

General

By using Yu Puffin's services, you signify that you have read, understand and agree to the entire Terms of Service.

Quotes are accepted for concepts deemed "safe-for-work" **ONLY**. Yu Puffin reserves the right to refuse any quote or commission.

Payment is accepted through PayPal invoices.

Yu Puffin will not accept commissions of licensed or duplicate characters; the character must be the client's own or one the client has express permission to use.

Yu Puffin's images and content, including websites, may not be reproduced except for private, non-commercial use, or with prior written permission from Yu Puffin. Images and content may not be used in association with any transaction involving cryptocurrency or NFTs (non-fungible tokens).

The client agrees to defend, hold harmless and indemnify Yu Puffin from any claim, and from any liability, loss, damages or expenses (including attorneys' fees) resulting from a claim or any person asserting a loss in any way related to their actions or inactions involving a costume or piece commissioned from Yu Puffin.

Yu Puffin reserves the right to modify these terms at any time without prior notice. By submitting a quote, a client acknowledges that they have read, agree to and understand the entire terms of service.

Fursuit Commissions

Please allow 3-5 business days after completing the quote form to receive your quote. Quotes are valid for 30 days after they are sent to the client. Applying for a quote is an estimate of the cost of a commission and does not put a commission agreement in place.

A client must be 18 years of age or older to place a quote.

The reference sheet of the character submitted by the client must provide at least front and back views. A reference sheet also containing a side view of the character is highly preferred.

In response to the acceptance of a project, for a client to confirm the commission, the client must submit a 30% non-refundable deposit towards the price of the commission. Payment plans

can be negotiated, but the remaining balance must be paid before completion of the project. Modifications to the agreed-upon commission are dealt with on a case-by-case basis and may incur extra fees for additional time and materials. Drastic modifications may always not be possible. If the client changes their mind about commission features, requests should be made as soon as possible, as facilitation of such requests may not be possible if the feature in question has already been constructed.

All projects involving bodysuit components (i.e. halvesuits and fullsuits) require the client to send a duct-tape dummy (DTD) to provide measurement and other sizing information for the commission. The client is responsible for ensuring that their DTD is accurate and properly made to facilitate construction of a properly fitting costume; Yu Puffin is not responsible for sizing errors resulting from a poorly-made DTD. (See the [FAQ](#) for more information on DTDs.)

If the client cannot complete payment and construction of the commission has not begun, the client may receive a complete refund excepting the 30% non-refundable deposit. Refunds after construction of the commission has begun are dealt with on a case-by-case basis and may not always be possible. If the client cancels or forfeits the commission, the finished or unfinished product may repurposed or put up for auction or other sale.

The client is responsible for all shipping and customs costs.

The commission comes with a three-month warranty for repairs needed because of faults in construction; normal wear-and-tear is not included, and the client must cover shipping to return the commission for repairs. Any alteration made to the commission by someone other than Yu Puffin voids the warranty.

Yu Puffin is not responsible for harm or damages caused as a result from wearing of a costume or using a piece or product.

Please note that a pet bird lives in the household where the commissions are constructed, so commissions cannot be guaranteed bird-allergen-free.

Badge Commissions

The client will receive a high-resolution, digital copy of the piece upon completion. The badge may be printed, laminated and shipped to the client for an additional \$5 fee. The client may reupload the completed badge to a personal gallery, such as a FurAffinity profile, as long as they provide credit and a link back to Yu Puffin's website and/or social media.

If the submitted form is completed fully and accurately and Yu Puffin does not need to contact the client for clarification or other questions, a PayPal invoice for the project will be sent after up

to 3-5 business days. If there are any issues with the submission, Yu Puffin will contact the client at the client's provided e-mail address. Work on the project will only begin once payment is received in full.

Yu Puffin will provide an in-progress sketch to the client for approval before completion of the project. Approval of the sketch must be given in order for the project to be completed. Small modifications are acceptable, but large modifications or "do-overs" may be charged extra.