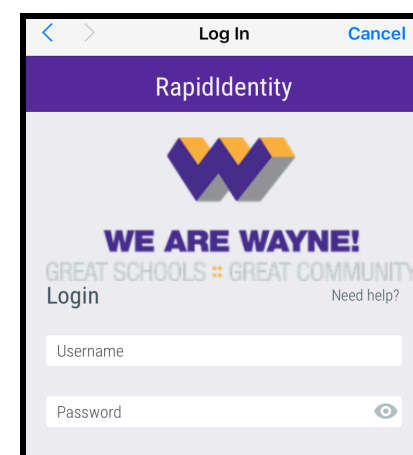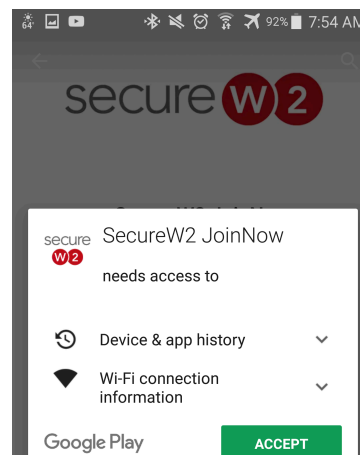# JoinNow WiFi Registration for Android Users:

Before you begin make sure your device is secured with a password, fingerprint, etc. Only secure devices can use the MSD of Wayne WiFi.

1. Connect to the "**Onboarding**" Wireless network
2. Change the MAC address type for the network from Randomized MAC to Phone MAC
    a. Navigation to this setting is different for every phone
3. Reconnect to Onboarding
4. Turn off your mobile data
5. Open a browser and go to CNN.com.
6. Download the app by clicking "**Download**"
7. In the Google Play Store, click "**Install**"
8. Once the app is installed, go back to your web browser and click "**JoinNow**"
9. The SecureW2 app will open
10. Click Yes, App will configure and connect
11. If asked to allow location permissions, choose "**Allow**"
12. Select "**Next**". This will open your browser again to prompt for credentials.
13. Enter your username and password as you would to log in to the computer
14. Follow the on-screen instructions. They will be different for every phone
15. Your device will connect to "**GiantWiFi**".

Once you have finished the Onboarding process you should be on GiantWiFi. The Onboarding network is only used to connect to GiantWifi and is not used for browsing the internet.

JoinNow WiFi Registration for Android Users:

Troubleshooting Tips:

- If you are having problems connecting to the wifi, turn off your Mobile Data and connect to the wifi. You can do this by putting your phone in airplane mode and turning your wifi back on.

- If you can't download the app, try the "alternate" way. The drop-down box offers PlayStore and local. If one doesn't work, try the other. If neither works, go cellular to get the app.

- If you are downloading the app from "local" you will have to allow downloads from "unknown sources" (settings/security/unknown sources)

- If you are trying to download the app from the Google Play Store, you MUST be logged into your Google account.

- If you see a "white page" while trying to login, you may need to clear your cache. (back up a screen, go to settings dots, history) If you still have trouble, reboot.
- If your phone is not allowing you to install the app go to Settings-> Security and all Unknown Sources to be installed
- If you are connected to GiantWiFi and authenticated, but still cannot go anywhere go to Connections > More Connection Settings > turn Private DNS off