

Chatsworth Road Travel Survey

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Contents

Introduction, Background, Consultation & Engagement Approach, Response rate	2
Executive summary	3 - 4
Overview of results	
<ul style="list-style-type: none"> • What is your postcode? 	5
<ul style="list-style-type: none"> • Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys 	6 - 9
<ul style="list-style-type: none"> • Do you support improving walking, cycling and air quality if it might lengthen motor vehicle journeys by a few minutes? 	10 - 11
<ul style="list-style-type: none"> • Which of the following would you like to see the Council introduce more of in your local area? - Plus Other comments 	11 - 13
<ul style="list-style-type: none"> • Do you own, or have access to, a private car, van or motorcycle? 	14
<ul style="list-style-type: none"> • Which entry/exit route do you drive through the most to get to your property? 	14 - 15
<ul style="list-style-type: none"> • How easy do you find it to incorporate physical activity into your everyday life? 	16 - 17
<ul style="list-style-type: none"> • Do you consider yourself to be disabled? 	17
<ul style="list-style-type: none"> • How would you describe your disability? 	17 - 18
<ul style="list-style-type: none"> • Are you a Hackney blue badge holder or Hackney companion e-badge holder? 	18 - 19
<ul style="list-style-type: none"> • Please let us know if you have any other comments about how you travel in the Chatsworth Road area (Comments) 	19 - 23
About you	24 - 27
Appendix - Questionnaire	28 - 34

Introduction

Earlier in 2023, the Council's Cabinet approved plans to reduce traffic and cut pollution in five more areas of the borough. This will help reduce our impact on climate change and support more people to walk, shop and cycle locally.

The Chatsworth Road area is one of the areas we have included in these plans.

Background

To inform the plans, the survey gathered information on how people travel around the local area. We also spoke directly to local community groups and businesses and listened to their experiences of travelling in the local area.

The information gathered in the survey will be used to:

- Make Chatsworth Road and the surrounding area easier to walk and cycle in
- Improve journey times for buses and ambulances
- Reduce traffic in the area
- Improve the Chatsworth Road area as a place to visit and shop, including on market day.

What did we know about Chatsworth Road already?

- 6,100 vehicles travel per day on Chatsworth Road
- 40% of traffic on Chatsworth Road is through traffic - vehicles which drive the length of the road without stopping or accessing a local side road
- 20.4mph is the average speed on Chatsworth Road, which is above the speed limit.

Consultation & Engagement Approach

The survey was carried out from 19 June 2023 until 16 July 2023 via the Council's survey platform Citizen Space.

Paper copies of the survey were also distributed to 16,000 households and businesses with a Freepost envelope enclosed. Responses were analysed along with the responses on Citizen Space.

Response rate

1183 respondents took part in the survey.

