



INTELLECTUAL/DEVELOPMENTAL DISABILITY SERVICES

1340 NW Wall Street ▪ Bend, Oregon 97701

Phone 541-322-7554 ▪ FAX 541-330-4636

www.deschutes.org

How Do I Access Services?

To access Intellectual/Developmental Disability Services you must first become eligible for the program.

Step 1: Schedule and complete an intake appointment

Call 541-322-7554 select option 2 for client eligibility to schedule an intake appointment. A member of our eligibility team will meet with you to complete an application and discuss timelines. Please bring a birth certificate as well as any medical, school or psychological records you have access to.

At times an intake appointment may not be appropriate. In these instances receipt of the application and appropriate release by the I/DD office will initiate the application process. A member of our team may also follow up with any additional questions

Step 2: Request and review records

After the intake appointment the Eligibility Specialist will gather additional records that are needed and are then reviewed to identify eligibility-related information.

Step 3: Evaluation – (potential)

If records reviewed do not provide the information needed to determine eligibility and there is enough documented evidence of a qualifying condition, a psychological evaluation including testing may be scheduled.

Step 4: Eligibility determination

After reviewing documentation the Eligibility Specialist will make an eligibility decision.

- More information on the eligibility criteria outlined in the Oregon Administrative Rules can be found at: <https://www.oregon.gov/dhs/SENIORS-DISABILITIES/DD/ODDSRules/411-320.pdf>
- An appeal process is available if you are found ineligible. Instructions are included with the eligibility determination notice.

Step 5: Choose a Case Management Entity

- If you are found eligible and are less than 18 years old you will be assigned to a Services Coordinator through Deschutes County Intellectual/Developmental Disabilities Program.
- If you are found eligible and are 18 or older you may choose from two options that can provide your case management services.
 - A Services Coordinator from Deschutes County Intellectual/Developmental Disabilities
<https://www.deschutes.org/health/page/general-case-management-adults-and-children>
 - A Personal Agent from Full Access High Desert*
<http://www.fullaccesshd.org/home/>

**Please note that there are times when Full Access High Desert may have a waitlist.*

Step 6: Meet with your Service Coordinator or Personal Agent

Meet with your Service Coordinator or Personal Agent to discuss services and develop an individualized support plan. Services and level of supports are contingent on Medicaid eligibility and the results of a needs assessment.

Which Services Are Available To Me?

There are many factors that determine the services and level of support available to service-users including Medicaid eligibility, age, level of care and areas of adaptive functioning impairment. Some of our services are only available to those who are enrolled in Medicaid.* If you are found eligible for our program, your Service Coordinator or Personal Agent will assist you in identifying the services and level of support available to you.

**For children younger than 18, not enrolled in OHP, your Service Coordinator will discuss the option of applying for Presumptive Medicaid. The Presumptive Medicaid process is managed by the State or Oregon*

Services Offered in Deschutes County

- Advocacy
- Case management/service coordination
- Person centered planning and support
- K Plan services
 - In- home Care
 - Respite care
 - Transportation (18+)
 - Disability Related Medical devices
- Vocational services
- Foster care
- Residential services
- Supported living
- Adult protective service investigations and support