

PRIVACY AND POLICY

At Ediva Telecoms we appreciate the importance of privacy and as such, we hold it in high esteem. This privacy notice is created to ensure that users understand how their personal information is collected and utilized in the course of using the Mobil Application/Website (Ediva Telecoms Mobil App/ Web), its features and service described in this privacy policy. Kindly read through the privacy policy and click on the Agree icon made available below accordingly.

By clicking the agree Icon, It shows you have accepted our privacy policy and terms of service

EDIVA TELECOMS MOBILE APP ACCOUNT

Ediva Telecoms Mobile App requires opening an account. With the account, users can enjoy service such as purchase and sales of airtime, data subscription, e-wallet, funding, payment of utility bills and e-pin generation, Users may also get a commission for the use of our services.

SECURITY SERVICES

Your password is pivotal to our mobile App and website account. We encourage you to use unique numbers, letters and special characters as your password, to secure your account. Users are advised to keep their passwords safe, and not disclose them to any third party. If your password gets compromised you are advised to immediately notify us of such occurrence and change your password accordingly

DATA PROTECTION

Ediva Telecoms requires personal information such as email address, name, residential address, and phone number etc, to enable users sign up on the mobile app. The said information shall be saved on your device as well as our database automatically, excluding your debit card details which are to be handled with utmost security.

If we obtain any personal information through support requests or other correspondence, such information will be treated with stringent confidentiality and will not be shared with any third party. Be informed that Ediva Telecoms will not request your account password to resolve any complaint(s). You are therefore advised, to keep your password private. Under no circumstance should you reveal the same to any of our support personnel or any third party?

ABOUT EDIVA TELECOMS

This is a telecommunication industry playing a major role in distribution, selling affordable data, airtime, DSTV subscription, Gotv Subscription, Startime Subscription and Electricity subscription.

Certain things are hard, making payments shouldn't be one of them. Ediva Telecoms helps you make payments for services you enjoy right from the comfort of your home or office. The experience of total convenience, fast service delivery and easy payment is just at your fingertips