

Ida Relief Community Info + Resources

Last updated: 9/2 1:30 pm CST

To add resources to this list (or note updates on existing resources/info), highlight this text and click "insert -> comment" OR tweet with the hashtag #OpenNola

Highlights:

- **HEAT ADVISORY.** Stay hydrated.
 - **COOLING STATION LOCATIONS:**
 - Rosenwald Rec Center at 1120 S Broad St
 - @RTAForward will have air conditioned buses for people to cool off in located at each of the spots listed under "Hot Food" below
 - **NOLAReady: NORD cooling centers, 8a-6p on 9/1:**
 - 900 N Villere
 - 6600 Belgrade
 - 1001 Harrison
 - 5420 Franklin
 - 4300 St Claude
 - 624 Louisiana
 - 5601 Read
 - 1120 S Broad
- [City of NO Calendar with daily listing of resources for Hurricane Ida recover](#)
- [MSY - who has flights and who doesn't](#)
- [USPS mail delivery disruptions](#)
- 911 services have been fully restored
- Boil water advisory
- Power conservatively estimated to be out for at least 3 weeks, water for 5 days.
- Apartment building in Kenner burned down because someone was using a generator inside - **please see generator safety tips below and never run a generator indoors!**
- [WWL list of what's open](#)
- [Nola.com list of what's open](#)
- [Google Map of available resources](#)

Quick Access:

[Free Meals](#)

[Hot Food](#)

[Groceries](#)

[Fuel](#)

[Wifi + Charging Stations](#)

[Donate](#)

Apply for FEMA relief

FEMA RECOVERY INFO: <https://www.fema.gov/disaster/hurricane-ida>. *You can also download the FEMA app on your phone.

LYFT providing free rides to help people impacted by [#HurricaneIda](#). If you're in the area, use code IDARELIEF21 in the Lyft app. Check our blog for location details: lyft.to/3DvImMx

Virtual Doctor Visits (same-day):

- <https://wowcare.com/>
- <https://digital.ochsner.org/virtual-visit/#lp-pom-box-24> (code IDA)

(Virtual visits also available at local hospitals if you are an existing patient there; you'll log in through your patient portal to schedule)

Resources for people in Louisiana:

- [Nola Ready](#) (hurricane resources; Text NOLAREADY to 77295 for updates)
- If you need to be evacuated from [#JeffersonParish](#), call 504-349-5360, email ScottWalker@jeffparish.net
- Overflow Shelter at Rosenwald Rec Center (@Broad and Earheart)
- [Cajun Navy](#) (for rescues)
 - 504-517-6289
 - 985-850-4638
- LA511 app for real-time road closures & updates
- Text IDA to 67283 for storm updates
- If you have medical needs, make sure you are signed up for the [@nolahealthdept](#) Special Needs Registry. Go to specialneeds.nola.gov or call 3-1-1 to sign up.
- For road closure information, motorists can utilize the 511 phone system, 511la.org, or Louisiana 511 smartphone application.
- For updates related to Hurricane Ida, citizens can text "Ida" to 67283
- [ALLIANCE FOR AFFORDABLE ENERGY](#)

FREE MEALS AVAILABLE TODAY (9/2):

Music club @thehowlinwolfnola has quickly transformed into a hub for community feeding, taking in food from restaurants that need to empty their kitchens in the #ida blackout. 2,000 free meals yesterday, working for 3,000 today. That's the @cochonbutchernola smoker next to the shrimp boiling pot and a bar filled with bread and fresh ingredients.

They need outdoor grills and more chefs and other volunteers.

S Peters Street at St Joseph

Meal distribution sites open today (Thurs 9/2):

<https://www.trumba.com/calendars/HurricaneIdea?trumbaEmbed=filterview%3DFood%2520Distribution>

- Drive-thru water & MREs available 8am to 6pm (9/2) at:
 - Joe Brown Park, 5475 Read
 - Mahalia Jackson Theater, 1451 Basin St.
 - Skelly Park, 2515 Vespasian Boulevard (**12pm-6pm**)
- Whole Foods Market is giving away free ice and water at the Veterans, Arabella Station, and Broad Street stores at 1 p.m. Supplies are limited and quantities are limited per person.
- Water, ice, MREs and tarps are available for Jefferson Parish residents at the Alario Center and Shrine on Airline.