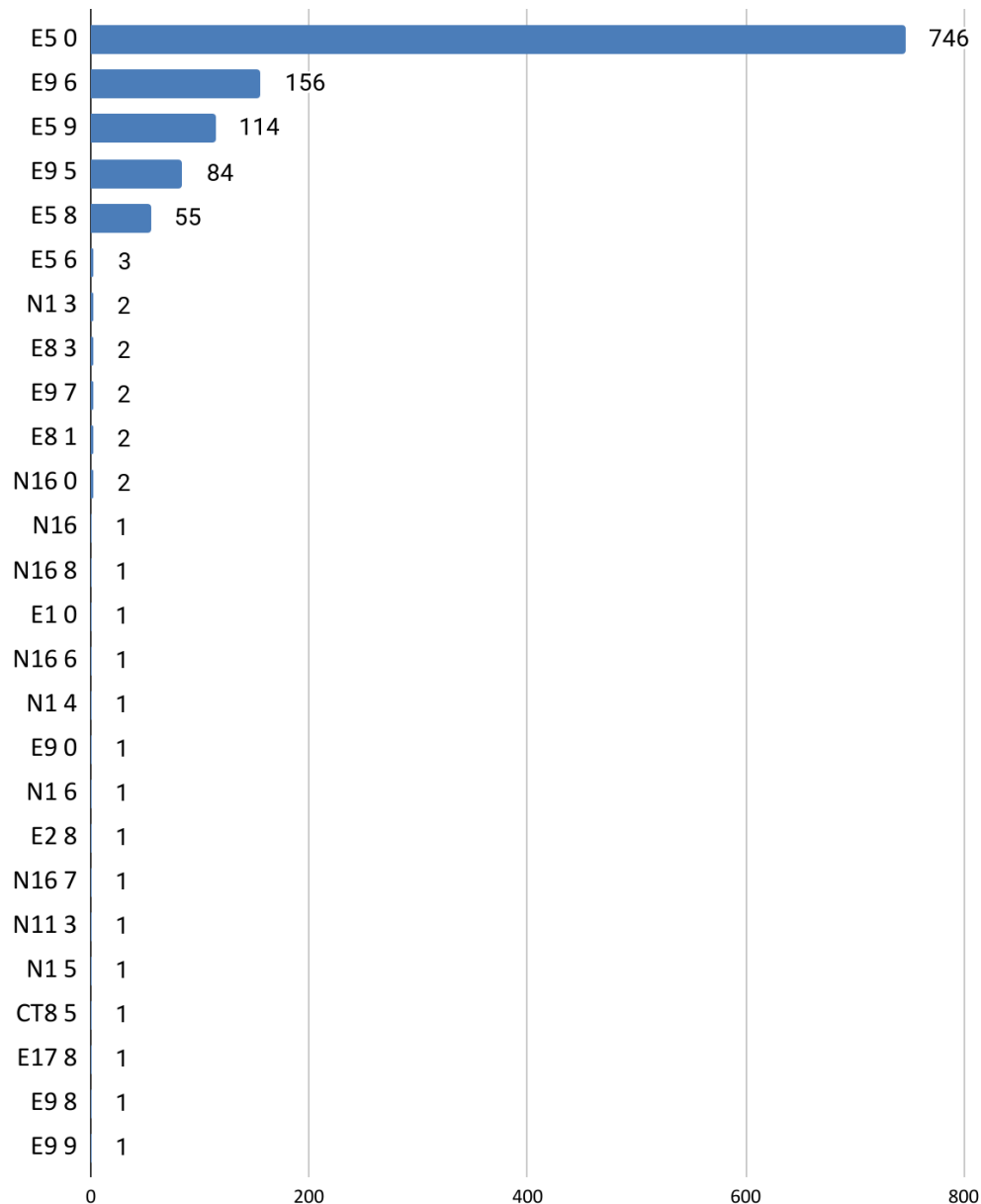
Executive summary

- **What is your postcode? (Base 1183)**
 - The majority of respondents were from the E5 0 postcode area (746)
- **Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys**
 - The highest number of respondents meet up with friends or relatives (1913), with the highest percentage, at just over 40%, relating to those who walk (809).
- **Do you support improving walking, cycling and air quality if it might lengthen motor vehicle journeys by a few minutes? (Base 1169)**
 - The majority of respondents, at two thirds (722), stated that they support improving walking, cycling and air quality even if it might lengthen motor vehicle journeys by a few minutes.
- **Which of the following would you like to see the Council introduce more of in your local area? (Base 4051 - select all that apply)**
 - Trees, planting and rain gardens, which can be themed as environmental, were the two highest responses at 32.48% combined.
 - Other themes from comments included, transportation and traffic management, environmental improvements, pedestrian and accessibility enhancements, parking and vehicle restrictions, public facilities and amenities, and concerns about LTNs.
- **Do you own, or have access to, a private car, van or motorcycle? (Base 1183)**
 - Almost two thirds of respondents stated that they do own, or have access to, a vehicle (717), with just over a third who do not (466).
- **Which entry/exit route do you drive through the most to get to your property? (Base 827 - Those who own, or have access to, a vehicle ONLY)**
 - Just under 45% of respondents stated that they use the entry/exit from the south (past Homerton Hospital, The Castle Cinema or Chats Palace).
- **How easy do you find it to incorporate physical activity into your everyday life? (Base 1154)**
 - The majority of respondents, at almost two thirds, stated that they walk, cycle or use a manual wheelchair for at least 20 minutes per day (703).
- **Are you a Hackney blue badge holder or Hackney companion e-badge holder? (Base 659)**
 - The majority of respondents stated that they are not a blue badge holder or companion e-badge holder (602). Just under 11% stated that they are (57).
- **Please let us know if you have any other comments about how you travel in the Chatsworth Road area (634 comments)**
 - Key themes were traffic congestion and road closures, impact on businesses, air quality and pollution, safety and education, community engagement and consultation, and alternative solutions.

- An additional analysis was done which mentioned traffic levels on neighbouring main roads and residential streets, role of the bus service, walking environment on Chatsworth road and around, pedestrianisation for the Sunday Market, incorporating physical activity in day-to-day life and access to supermarkets and Homerton Hospital.

