

Privacy Policy

Effective Date: 1st Jan 2025

Ahmedabad Racquet Academy ("ARA," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and protect your information when you visit our website or interact with our services.

1. Information We Collect

1.1 Personal Information

We may collect the following personal information when you interact with us:

- Name
- Contact information (e.g., phone number, email address)
- Payment details
- Enrollment or registration information

1.2 Non-Personal Information

We may also collect non-personal information to enhance your experience, such as:

- Device information (e.g., browser type, operating system)
 - IP address
 - Usage data (e.g., pages visited, time spent on the site)
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2. How We Use Your Information

We use the information collected to:

- Process payments and manage enrollment or registration.
 - Provide updates about academy events and policies.
 - Ensure the safety and security of trainees and facilities.
 - Improve our website and services.
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3. Sharing Your Information

We respect your privacy and will not sell or share your personal information, except:

- **Service Providers:** With third-party vendors for payment processing or website maintenance.

- **Legal Obligations:** When required by law or regulation.
 - **Consent:** With your explicit consent.
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4. Security Measures

We implement security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of electronic storage is 100% secure.

5. Your Rights

Depending on applicable laws, you may have the right to:

- Access your personal information.
- Request correction of inaccurate or incomplete data.
- Request deletion of your data.
- Withdraw consent where processing is based on consent.

To exercise these rights, please contact us at info@racquetacademy.in.

6. Cookies and Tracking

Our website may use cookies and tracking technologies to:

- Enhance user experience.
- Analyze website performance.

You can manage cookie preferences through your browser settings.

7. Children's Privacy

Our services are not directed to children under the age of 13. If we learn that we have collected personal information from a child under 13, we will delete it immediately.

8. Fees and Refunds

All fees collected are non-refundable. Adjustments or transfers of fees are not permitted, except in cases outlined in our Rules & Regulations.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on our website with the updated effective date. We encourage you to review this policy periodically.

10. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us:

Ahmedabad Racquet Academy

Email:info@racquetacademy.in

Phone: +91 84 60 044222

Address: Green Field, 3, Sindhu Bhavan Marg, opp. Murli Restaurant, PRL Colony, Thaltej, Ahmedabad, Gujarat 380059