

List of Policies

This document provides a comprehensive list of policies that every hospital must implement to ensure operational excellence, patient safety, and compliance with quality standards. These policies are also vital for assessment during the NABH Desktop Assessment (DA) process when the hospital applies for NABH Entry Level certification.

Sr. No.	Definition
1	Policy on Specimen Management - Procedure(s) guide collection, identification, handling, safe transportation, processing and disposal of specimens.
2	Policy on Patient Discharge including Medico-legal cases and patients leaving against medical advice - Process addresses discharge of all patients including Medico-legal cases and patients leaving against medical advice.
3	Policy on Emergency Care including handling of medico-legal cases.
4	Policy on rational use of blood and blood products.
5	Policy on transfusion of blood and blood products.
6	Policy on Anesthesia Administration
7	Policy on Post-Procedure Patient Transfer
8	Policy on Surgical Safety and prevention of adverse events like wrong site, wrong patient and wrong surgery.
9	Policy on purchase, storage, prescription and dispensation of medications.
10	Policy on Implantable Prostheses Management
11	Policy on Medication Storage
12	Policy on usage of radioactive drugs.
13	Policy on Radioactive Drug Management
14	Infection control manual, which is periodically updated and conducts surveillance activities.
15	Documented plan for clinical and support service equipment maintenance (preventive and breakdown)
16	Policy on Emergency Evacuation in case of fire and non-fire emergencies.

Sr. No.	Definition
17	Policy on Staff Recruitment and Grievance Handling
18	Policy on Medical Records Confidentiality and Record-Keeping
19	Policy on Medical Record Retention and Disposal
20	Policy on Patient Record Access and Release
21	Policy on Medical Record Destruction

Disclaimer

The contents are sample references to aid understanding of the Standards and are not prescribed by NABH as mandatory practices. Healthcare organizations are encouraged to modify them as per their scope and practices. NABH is not liable for misinterpretation, erroneous use, or non-conformities during assessment due to unmodified use of these contents.