

Welcome to **CAMP OACRAO!**

Monday, October 14 - At a Glance

8:00 a.m. – 9:00 a.m.	Registration Check in
9:00 a.m. – 9:30 a.m.	Continental Breakfast
9:30 a.m. – 9:50 a.m.	Welcome & Sponsor Appreciation
10:00 a.m. – 10:50 a.m.	General Sessions Block 1
11:00 a.m. – 11:50 a.m.	General Sessions Block 2
12:00 p.m. – 12:45 p.m.	Lunch
12:45 p.m. – 1:30 p.m.	Vendor Exhibits and Camp Crafts
1:30 p.m. – 2:20 p.m.	Keynote Presentation
2:30 p.m. – 3:20 p.m.	General Sessions Block 3
3:30 p.m. – 4:30 p.m.	Cabin Meetings

GENERAL SESSIONS BLOCK 1

10:00 a.m. – 10:50 a.m.

3 Pathways on the Trail Map to Success with Front Line staff

*Betsey Weaver, Assistant Registrar
Oklahoma State University*

Avoid the bear traps of front line customer service with training, talent development and team building.

Managing Student Records

*Jan Davis, Administrative Archivist,
Oklahoma Department of Libraries*

This session will review best practices for managing essential records of your institution, student records. We will Discuss Proper Storage (Both digital and physical), records destruction, and emergency preparedness.

Digital forms

*Donnie Lufaget
JD Young*

Every university has forms that are filled out by staff and students. Still many of those forms are paper based. Many still love paper and work happily with the paper based process. However, paper leads you to the PAPER CHASE. I'm going to present a dynamic digital based system. This is the next evolution. This system will automate your paper based process and allow you to spend more time caring for the leaders of tomorrow.

GENERAL SESSIONS BLOCK 2

11:00 a.m. – 11:50 a.m.

"Wintersession:" How An Online Winter Term Saves Our Students and Our Institution

*Dr. Stephanie Baird, Associate Dean for Academics/Registrar; Karen Driskill, Associate Registrar
Oklahoma Christian University*

The growing cost of higher education and decline in enrollment are not just financially challenging for our institutions, but can also lead to retention, persistence, and degree completion issues for our students. If courses are regularly canceled or offered less frequently due to cuts in adjunct/overload pay, students may not be able to take a class when they need it. At the same time, many institutions are "stuck" with their budgets once the school year begins as it can be difficult to generate new revenue mid-year. At Oklahoma Christian University, we were able to address both of these concerns by developing the "Wintersession": a two-week, online only term that takes place during students' Christmas Break. Come hear us talk about the structure of the Wintersession, where we have succeeded with the offering of this term, and areas in which there are opportunities for improvement. Time at the end of the session will be built in for others to share their own experiences and/or ask questions about winter courses.

Tales around the Campfire: Using High School GPA for Course Placement

*Dr. Margery Kingsley, Associate Vice President for Academic Affairs
Cameron University*

In Fall 2017, Cameron University began using high school GPA as a measure for initial course placement. Two years later, we have both data and experience that provide some significant lessons learned. Join us for a few scary stories, some cautionary tales, and our fair share of happy endings as we discuss how we implemented the new placement measure, what we learned in that process, and what our data has told us about what is working and what is not.

Are You Getting the Maximum Value From Your Partnership From the National Student Clearinghouse? Learn What's New.

*Julie Esau
National Student Clearinghouse*

Whether you have partnered with us for years, or are new to the Clearinghouse, this session is for You! Learn about our services and how they can help you. See the new exciting developments with StudentTracker and Student Tracker - Premium, Revamped Transcript Ordering Interface, Secure Print (our Print to Mail Transcript Service), Myhub and Electronic Diplomas. Learn about our Audit Resource Center, Reverse Transfer, and more. Join me and get the latest scoop on what's going on and what's new at the National Student Clearinghouse.

LUNCH

12:00 p.m. – 12:45 p.m.

VENDOR EXHIBITS & CAMP CRAFTS

12:45 p.m. – 1:30 p.m.

