BONUS PASTOR CATHOLIC COLLEGE
A Catholic Academy in the Archdiocese of Southwark
Member of the St Benedict Catholic Academy Trust

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Principal: Mr Conor Mahon BD
Senior Vice Principal: Ms Caroline Delaney BA (Honours)
Vice Principals: Manuela Arias-Hoyos BA (Hons)

Re: Repair or Replacement Chromebook Scheme

Dear parent/carers,

Your child has informed the School that their Chromebook has been lost, damaged or requires repair.

Please note that we do undertake repairs under warranty. If you are receiving this letter, it is because the Chromebook device is either:

1. Out of warranty
2. Accidental damage (not covered by the warranty)
3. Lost

At Bonus Pastor it is our belief that every child should have access to a fully working Chromebook. To have received a Chromebook all parents/carers had to sign the Chromebook agreement that states that in the event of damage they would need to pay for repair or replacement.

Bonus Pastor does understand that being able to purchase a new device is expensive, so under our Repair and Replacement Scheme we are asking for a contribution of **£50** and we will repair the damaged/faulty chromebook where possible, or reissue your son/daughter with a working reconditioned Chromebook, of the same or similar specification as the original device where possible.

Alternatively, parents may want to purchase a new Chromebook device from the school at the price of **£225 (this is a significant discount to the retail price of a new Chromebook)**. If you purchase a brand-new device, it will be managed by Bonus Pastor for the duration that your son/daughter is at the school and when they leave, they will be able to retain the device.

What if my son/daughter lost their Chromebook?

If the Chromebook was lost a new chrome licence will also need to be purchased. The total price under the Repair and Replacement Scheme would be **£80.**

All payments will be made through MyChildAtSchool (MCAS), and once payment has been received the IT team will reissue your son/daughter with their Chromebook.

In the event of a repair being paid for and parts being currently unavailable for immediate repair, a substitute loan device will be issued to the student until the repair on the original device is completed.

Option selection

Please choose between the following options and then sign and return to the school office.

● ☐ Option 1 - Pay a contribution of £50 + Licence (if applicable) and receive a replacement Chromebook. The Chromebook will remain the Property of Bonus Pastor.

● ☐ Option 2 - Pay the full price of £225 Chromebook for a brand-new Chromebook. The Chromebook will be your property, but will be managed by Bonus Pastor, while your son/ daughter is a student at the school.

If the Chromebook was lost the licence fee will need to be applied - £30

Son/ Daughters Full Name _____

Signed: _____ (Parent/ Carer) Dated: _____

Please return this form to the school IT department