

THE REDWOODS CARING FOUNDATION (Redwoods)
HOME SUPPORT SERVICE (CS2004078284 & CS2010275140)
DAY SERVICE (CS2003011206)
DUTY OF CANDOUR – NUL REPORT 2023/24

There have been no events to which the Duty of Candour applied in the year 1st April 2023 to 31st March 2024.

Redwoods is aware of its legal requirement under the Duty of Candour to ensure that when things go wrong as determined by the legislation, the people affected understand what has happened and receive an apology, and that as an organisation we learn from the event so as to improve things for the future.

Providing this annual report is part of that duty.

Staff are made aware of the Duty of Candour and our reporting forms are received from Team Leaders and Managers (who report to the Care Inspectorate and Social Work Department as necessary) by the Managing Director who takes responsibility for monitoring and ensuring that the duty is followed where required.

This would include setting up a review with everyone involved and making changes to policy and practice for the future. If staff were distressed by such an event they would be supported by the Managing Director.

A handwritten signature in black ink, appearing to read 'C M Townsend', with a stylized, cursive script.

C M Townsend
Managing Director