

Online Tutoring: Los Angeles Public Library

Beginning on June 11, 2025 all LAUSD students in grades K-12 can access On Demand Tutoring through the LA Public Library. In order to access On Demand Tutoring students must have an LAPL card.

All LAUSD students receive an LA Public Library (LAPL) Student Success Card within two weeks of enrollment to LAUSD. This LAPL Student Success Card can be used to access Tutor.com for homework help, test prep, career services, and writing review through the LA Public Library.

BEFORE YOU GET STARTED WITH ON DEMAND TUTORING

Make sure you have an LAPL Card. If you don't have an LAPL card, you may use the LAPL Student Success Card issued to all LAUSD Students. You will need the Student Success ID Number and 4-digit PIN to access On Demand Tutoring Services through the LAPL.

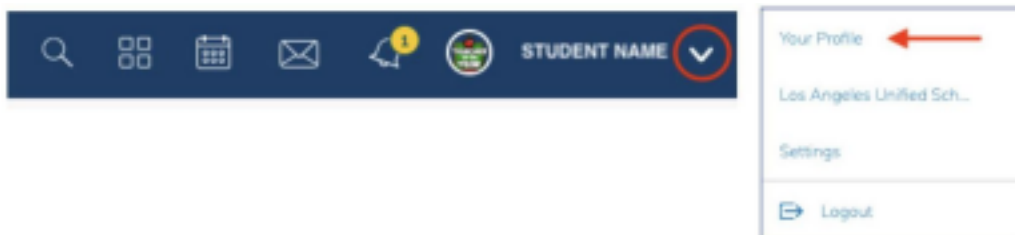
Student Success Card (SSC) and PIN numbers are generated within two weeks of enrollment in an LAUSD school. If an SSC and PIN number are not available after two weeks, contact the help desk at 213-241-5200.

- If a student has an SSC and PIN number, but they do not work, the student must fill out the Student Success Card: Account Retrieval Form at <https://www.lapl.org/studentsuccess/verification>.
 - Complete the form, click "Yes" for the prompt to "Request a PIN reset,"
 - Enter the 4-digit PIN indicated in their Student Success Card app in Schoology.
 - There is a *24-48 hour turnaround* for access with the reset PIN.