KEYNOTE PRESENTATION :

1:30 p.m. – 2:20 p.m.

Scary Stories from Around The Campfire

Presented by Kyle Gardner, Assistant Director of Academic Advising,
Oklahoma City Community College

GENERAL SESSIONS BLOCK 3

2:30 p.m. – 3:20 p.m.

Taking it Personally- Exploring the Role of Service in Retention

*T.J. Christ, Lead Data Technician, Skyler Speight, Transcripts, Amber Todd, Assistant Registrar
Oklahoma State University*

So often we think of student retention as someone else's problem or something that can only be addressed by large campus wide programs or initiatives. The truth is student retention belongs to each of us, and our daily actions can have a significant impact on a student's decision to persist through graduation. This session, targeted at non-frontline staff, will focus on how small steps to improve customer service can directly affect student retention. The Office of the Registrar Academic Records team will help you understand service challenges we have faced and share strategies we have learned. Learning outcomes for this session include:

- Identifying barriers to service;
- Understanding the student perspective; and
- Practical steps for improving customer service and enhance the student experience.

OKcollegestart: Connecting ICAP to College

*Theresa Shaklee, OK College Assistance Program
Oklahoma State Regents for Higher Education*

OKcollegestart.org provides free college and career planning tools for students, parents, adult learners and educators. While colleges and universities access the XAP Control Center to download incoming electronic transcripts, OKcollegestart is the student-facing piece of the platform where students explore schools, complete career and interest assessments, search for scholarships and much more. OKcollegestart is also one of the platforms high school students across the state will use to complete their Individual Career Academic Plans (ICAP). Join us to learn what ICAPs are and how your institution can access the career exploration work students complete in high school to inform college choice, major selection and academic advising. Participants will learn more about this and other free resources provided by the Oklahoma State Regents for Higher Education and the Oklahoma College Assistance Program.

GENERAL SESSIONS BLOCK 3 (cont'd)

2:30 p.m. – 3:20 p.m.

The Registration Game Changer

*Matt Henderson,
College Scheduler*

Created by a student in Northern California back in 2005 and now used across 300 higher ed institutions and over 8M students. Used by University of Central Oklahoma, Northeastern State University and many other small and large institutions.

Registration is a fundamental part of the college experience, and yet the seemingly simple act of choosing a few classes that all fit together has significant implications. With over a decade of experience in this field, College Scheduler invites enrollment managers, registration, and orientation staff to learn about the current challenges with registration and how to support campus initiatives including retention, maximizing enrolled credits, and boosting graduation rates. We invite you to hear the results our customers have seen and get excited about the new features like in-app registration!

Credentialing at its best – enjoy the easiest, quickest, most advanced solutions for both paper and electronic credentials in the industry!

*Elizabeth Kunde
Paradigm Corp*

Graduates need their diplomas faster than ever before, for job applications, Grad school acceptance, certifications, social media postings and more, both internationally and domestically. Paradigm offers the fastest and most advanced solution for both paper and electronic diploma, certificate and badging services. Come and participate in this informative session as we discuss all of our service features, including the CeDiploma, CeCertificate[®], CeBadge[™] and the ScholarRecord[™] (CLR). Additional services such as direct mailing of credentials directly to your students, affordable presentation products for your ceremonies and quick turnaround times will make life easier for you and your staff, all while giving your students exceptional results!

CABIN MEETINGS

3:30 p.m. – 4:30 p.m.

Banner Support Group

Banner users share experiences, woes, victories, and solutions.

Birds of A Feather, Turtles of Shell, and Deer of an Antler...

Meet someone you don't know, share ideas, learn from each other, get a CAMP PRIZE!

