



Server Job Description

DEPARTMENT: Food + Beverage
REPORTS TO: Food + Beverage Manager
DATE APPROVED: 8/26/25

FLSA STATUS: Non-Exempt
STATUS: Seasonal
APPROVED BY: Christian Adams

POSITION SUMMARY

Become a Hospitality Champion at The Summit at Snoqualmie!

Step into an exciting Server role where you'll be the architect of unforgettable dining experiences, transforming every guest interaction into a moment of genuine mountain hospitality. You'll master the art of seamless table service while building authentic connections that keep guests coming back season after season. This dynamic position offers the perfect blend of fast-paced excitement and meaningful hospitality impact – from expertly delivering culinary creations to anticipating guest needs with exceptional attention to detail.

Ready to showcase your hospitality prowess? You'll thrive in this role if you possess natural communication excellence, maintain grace under pressure, and have an unwavering passion for going above and beyond in every guest encounter. Join our hospitality team where weekends and holidays become your stage for creating magical mountain dining memories!

COMPENSATION

Discover Your Ultimate Mountain Lifestyle Package!

Why just earn a paycheck when you can unlock an extraordinary mountain adventure? Start with a competitive \$21.00 \$23.55 per hour plus tips, then dive into the most enviable benefits portfolio in the industry – specially crafted for those who live and breathe mountain culture:

Your Total Rewards Package Includes:

- **FREE Season Pass** - Unlimited skiing and riding all season long at The Summit at Snoqualmie
- **Family Benefits** - Complimentary dependent pass or courtesy lift tickets based on your employment status
- **Regional Access** - Free skiing privileges at multiple premier ski resorts throughout the region
- **Boyne Resorts Network** - Exclusive access to the entire Boyne Resorts portfolio of world-class mountain destinations
- **Resort Perks** - Significant savings on food and retail purchases with exclusive resort discounts
- **Pro Deal Access** - Steep discounts on top outdoor gear and equipment through our professional purchasing programs

This isn't just employment – it's your gateway to the mountain lifestyle you've always dreamed of! Every shift becomes an investment in your passion, every paycheck fuels your adventures, and every benefit connects you deeper to the mountain community you love. Ready to turn your hospitality skills into the ultimate mountain career? Your adventure starts here!



ESSENTIAL DUTIES AND RESPONSIBILITIES

The following statements are intended as general illustrations of the work in this classification and are not all-inclusive of the specific position.

- Create memorable first impressions by warmly welcoming guests and setting the tone for their mountain dining adventure.
- Share the excitement of daily specials and seasonal menu offerings, becoming a culinary storyteller who enhances the dining experience.
- Serve as a trusted dining consultant, offering personalized recommendations that perfectly match each guest's tastes and preferences.
- Become a culinary ambassador, sharing fascinating insights about ingredient origins and preparation methods that elevate guest appreciation.
- Expertly capture guest orders and seamlessly coordinate with kitchen and bar teams through our advanced point-of-sale technology.
- Orchestrate perfect timing in delivering exceptional culinary creations and craft beverages directly to guests' tables.
- Execute opening and closing service rituals with precision, ensuring every detail contributes to operational excellence.
- Maintain immaculate service environments that reflect our commitment to hospitality standards.
- Act as a dining experience curator, actively engaging with guests to ensure complete satisfaction and swiftly addressing any needs with genuine care.
- Handle transaction completion with professionalism, managing payments and processing with accuracy and efficiency.
- Champion team collaboration by supporting fellow servers and contributing to collective success during peak service periods.
- Partner with support staff to maintain the seamless flow of table turnover and guest comfort.
- Execute behind-the-scenes operations including waste management, inventory replenishment, and equipment maintenance that keeps our operation running smoothly.
- Embrace additional opportunities to contribute to team success and guest satisfaction as they arise.

