

# Privacy Policy – TPT Guide

△ TPT Guide is an independent, privately developed directory app. It is NOT affiliated with, endorsed by, or representing any government entity or department. All contact information has been personally collected and verified by the developer from publicly available local sources.

## 1. About This App

TPT Guide is a mobile call directory application that helps users in Tirupattur District find and connect with local services, businesses, and emergency contacts. All contact data is personally collected by the developer and is not sourced from any government database.

---

## 2. Information We Collect

- Device information such as device type and operating system version, used only to improve performance.
- Usage data to understand how the app is used and to fix issues.
- Optional location data, only if you grant permission, to show nearby services.

We do not collect your name, email, phone number, or any personal identity information unless you contact us directly.

---

## 3. App Permissions

- **Phone permission** — to enable direct calling from within the app.
- **Location permission** — to display nearby services. This is optional and only active if you allow it.

All permissions are used strictly for app functionality and nothing else.

---

## 4. How We Use Your Information

- To provide and improve app features and performance.
- To respond to user queries or feedback.
- To ensure a smooth and reliable experience.

We do not use your data for advertising, profiling, or any purpose beyond what is stated here.

---

## 5. Data Sharing

We do not sell, rent, or trade your personal information to any third party. Limited data may be shared only with trusted service providers (such as Firebase analytics) strictly for app functionality or legal compliance. These providers have their own privacy policies.

---

## 6. Contact Information in the App

All contact details listed in TPT Guide have been personally collected by the developer from publicly available local sources. We do not guarantee complete accuracy of all listings but continuously work to keep information updated. Any individual or business may request an update or removal of their contact by reaching out to us.

---

## 7. Data Security

We implement reasonable security measures to protect any data collected from unauthorized access, misuse, or loss. However, no method of transmission or storage is 100% secure.

---

## 8. Your Rights

- You may request access to, correction of, or deletion of your personal information at any time.
  - You may revoke app permissions at any time through your device settings.
  - You may stop using the app at any time if you do not agree with this policy.
- 

## 9. Children's Privacy

TPT Guide is not intended for children under the age of 13. We do not knowingly collect any personal data from children. If you believe a child has provided us information, please contact us immediately.

---

## 10. Third-Party Services

The app may use third-party tools such as Firebase Analytics or advertising networks. These services collect data according to their own privacy policies, which we encourage you to review.

---

## 11. Changes to This Policy

This privacy policy may be updated periodically. Any changes will be reflected with a revised effective date at the top of this page. Continued use of the app after changes means you accept the updated policy.

---

## 12. Contact Us

For questions, data requests, or contact listing updates:

Developer: SHA Tech & IT Solutions

Email: [shatechxitsolutions@gmail.com](mailto:shatechxitsolutions@gmail.com)

Location: Tirupattur District, Tamil Nadu, India