Tuesday, October 15 - At a Glance

8:30 a.m. – 9:30 a.m.	Continental Breakfast
8:30 a.m. - 9:30 a.m.	OSU A&M Registrar Meeting
9:30 a.m. – 9:50 a.m.	Good Morning & Updates
10:00 a.m. – 10:50 a.m.	General Sessions Block 4
1:00 a.m. – 11:50 a.m.	General Sessions Block 5
12:00 p.m. –12:45 p.m.	Lunch
12:45 p.m. – 1:30 p.m.	Vendor Exhibits and Camp Crafts
1:30 p.m. – 2:20 p.m.	OSRHE Update
2:30 p.m. –3:30 p.m.	Campfire Chat & Raffle
3:30 p.m. – 4:00 p.m.	Adjournment

GENERAL SESSIONS BLOCK 4

10:00 a.m. – 10:50 a.m.

Expedited Graduation Clearance & Degree Award Processes

*Leslie Evans, Associate Registrar; Robin Moore, Associate Registrar;
Rita Peaster, University Registrar, Oklahoma State University*

This session provides an overview of Oklahoma State University's journey to automate graduation clearance and degree award processes at their institution, using a combination of data from their degree audit system, delivered processes from their student system, and a custom process developed in cooperation with their IT department.

Innovate the Registrar's Office

Veronica Nunez, Parchment

What efficiencies could be created in the Registrar's office if there was one platform to manage all credentials including transcripts, diplomas, certificates and badges? Credentials are the currency in a meaningful exchange. Get a sneak peek into our analytics tool launching in 2019.

3 Learning Outcomes

- Platform credential management that integrates and enhances print and digital workflows
- Improving the learner experience to help turn credentials into opportunities
- Unified credential analytics that span all records and offer key insights

Degree Works: How to Take Your Degree Audit Glamping

*Shelley Lute, Associate Registrar,
University of Central Oklahoma*

Join us for a panel discussion with DegreeWorks “funky tech” users as they share their experiences and solutions for maintaining DegreeWorks at their institutions.

GENERAL SESSIONS BLOCK 5

11:00 a.m. – 11:50 a.m.

Project Management for Registrars & Admissions Officers

*Rita Peaster, University Registrar; Robin Moore, Associate Registrar;
Oklahoma State University*

If you have ever been responsible for implementing a new service, system, process or policy, this session is for you! We will provide information on project management for Registrar and Admissions office professionals, and cover key project management principles, processes and tools, as well as why project management skills are needed in our profession. Additional resources will be provided for those who wish to dig deeper.

UDS 101

Matt Eastwood, Assistant Vice Chancellor for Workforce and Economic Development, Oklahoma State Regents for Higher Education

During this presentation, we will cover a general overview of all things UDS. This will include how data is submitted to the UDS systems, the types of data and records that are required, some of the errors that can occur during the data submission process, as well as what this data is used for once in the Oklahoma State Regents system. Whether you are new to the world of UDS or a seasoned veteran, our aim in this session is to provide a little bit of a clearer understanding of the UDS the system as a whole and why this information is requested.

Credential Essentials: China, India, Vietnam, and the Americas

Shelby L. Cearley, International Education Evaluations

Understanding the basics of credentials is essential to determining admission and placement. It is essential for higher education institutions to have an overview of the education systems in the countries from which their current students come from, but also to be familiar with the education systems in emerging markets. This session will provide an overview of the education system and credentials from China and India, which continue to be the top two sending countries to Oklahoma, plus a review of some emerging markets: Vietnam and countries in North and South America.

LUNCH

12:00 p.m. – 12:45 p.m.

VENDOR EXHIBITS & CAMP CRAFTS **12:45 p.m. – 1:30 p.m.**

OSRHE UPDATE **1:30 p.m. – 2:20 p.m.**

What to Take Home from Camp

Kyle Foster, Assistant Vice Chancellor for Academic Affairs,
Oklahoma State Regents for Higher Education

Question and answer to follow immediately after

FINAL CAMPFIRE MOMENTS **2:30 p.m. – 3:30 p.m.**

Electronic Data Exchange

Our Incoming OACRAO President steps on her soapbox to discuss EDX and why it is important.

Upcoming Events

Quick plugs for upcoming professional gatherings.

Raffle

More chances to win CAMP PRIZES!

ADJOURNMENT **3:30 p.m. - 4:00 p.m.**

Happy Trails, and thanks for coming!