

Where is the app store?

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School iPads do not have the Apple app store and any other apps that allow purchases have been disabled. Instead we have SELF SERVICE. Self Service looks like this:



It should be kept in the dock of all student iPads. Students **SHOULD NOT** download anything from the app store unless a teacher has directed them to do so. When students open Self Service, they should see a search box. Here they will enter the app they are looking for and then click **INSTALL**.

If the app says **REINSTALL** instead of install that means it is already downloaded somewhere on the iPad. Use the search tool to find the app if you don't see it. You can find the search box by swiping down from the middle of the iPad.

Sometimes apps need to be refreshed. Often if an app is not working appropriately it may be outdated. To refresh the app, delete it from the iPad and then go to Self Service and **REINSTALL** it.