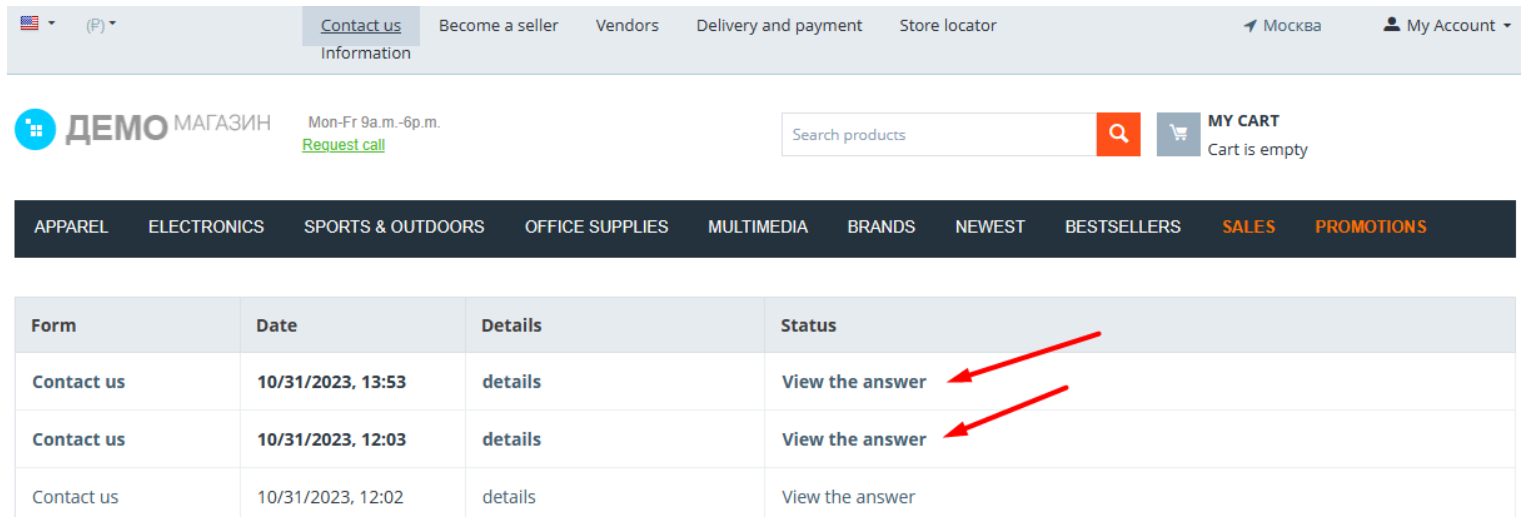
4. Work of the Add-on on the Storefront

A registered user can view the data he sent when filling out forms:



The screenshot shows the storefront interface. The top navigation bar includes links like 'Contact us', 'Become a seller', 'Vendors', 'Delivery and payment', and 'Store locator'. The 'My Account' dropdown menu is open, showing options like 'Admin Admin', 'Profile details', 'Orders', 'Comparison list', 'Messages', 'My points (0)', 'Submitted forms (2)', 'Wish list', 'Track my order(s)', and 'SIGN OUT'. The 'Submitted forms (2)' option is highlighted with a red box. Below the menu, there is a 'CONTINUE' button and a 'STAY CONNECTED' section with an email input field. The bottom bar features 'GET SOCIAL' links for Facebook, Instagram, and YouTube.

The counter in the user drop-down menu shows the number of unread answers from the store:



The screenshot shows the storefront interface with the 'Submitted forms' table. The table has four columns: 'Form', 'Date', 'Details', and 'Status'. There are three rows of data. The first two rows have 'View the answer' links in the 'Status' column, which are highlighted with red arrows. The third row has a 'View the answer' link. The table is as follows:

Form	Date	Details	Status
Contact us	10/31/2023, 13:53	details	View the answer
Contact us	10/31/2023, 12:03	details	View the answer
Contact us	10/31/2023, 12:02	details	View the answer

Click on View the answer to view the response message:

Form	Date	Details	Status
Contact us	10/31/2023, 13:53	details	View the answer
Hide the response from the form			
Contact us	10/31/2023, 12:03	details	View the answer
Contact us	10/31/2023, 12:02	details	View the answer