

Questionnaire for MSME customers under ECLGS Scheme

1.	Profile of the Respondent:	
a)	Name of the Enterprise	<u>FISME</u>
b)	Address of the Enterprise	
c)	Are you aware of New Definition of MSMEs?	a. Yes b. No
d)	Category under which your enterprise is registered	a. Micro b. Small c. Medium
e)	Is there any change in the category as per New Definition?	a. Yes b. No
f)	Constitution of the Enterprise	a. Proprietorship b. Partnership c. Registered Company d. Trusts e. Limited liability partnership f. Others
g)	Investment in Plant & Machinery or Equipment (in ₹)	a. Up to 1 crore b. 1 crore - 10 crores c. 10 crores - 50 crores
h)	Annual Turnover (in ₹)	a. Up to 5 crores b. 5 crores - 50 crores c. 50 crores – 250 crores
i)	Have you ever visited the MSME Website (www.msme.gov.in)?	b. Yes b. No
j)	Have you heard of Udyam Registration?	a. Yes b. No
k)	Have you obtained Udyam Registration?	a. Yes b. No
l)	Are you aware of Champions Portal?	a. Yes b. No
2.	Details of loan under ECLGS	
i.	Whether Guaranteed Emergency Credit Line availed from any bank?	a. No b. Yes If Yes - a. 1 bank

		b. 2 banks c. 3 or more banks
ii.	Name of bank from which you have availed GECL. Please answer the following questions with respect to availing the GECL.	
iii.	Whether you received the check-list of documents required for loan sanctioning?	a. Yes b. No
iv.	Whether additional collateral was taken by the bank for sanctioning of loan?	a. Yes b. No
v.	Whether any personal/corporate/other guarantee was obtained by the bank?	a. Yes b. No
vi.	Whether any fees/charges were levied for the loan?	a. Yes b. No
vii.	Time taken for processing of request for GECL	a. Less than 2 days b. 2-5 days c. more than 5 days
viii.	Whether bank contacted you for lending under ECLGS?	a. Yes b. No (I approached the bank on my own)
ix.	If yes, how?	a. SMS b. Email c. Personal Communication (Telephone/ in-person)
x.	Does the website of bank display information about GECL under ECLGS?	a. Yes b. No c. Don't know
xi.	Did the branch display information/poster/pamphlet about ECLGS and GECL in the branch premises?	a. Yes b. No
xii.	Was the attitude of bank staff co-operative and supportive?	a. Yes b. No
3.	Any other feedback / suggestion regarding ECLGS Scheme.	
	Signature:	Mobile No:
	Name:	Email-id:
	Date:	Place:

Note: In case of 2 or more than 2 options, please tick (✓) one option