



The Arts House Late Payment Policy

To ensure the smooth operation of our performing arts school and to honour our commitments to teachers, venues, and suppliers, we maintain an established Late Payment Policy. This policy is designed to encourage prompt payment of monthly subscriptions, helping us continue to provide the highest quality experience for our students.

Late Payment Process

Step 1: Initial Late Payment – Two Days Overdue

If your monthly subscription is two days overdue you will receive an email and a text message as a reminder of the outstanding payment.

Step 2: Second Reminder

If the account remains unpaid, a second reminder will be issued via text message, and email.

Step 3: Referral to Debt Collection Agency

If payment is still not received after Steps 1 and 2, your account details will be forwarded to our debt collection agency for further action.

Interest on Overdue Payments

In addition to the above steps, we may, without limiting our other rights, charge interest on overdue sums at 4% per year above the current base rate of Barclays Bank.

Please Note:

If you are experiencing financial difficulties, we encourage you to contact us as soon as possible. We are here to help and may be able to arrange a temporary payment solution.

Thank you for your cooperation in helping us continue to provide a supportive, enriching environment for all our students