

Afriment Mentorship Email Writing Templates



Refund Request Inbox ☆

 **Titilayomi...** 11:02 AM
to me ▾ 🗑️ ↩️ ⋮

Dear Gloria,

Thank you for contacting us regarding the refund request for the defective product. We apologize for the inconvenience this caused.

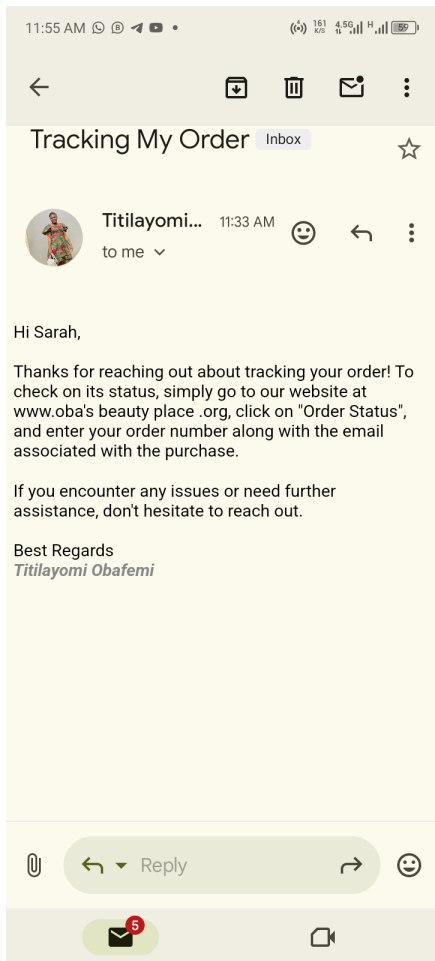
To proceed with the refund, please provide us with your number and a photo of the defective item. Once we have this information, we will process your refund within 3 business days.

If there's anything else we can assist you with in the meantime, feel free to contact us

Best Regards

Titilayomi Obafemi

- This is my number.
- Thank you, I will do that.
- Thank you for your response



11:55 AM 135 4.5G 5.11



Technical Support Issue Inbox ☆

 **Titilayomi...** 11:43 AM
to me ▾

Hello Barry,

Thanks for reaching out about this issue by placing an order on the website.

We apologize for the inconvenience, we are currently working on it from the back end and it will be up and running by morning.

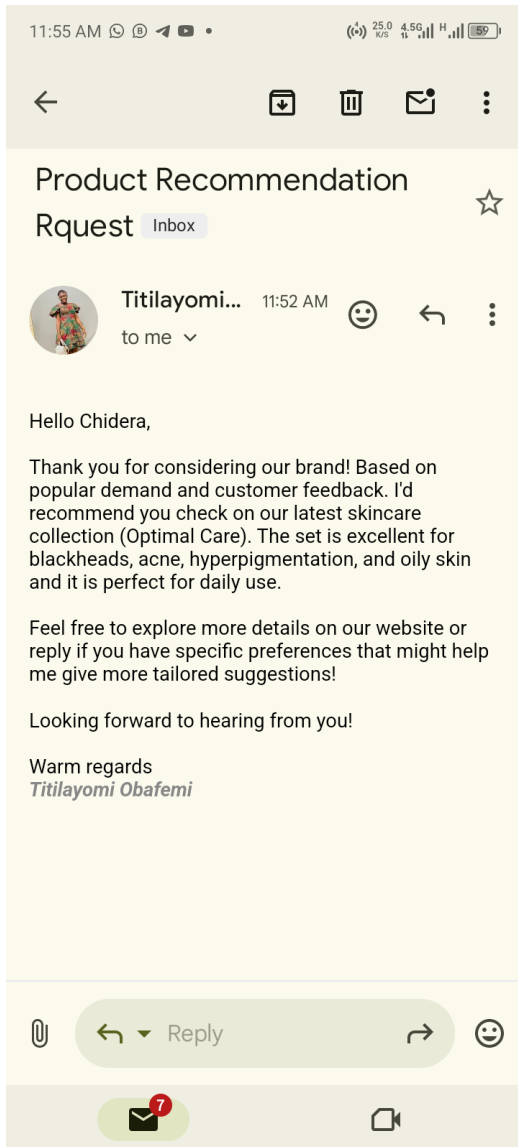
You will be able to make your orders seamlessly by morning, thank you for understanding.

Best Regards

Titilayomi Obafemi

  ▾ Reply  





TASK 2

<https://mailchi.mp/0b5984c99fae/monthly-newsletter>