PODS Open 8-5 daily:

- West Bank Location: St. James High School 22187 LA-20, Vacherie
- East Bank Location: Sacred Heart of Jesus Catholic Church 616 E Main St, Gramercy

FOOD / WATER / FUEL / CHARGING:

- **HOT FOOD:**
 - Beaucoup Eats on Canal Street across from the VA
 - Brown Derby store on Norman Francis Parkway
 - New York Pizza on Magazine St.
 - nola crawfish king - 5321 Franklin Ave
 - Mo Fries 700 Terry Pkwy, Terrytown, LA 70056
 - NOLAVORE Commissary on Baronne and Jackson
 - J's Creole Wings
 - Johnny's Jamaican Grill 1681 Religious St, New Orleans, LA 70130
 - MoPho is giving away their food inventory: **Hot plates at COMISKEY PARK** starting at 5:30 (rice and beans, salad, watermelon, fish, zucchini, stuffed peppers, random smoked chicken, pork & beef)
 - Yinzers amazing phillysteaks has free food
 - Sukho Tai
 - Filipinos Uptown
 - Pizza delicious (4-7pm)
 - China Moon on Paris Road
 - Papa John's: 10 a.m. - 8 p.m. 1181 Robert Blvd, Slidell LA 70461
 - Big Easy Diner: 6 a.m. to 10 p.m.; 1777 Gause Blvd, Slidell, LA 70461
 - Yuyan Kitchen

- Wednesday September 1 - @10thWardBuck + Lucky Johnson will be running 2 food operations: Wodes on the Westbank and our bus lot in New Orleans east on Downman & Morrison. Making daily runs to Baton Rouge to get food to bring back to serve in the city.
- Operation BBQ Relief
- Howlin' Wolf

- **WIFI / CHARGING STATIONS:**

- Rouses on Carrollton
- The Federal Courthouse at the corner of magazine and poydras has public wifi that's accessible from outside the building
- Whole Foods Uptown
- Our Lady of the Rosary - 1342 Moss St. New Orleans
- Marais & Frenchmen
- Algiers Point Charging Stations outside of 509 Olivier, 210 Pelican, & 301 Opelousas
- device charging station available at Rosenwald Recreation Center from 8AM - 6PM: 1120 S Broad St, New Orleans, LA 70125
- Albertsons on Perkins and Essen in Baton Rouge (free wifi)

- **FUEL: *Note that ppl are reporting long lines pretty much everywhere**

- Blue Harbor Car Wash/Gas – Mandeville – EXPECT LONG LINE
- Chevron next door to Slidell Memorial Hospital
- (Kitchen closed) Triangle Deli 1904 N Broad St, New Orleans 70119
- (Unconfirmed FB Comment) Chevron 647 Manhattan Blvd Harvey, LA 70058
- (Unconfirmed FB Post) State Oil Fuel Center 7124 LA-23, Belle Chasse, LA 70037
- (Unconfirmed FB Comment) Shell 70491 LA-21, Covington, LA 70433
- (Unconfirmed FB Comment) Shell 2963 U.S. Hwy 190 Mandeville, LA 70471
- (Unconfirmed FB Comment) Shell 833 Westbank Expy, Westwego, LA 70094
- Exxon at Gause and Military
- Market Max (in Franklinton) – GAS
- Meraux Quik Stop 3112 E St Bernard Hwy, Meraux, LA 70075
- Nicosia's Express Lane 101 Bayou Rd, St Bernard, LA 70085
- Fuel Express Mart 4975 W Napoleon Ave, Metairie, LA 70001
- Sam's Gas station - Sam's Northshore Blvd – Slidell
- Shell Hwy 1077 and Bootlegger (Traffic Circle)- Cash and Credit Cards
- Shell – Hwy 190 (by Planet Fitness) - St. Tammany
- Shell Gas station - Hwy 21, Mandeville- Next to Pelican Car Wash
- Exxon 3451 Williams Blvd, Kenner, La 70063
- Chevron 4975 W Napoleon Ave, Metairie, 70001

- Brother's Food Mart (Grocery items, fried chicken, gas coming soon)
 - 3659 Lapalco Blvd, Harvey La
 - 2698 Barataria Blvd, Marrero, La
 - 9000 Westbank Expwy, westwego, la
 - 502 Terry Parkway, Gretna, La
 - 1799 Behrman Hwy, Gretna, la
 - 9410 Greenwell Springs, Baton Rouge
 - 6600 Veterans Memorial Blvd, Metairie La
 - 2900 US Hwy 90, Avondale, La
 - 3049 Loyola Dr, KennerLa
 - 1600 Manhattan Blvd, Harvey, La
 - 3101 Elysian Fields Ave, New Orleans La
 - 1675 Gause Blvd, Slidell, La
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- **Grocery Stores:**

