

OverDrive Instant Digital Card (IDC) - Staff

See Also: <https://sites.google.com/a/cwmars.org/staff/home/overdriveinstantdigitalcardidc>

How It Works

When a patron accesses the CW MARS OverDrive collection, they will be prompted to login. If they do not have a library card, they have the option to access the digital collection using their mobile number. This prompt will appear on the login screen in both OverDrive and Libby.

Patrons will provide their name and mobile number. A one-time code will be sent via SMS to ensure only someone in possession of the mobile device can use the number to register.

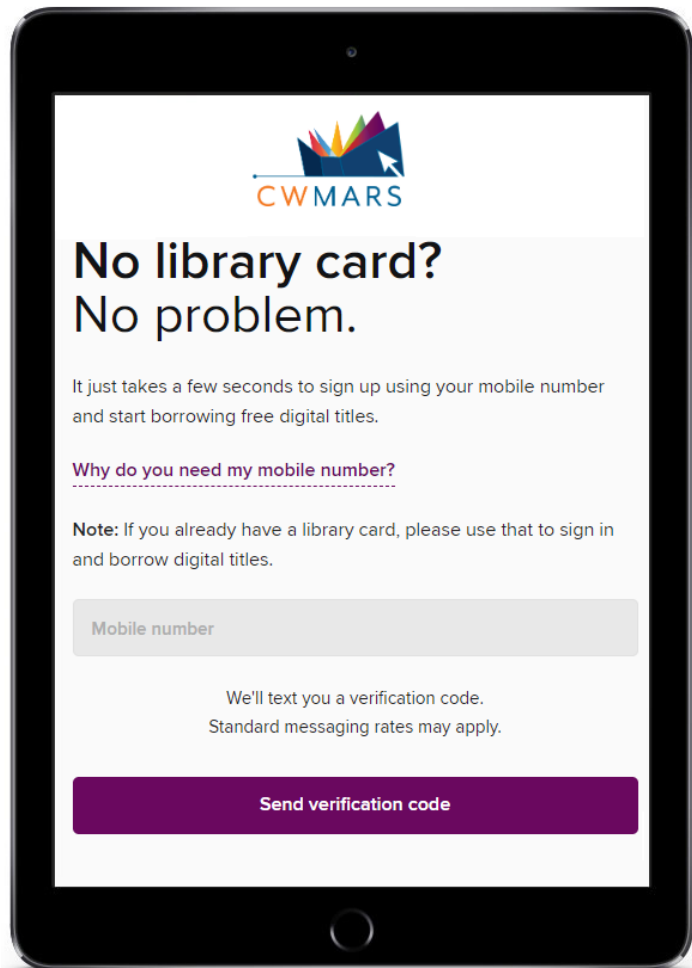
OverDrive will then look up their address using a third-party service. If the address is unable to be verified, patrons will be asked for their date of birth to aid the verification process and increase likelihood of confirming the address. OverDrive does not store DoB.

If the patron's recent address matches a zip code in your library's service area, OverDrive will allow access to the CW MARS digital collection. The patron will use their mobile number to sign in. Access issued to mobile numbers has an expiration period of one year.

Libraries will be provided with the mobile number, name, and address that are used to verify each user's eligibility, and can use this information to reach out and invite the patron to sign up for a full library card.

Why might Instant Digital Card lookups fail?

- The patron used a non-US cell phone. The lookup only works with US mobile numbers.
- The phone number was not registered to an address in the CW MARS service area.
- Only one Digital Card can be registered per mobile number



OverDrive Instant Digital Card (IDC) - Patrons

See Also: https://www.cwmars.org/help/overdrive-faq#h.p_PhWtaGrkkuOg

Can I Access OverDrive Content Without a Library Card Number?

Yes. Although we generally encourage patrons to visit their [local library](#) to receive a physical card, we understand this isn't always possible.

OverDrive allows access to the CW MARS OverDrive collection through the **Instant Digital Card (IDC)**.

How do I Obtain an OverDrive Instant Digital Card (IDC)?

When you access the CW MARS OverDrive collection, either through the website or the Libby app, you will be prompted to log in. If you do not have a library card number, click to *get a free one instantly using your mobile number*.

You will be asked for your mobile number. This is required for access.

A one-time code will be sent via text message to ensure only someone in possession of the mobile device can use the number to register.

Using your name and mobile number, OverDrive will then look up your address using a third-party service. A Date of Birth may also be required in some instances. OverDrive does not store DoB.

If the address associated with your mobile number matches a zip code in your library's service area, OverDrive will provide you access to the CW MARS digital collection.

Instant Digital Cards expire within one year. You can visit your [local library](#) to sign up for a full library card and extend your access.

Note: Your name, address, and mobile number may be shared with your [local library](#). Your library may use this information to reach out to you and invite you to come in for a full library card.

How do I Sign in with an OverDrive Instant Digital Card?

You will use your mobile number to sign into OverDrive.

Why was I Unable to Receive an OverDrive Instant Digital Card?

- You used a non-US cell phone number. The lookup feature only works with US mobile numbers.
- The phone number was not registered to an address in the CW MARS service area.
- You used a phone number already registered to an IDC. Only one digital card can be registered per mobile number.