

Privacy Policy for RoadRunner242-Aise

This Privacy Policy applies to the "RoadRunner242-Aise" mobile application (the "App"), developed and operated by Mvc innovations ("we," "our," or "us").

App Name: RoadRunner242-Aise
Developer: Mvc innovations
Contact Email: roadrunner242@gmail.com

This Privacy Policy describes how RoadRunner242-Aise collects, uses, and shares personal information collected from users of the app.

Information We Collect

Personal Information: When you sign up for the RoadRunner242-Aise driver app, we may collect personal information such as your name, contact details, email address, government-issued identification details, and payment information.

Location Information: We collect your precise GPS location when you use the app to provide transportation services. This information helps us match you with riders and optimize routes. Our app also collects your location in the background while a ride is active, allowing customers to track your real-time position. Location collection begins only when you accept a ride and stops automatically when the ride is completed, cancelled, or when you log out of the app.

Device Information: We may collect information about your device, including the type of device, operating system, and unique device identifiers.

Usage Information: We collect information about how you interact with the app, including the features you use, the pages you visit, and the actions you take.

How We Use Your Information

To Provide Services: We use the information collected to provide transportation services, including matching drivers with riders, facilitating payments, and optimizing routes.

To Enable Real-Time Tracking: We use your precise GPS location to share your real-time position with the customer assigned to your active ride. Location data is transmitted in real time over an encrypted connection and is not stored permanently beyond the duration of the ride. A persistent notification will always be shown on your device while location sharing is active.

To Communicate: We may use your contact information to communicate with you about your account, updates to our services, promotions, and other relevant information.

To Improve Our Services: We use the information to analyze trends, monitor the performance of the app, and improve our services and features.

For Marketing Purposes: With your consent, we may use your information to send you promotional materials, offers, and other marketing communications.

Data Sharing

With Riders: We share your name and real-time location with riders when you accept a ride request. Location sharing stops automatically as soon as the ride is completed or cancelled.

With Service Providers: We may share your information with third-party service providers who assist us in providing and improving our services, such as payment processors and analytics providers.

For Legal Purposes: We may disclose your information to comply with legal obligations, enforce our policies, respond to legal requests, or protect the rights, property, or safety of RoadRunner242-Aise, our users, or others.

Data Security

We take reasonable measures to protect the security of your personal information and prevent unauthorized access, disclosure, alteration, or destruction.

Your Choices

You can access and update certain personal information through the app settings. You can also choose to opt-out of certain communications or withdraw consent for certain uses of your information.

Updates to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new Privacy Policy on this page.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, you can contact us at:

 roadrunner242@gmail.com

 +1 (242) 437-3628