

## Iowa Technology Resources:

1. AEA Learning Online: <https://aealearningonline.org/>
2. Iowa Communications Network (ICN): <https://icn.iowa.gov/>
3. Iowa Technology & Education Connection (ITEC): <https://www.itec-ia.org/>
4. Iowa Education Services for the Blind and Visually Impaired (IESBVI): <https://www.iowa-braille.k12.ia.us/Tech Direct>
5. Iowa AEA Online: <https://www.iowaaeaonline.org/>
6. Iowa Statewide Assessment of Student Progress (ISASP): [ISASP](#)

## Common Hardware Manufacturers with Support Info:

1. Microsoft:
  - Support Link: <https://support.microsoft.com/>
  - TechNet: <https://social.technet.microsoft.com/>
  - Microsoft Developer Network (MSDN): <https://msdn.microsoft.com/>
2. Apple:
  - Support Link: <https://support.apple.com/>
  - Apple Developer: <https://developer.apple.com/>
3. Dell:
  - Support Link: <https://www.dell.com/support/home/>
  - Dell Community Forum: <https://www.dell.com/community>
  - Dell Tech Direct: <https://tdm.dell.com/portal>
4. HP:
  - Support Link: <https://support.hp.com/>
  - HP Support Community: <https://h30434.www3.hp.com/>
5. Lenovo:
  - Support Link: <https://support.lenovo.com/>
  - Lenovo Forums: <https://forums.lenovo.com/>
6. Cisco:
  - Support Link: <https://www.cisco.com/c/en/us/support/index.html>
  - Cisco DevNet: <https://developer.cisco.com/>
7. IBM:
  - Support Link: <https://www.ibm.com/support/home/>
  - IBM Developer: <https://developer.ibm.com/>
8. Oracle:
  - Support Link: <https://www.oracle.com/support/index.html>
  - Oracle Developer: <https://developer.oracle.com/>

#### 9. Amazon Web Services (AWS):

- Support Link: <https://aws.amazon.com/support/>
- AWS Documentation: <https://docs.aws.amazon.com/>

#### 10. Google Cloud:

- Support Link: <https://cloud.google.com/support>
- Google Cloud Documentation: <https://cloud.google.com/docs/>

#### 11. VMware:

- Support Link: <https://www.vmware.com/support.html>
- VMware Communities: <https://communities.vmware.com/>

### Network Security:

- CrowdStrike Falcon Complete: <https://www.crowdstrike.com/services/managed-services/falcon-complete/>
- Carbon Black Managed Detection and Response: <https://www.vmware.com/products/carbon-black-endpoint.html>
- FireEye Managed Defense: <https://www.mandiant.com/advantage/managed-defense>
- Palo Alto Networks Cortex XDR: <https://www.paloaltonetworks.com/cortex/cortex-xdr>
- SentinelOne Vigilance MDR: <https://www.sentinelone.com/global-services/vigilance-respond-pro/>
- Cybereason MDR: <https://www.cybereason.com/platform/xdr>
- Arctic Wolf AWN CyberSOC: <https://arcticwolf.com/soc-as-a-service/>
- Fortinet FortiEDR: <https://www.fortinet.com/products/endpoint-security/fortiedr>
- Bitdefender MDR: <https://www.bitdefender.com/business/enterprise-products/managed-detection-response-service.html>
- Trend Micro Managed XDR: [https://www.trendmicro.com/en\\_us/business/services/managed-xdr.html](https://www.trendmicro.com/en_us/business/services/managed-xdr.html)
- Procircular: <https://www.procircular.com/managed-xdr/>

### E-Waste Info:

- Iowa Electronics Waste Characterization Study:  
[https://www.iowadnr.gov/portals/idnr/uploads/waste/recycle\\_ewastestudy.pdf](https://www.iowadnr.gov/portals/idnr/uploads/waste/recycle_ewastestudy.pdf)
- Iowa Electronics Recycling Guide:  
[https://www.iowadnr.gov/Portals/idnr/uploads/waste/swfact\\_ewastefactsheet.pdf](https://www.iowadnr.gov/Portals/idnr/uploads/waste/swfact_ewastefactsheet.pdf)

#### Recycling e-waste in Iowa:

1. Check Local Recycling Programs: Many cities and counties in Iowa have specific programs or designated drop-off locations for electronic waste (e-waste) recycling. Visit the website of your local municipality or waste management department to find information about e-waste recycling services in your area. They may provide instructions on drop-off locations, collection events, or curbside pickup for e-waste.
2. Retailer Take-Back Programs: Some retailers offer take-back programs for electronics, including computers and related equipment. Check with electronics retailers, such as Best Buy, Staples, or Office Depot/OfficeMax, to see if they have e-waste recycling programs available at their stores in Iowa.
3. Manufacturer Recycling Programs: Many computer and electronics manufacturers have recycling initiatives in place. Some manufacturers, like Dell or HP, offer recycling services for their products. Check their websites or contact their customer support to learn about their recycling programs and whether they accept computer equipment for recycling.
4. Local E-Waste Recycling Facilities: Research local e-waste recycling facilities in Iowa. These facilities specialize in electronic waste recycling and often accept computers, laptops, monitors, printers, and other computer peripherals. Ensure that the recycling facility you choose is reputable and follows proper environmental standards for e-waste disposal.
5. Community E-Waste Events: Keep an eye out for community e-waste recycling events in your area. These events are often organized by local organizations, schools, or municipalities and provide an opportunity to properly dispose of electronic waste, including computer equipment.

**Remember to take appropriate steps to protect your personal data before recycling your computer equipment. Back up and securely erase any sensitive information from your devices to ensure data privacy.**

## Technology Training Resources:

- Stormwind Studios: <https://www.stormwindstudios.com/courses>
- Coursera: <https://www.coursera.org/>
- Udemy: <https://www.udemy.com/>
- edX: <https://www.edx.org/>
- Pluralsight: <https://www.pluralsight.com/>
- Codecademy: <https://www.codecademy.com/>
- Khan Academy: <https://www.khanacademy.org/>
- LinkedIn Learning: <https://www.linkedin.com/learning/>
- Udacity: <https://www.udacity.com/>
- Treehouse: <https://teamtreehouse.com/>
- Skillshare: <https://www.skillshare.com/>
- Lynda.com (now part of LinkedIn Learning): <https://www.lynda.com/>
- FutureLearn: <https://www.futurelearn.com/>
- DataCamp: <https://www.datacamp.com/>
- Linux Academy (now part of A Cloud Guru): <https://acloudguru.com/>
- General Assembly: <https://generalassemb.ly/>