QUALIFICATIONS

- Must be able to effectively communicate in English both verbally and written, with all level of employees and guests in an attentive, friendly, courteous and hospitality-oriented manner.
- Must be effective at listening to, understanding, and clarifying concerns raised by employees and guests.
- Must be able to multitask and prioritize departmental functions to meet deadlines.
- Approach all encounters with guests and employees in an attentive, friendly, courteous and hospitality-oriented manner.
- Must have a Food Worker Card.
 - For more information please go to this website [Food Worker Card | Washington State Department of Health](#).
 - To get your permit, you can take this online course [Do it Right, Serve it Safe! \(wa.gov\)](#).
- Must have a WA MAST (alcohol servers permit).



How You'll Succeed

At the core, your role is about nurturing connections with people. Composure and an engaging, empathetic communication style will be key to achieving organizational goals. You will consistently promote Boyne Resorts core values of L.E.A.D.S. with all approaches and all undertakings.

To be more specific in this role you will:

1. **Long Term Thinking** -- Build lasting relationships with guests through consistent, memorable hospitality experiences that encourage repeat visits and positive recommendations.
2. **Excellence in Execution** -- Deliver flawless table service with attention to detail, ensuring every guest interaction reflects our commitment to hospitality excellence.
3. **Attitude is Everything** -- Maintain a positive, welcoming demeanor that creates an atmosphere where guests feel valued and eager to return.
4. **Develop Great People** -- Mentor fellow team members in hospitality best practices and collaborate effectively to enhance overall guest satisfaction.
5. **Serve First** -- Anticipate guest needs and exceed expectations through proactive, personalized hospitality that enhances their mountain dining experience.

EDUCATION and/or EXPERIENCE

Must be 18 years old. Hospitality, restaurant, serving, or bartending experience preferred. Basic computer experience required. Must be able to multitask in a fast paced and sometimes stressful environment. Must be able to communicate verbally and written in English and possess Basic Math skills.

PHYSICAL DEMANDS

While performing the duties of this job, the employee is regularly required to talk or hear. The employee frequently is required to stand, walk, and sit. The employee is occasionally required to use hands; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl; and taste or smell. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds, and occasionally lift and/or move more than 50 pounds. This includes moving furniture, maintenance duties, and keeping all areas neat, clean, and organized.

Activity Requirements:

Standing -- Constantly

Walking -- Constantly

Bending/Stooping -- Frequently

Reaching (above shoulders) -- Occasionally

Pushing/Pulling -- Occasionally

Climbing -- Rarely

Use of Hands/Fingers -- Constantly

Exposure to Temperature Changes -- Occasionally

Awareness of Surroundings -- Constantly



Use of PPE (e.g., slip-resistant shoes) -- Constantly

Exposure to Hot Food/Glassware/Slippery Surfaces -- Frequently

WORK ENVIRONMENT

While performing the duties of this job, the employee is occasionally exposed to outside weather conditions, and frequently exposed to wet and/or humid conditions, fumes or airborne particles, toxic or caustic chemicals, and extreme heat. The employee is occasionally exposed to risk of electrical shock and vibration. The noise level in the work environment is usually loud.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. The Summit at Snoqualmie will provide reasonable accommodations to qualified persons with known disabilities to allow an individual to perform the essential functions of his or her job, as required by law. If you believe you require reasonable accommodation you should let your supervisor or human resources representative know as soon as possible.

Equal Opportunity Employer

Research shows that women and other underrepresented and historically marginalized groups tend to apply only when they check every box for the qualifications and desired experience in a job posting. If you are reading this and hesitating to apply for that reason, we encourage you to go for it! A true passion and excitement for making an impact is just as important as work experience.

Summit at Snoqualmie is an equal opportunity employer committed to providing equal employment opportunities to all qualified individuals. We affirm the rights of all employees and applicants for employment to be protected from discrimination, harassment, and retaliation based on race, creed, color, national origin, sex, honorably discharged veteran or military status, sexual orientation, gender expression or identity, age, religion, disability, genetic information, marital status, citizenship or immigration status (*all employees must be authorized to work in the United States), or any other status protected by applicable federal, state, or local law.

We are committed to providing reasonable accommodation to qualified individuals with disabilities and for religious observances in accordance with applicable law. Please contact summithr@summiti90.com to request accommodations during the application process.