- Esplanade Mini Mart
- Robert Fresh Market - most locations
- Whole Foods Uptown
- Rouses on Carrollton (most all Rouses open today)
- Costco
- Lakeview Grocery
- Ideal Markets (groceries but no hot food)
 - Update: The Ideal Market in Metairie (Hessmer & 18th Street) rolled out the grill to cook through the fajita meats in the butcher case, selling it by the pound. There's a little generator power inside where people are shopping by the illumination of string lights. (via @IanMcNultyNOLA - 2pm 8/31)
- Minh Canh 4661 Alcee Fortier Blvd, New Orleans, LA 70129
- Viet My 4656 Alcee Fortier Blvd, New Orleans, LA 70129
- Lakeview Grocery 801 Harrison Ave, New Orleans, LA 70124
- Las Palmas Grocery 5100 Westbank Expy, Marrero, LA 70072
- Brother's Food Mart 2968 Barataria Blvd, Marrero, LA 70072
- Rouses in Marrero
- BQ Grocery 140 Louisiana St. Westwego, LA. Groceries and Hot Food.
- Winn Dixie 2104 Williams Blvd, Kenner, LA 70062
- Albertsons on Perkins and Essen in Baton Rouge

- **Pharmacies:**

- Vinnies Pharmacy 5004-A W Esplanade Ave, Metairie, LA 70006
- Layton Family Pharmacy – Hwy 21 - Covington

- CVS – 1305 Gause Blvd – Slidell
- C & C Drugs – Hwy 59 – Mandeville
- Schaff's family pharmacy - Madisonville – Limited Hours and CASH ONLY
- Braswell's Drugs 1107 S Tyler St, Covington, LA 70433
- Walgreens 8 a.m. to 4 p.m.
 - 4001 Canal Street New Orleans
 - 1203 Hwy 190 Covington
 - 71041 Hwy 21 Covington
 - 4501 Airline Dr, Metairie
 - 1250 Front St, Slidell
 - 1910 W Thomas St, Hammond
 - 10200 Florida Blvd, Walker
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- **Ice:**
 - Duplessier Ice, a wholesaler is selling ice at \$1.50 for 10 pounds
 - Go to the fenced yard near Marigny Street at 2240 Decatur St.
- **Roads:**
 - Currently all roads reported to be open
- **ATMs**
 - Shell Gas Station Esplanade and Moss St
 - Brown Derby 3326 Tulane Ave, New Orleans, LA 70119
 - Navy Federal Credit Union 501 O'Bannon St, Suite 110, New Orleans, LA 70114.
 - Gulf Coast Bank
 - Lakeview, (Drive through only) 848 Harrison Ave
 - Covington, 1110 N. Highway 190
 - Slidell (Drive through only), 1900 Oak Harbor Blvd
 - Baton Rouge, 7235 Jefferson Highway and 13906 Perkins Road
 - The Civic Center, 8216 W Judge Perez Drive (Drive through only)
- **Mail**
 - [USPS info](#) - updated 9-2-21
 - All retail and delivery operations for facilities in the 705-708 3-digit ZIP Code areas have resumed.

- Retail and delivery operations remain suspended in 700, 701, 703 and 704 3-digit ZIP Code areas until further notice. Due to storm damage and safety concerns, facilities are currently being evaluated. No alternate sites have been identified at this time for impacted facilities in these 3-digit ZIP Code areas.