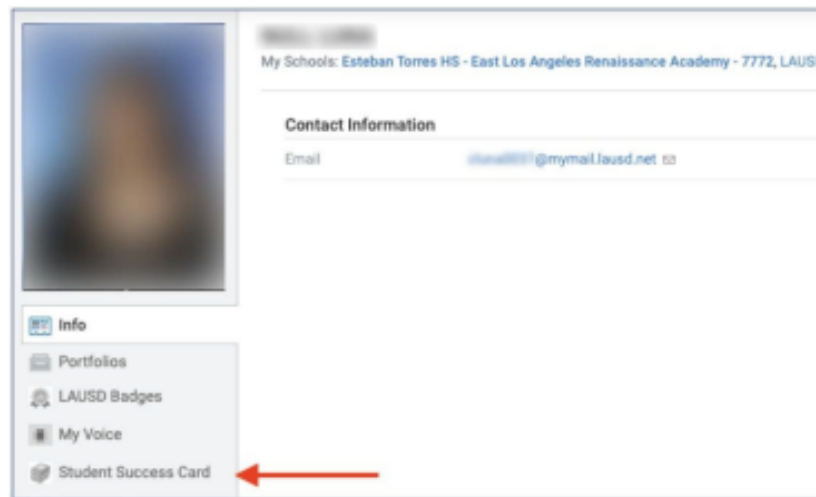
ACCESSING YOUR SSC ID NUMBER AND 4-DIGIT PIN IN SCHOOLGY

Step 1: Log into Schoology

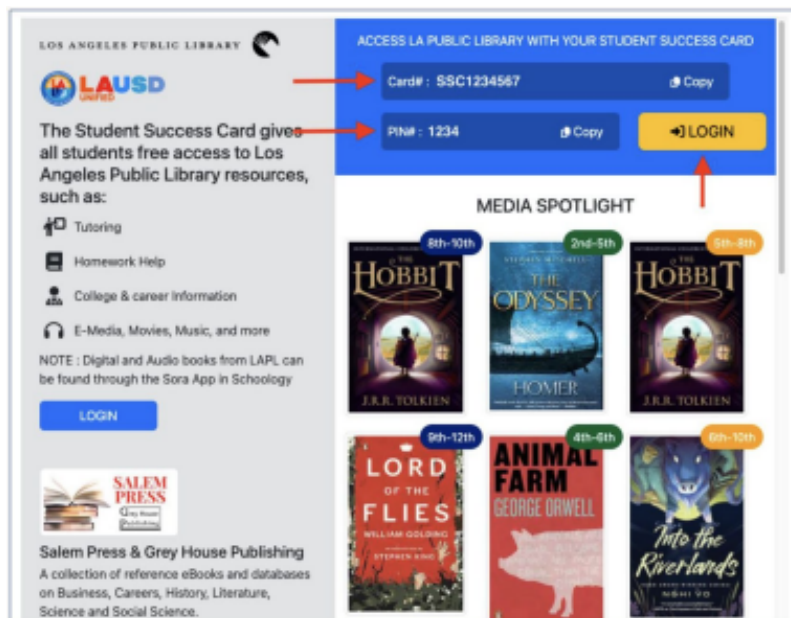
- Log in to the LMS at <https://lms.lausd.net>, using your single sign-on (SSO).
- From the Schoology Homepage go to "Your Profile"



Step 2: Click on the Student Success Card application on the left-hand menu.

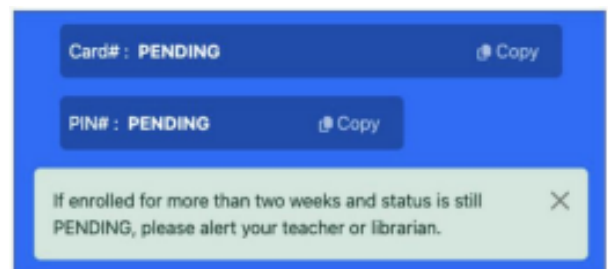


Step 3: The Student SSC and PIN numbers will display in the blue box. Write down the numbers before clicking “LOGIN” on the left-hand side of the screen.



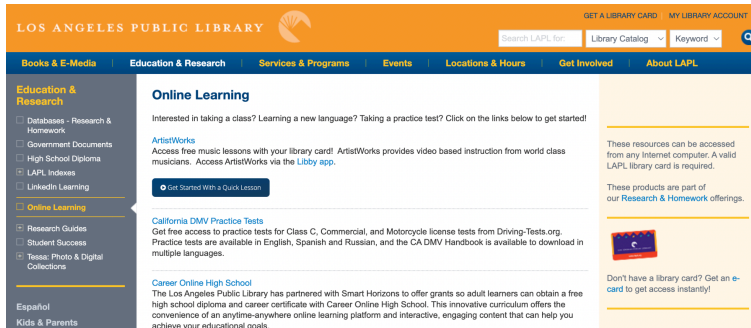
NOTE: If a student does not have an SSC and PIN number, a PENDING status message will appear. A PENDING status message indicates this is a new student and an SSC number has not been issued yet.

If an SSC and PIN number is not available after two weeks, contact the help desk for support at 213-241-5200.

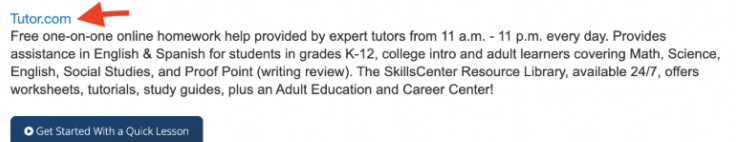


ACCESSING TUTOR.COM THROUGH LAPL

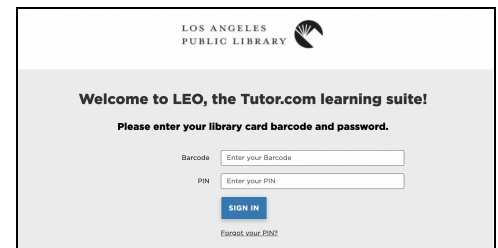
Step 4: Login to the LAPL Online Learning Page at <https://www.lapl.org/collections-resources/online-learning>



Step 5: Scroll down and click on Tutor.com



Step 6: Enter the Student Success Card (SSC) Number and the PIN, then click "Sign In" to access Tutor.com for Online Tutoring.



Note: If a student has an SSC and PIN number, but they do not work, the student must fill out the Student Success Card: Account Retrieval Form at <https://www.lapl.org/studentsuccess/verification>

Please use *your current PIN* from the Schoology SSC app, as seen in Step 3 as your new Requested PIN on the retrieval form. Students should enter their LAUSD email address in the form. Students will receive a PIN reset email confirmation message from LAPL within 24-48 hours.