OXYGEN SITES:

Oxygen Exchange sites are open, where oxygen-dependent residents can get a free full tank. Call 504-658-2558 - open 8AM-6PM

- 2920 magazine ST
- 5403 Read BLVD
- 2500 General De Gaulle DR

SHELTERS + HOUSING

- Emergency housing: Hotel Planner 1-866-684-9824
- New Orleans: Text NOLAREADY to 77295 for shelter info
- On the road: Text LASHELTER to 898-211 or call 211 for statewide drive-up shelters
- EAST BATON ROUGE PARISH
 - As of 6 a.m., Sunday, the FG Clark Activity Center (801 Harding Blvd. Baton Rouge, LA) on Southern University's campus is open in East Baton Rouge Parish.
- WEST BATON ROUGE
 - Beginning at 9:00am August 29th, 2021, West Baton Rouge Parish will be opening three hurricane shelters of last resort. The three shelters are: the Port Allen Community Center, Erwinville Community Center, and the Addis VFW Hall.
- Port Allen Community Center- 749 N Jefferson Ave, Port Allen, LA 70767
- Erwinville Community Center- 5110 Rougon Rd, Port Allen, LA 70767
- Addis VFW Hall- 4453 Myhand St, Addis, LA 70710
- ASCENSION PARISH
 - Lamar-Dixon Expo Center gym, 9039 S. St. Landry Ave., Gonzales.
 - Lowery Middle School, 2389 La. 1 South, Donaldsonville.
- ASSUMPTION PARISH
 - Assumption Parish Community Center - 4910 Hwy. 308, Napoleonville.

- [GRACE AT GREEN LIGHT](#)
 - Offering food, water, hygiene products, etc. to the homeless population in New Orleans

****** Residents entering shelters should bring:**

- Masks for every member of the family 2+
- Bedding including pillows
- Clothes
- Prescription Medications
- Your emergency kit with any foods required to accommodate special dietary needs

Mental Health

Ochsner offers free counseling through Sept. 6 for Hurricane Ida victims via [ochsner.org/anywhere](https://www.ochsner.org/anywhere) with the code **IDAThery**, or with the code **IDA** for visits booked via its urgent care platform.

The Disaster Distress Helpline (1-800-985-5990) provides 24/7 counseling to people coping with crises due to Hurricane Ida.

[https://www.nola.com/news/hurricane/article_1b7fe2e2-0ab1-11ec-a75b-b357c8d535a7.html]

MATERNAL HEALTHCARE SERVICES:

Nurse Nikki of [Bloom Maternal Health](#) is loading up on supplies aimed at helping mothers - diapers, nursing needs, formula, etc.

Senior Center/Low Income Housing Contact List

[This form is for consolidating information on housing complexes in need in or around the impact zone of Hurricane Ida](#)

St. Tammany Parish

1. [St. Tammany Parish FB page](#) and [government page](#) updated frequently with resources
2. ALL St. Tammany Parish Government offices will be closed Tuesday, Aug 31. All employees are to stay home unless they are essential personnel.
3. BOIL WATER Advisory and CURFEW still in effect
4. For storm updates, call 985-809-2300
5. To report storm-related issues, call 985-898-2323
6. After the storm to report damage call 985-898-2574 or email DAMAGE@STPGOV.ORG

Generator Safety Tips:

1. DO NOT place inside of any structure
2. DO NOT place near open windows or doors
3. DO NOT use in wet conditions
4. DO NOT refuel when hot
5. DO NOT use a wall outlet

HOW YOU CAN HELP

Organizations to donate to:

- [Imagine Water Works Ida Relief](#)
- [MS Gulf Coast Mutual Aid Fund](#)
- [United Way of SE Louisiana Ida Relief](#)
- [Cajun Navy](#) (for donations)
- [Another Gulf](#)
- [Mutual Aid GoFundMe](#)
- [Global Giving Hurricane Ida Relief Fund](#)
- [Culture Aid Nola \(FB page\)](#)
- [Little Woods Co-Op](#) (donations via Venmo: @littlewoodscoop)
- [Second Harvest Food Bank](#)
- [Hands On New Orleans](#)
- [Catholic Charities](#)
- [New Orleans Musicians Clinic](#)
- [The Lower 9th Ward](#)
- [The Smile Trust](#)
- Immigrant & Refugee Pediatric Patients and Families (donations via @NOLA-care)
 - For more info, email kojha@tulane.edu

Volunteer Ops:

- World Community Kitchen is looking for more volunteers in New Orleans! If you are available to help us prepare, pack, or serve meals, come to NOCHI at 725 Howard St today (8-31)! Volunteers must show proof of vaccination.
 - More info here: <http://ida.wck.volunteerhub.com>
- The [Shreveport Volunteer Network](#) needs volunteers, along with funding, and the following supplies:
 - Chainsaws
 - Water
 - Underwear
 - Socks
 - Gas cans
 - Gas Cards

- Ziplock Bags
- Flashlights
- Toiletries