Overview of results

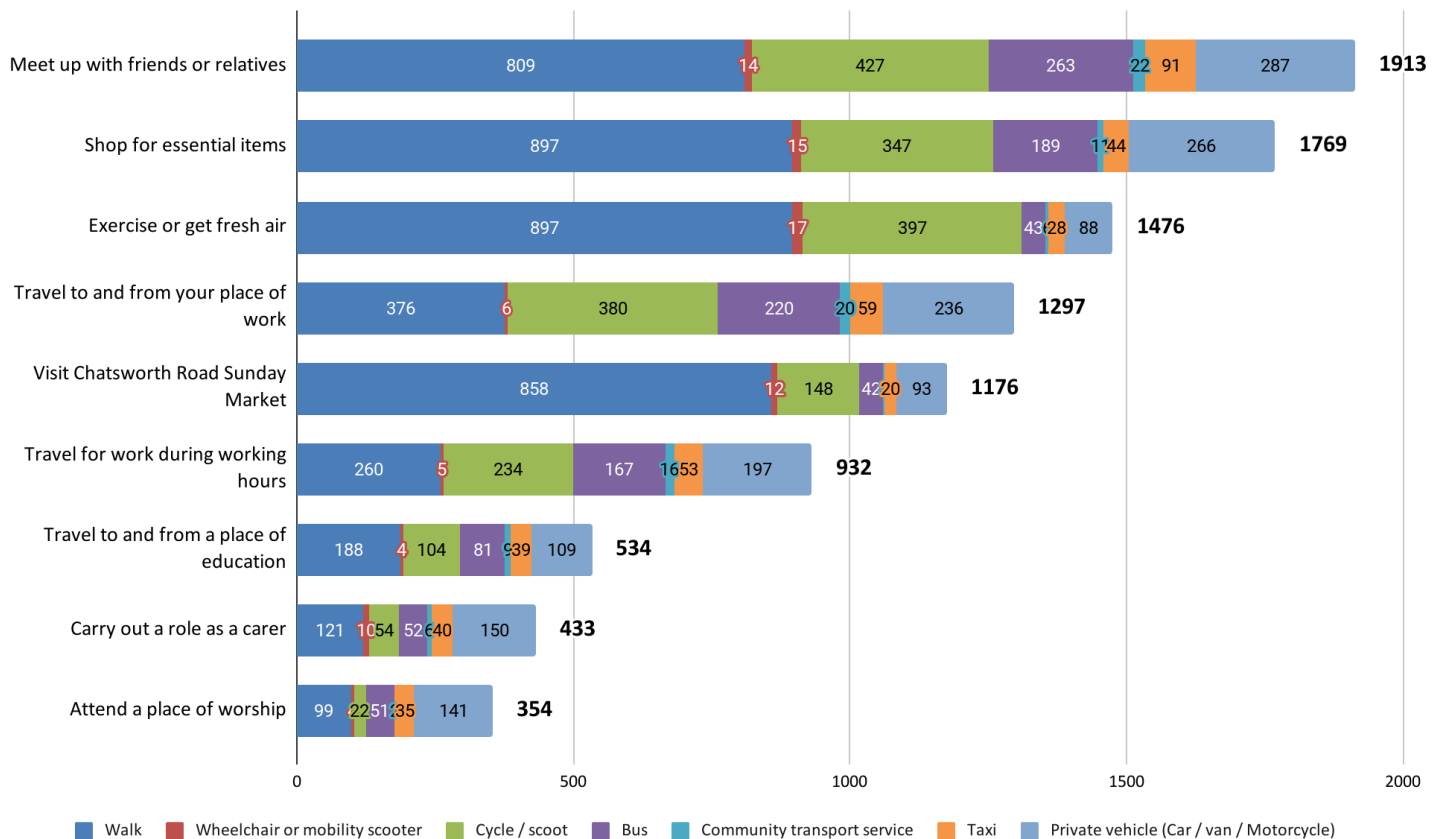
What is your postcode? (Base 1183)



The chart above represents the postcode areas of respondents who took part in the survey.

There is a clear majority of respondents in the E5 0 area, which is specifically the Chatsworth Road area, followed by E9 6, E5 9, E9 5 and E5 8, which are all surrounding areas in close proximity.

**Please tell us how you travel around the Chatsworth Road area in a typical week
for each of the following journeys
(Base 1,176 respondents who gave at least 1 response)**

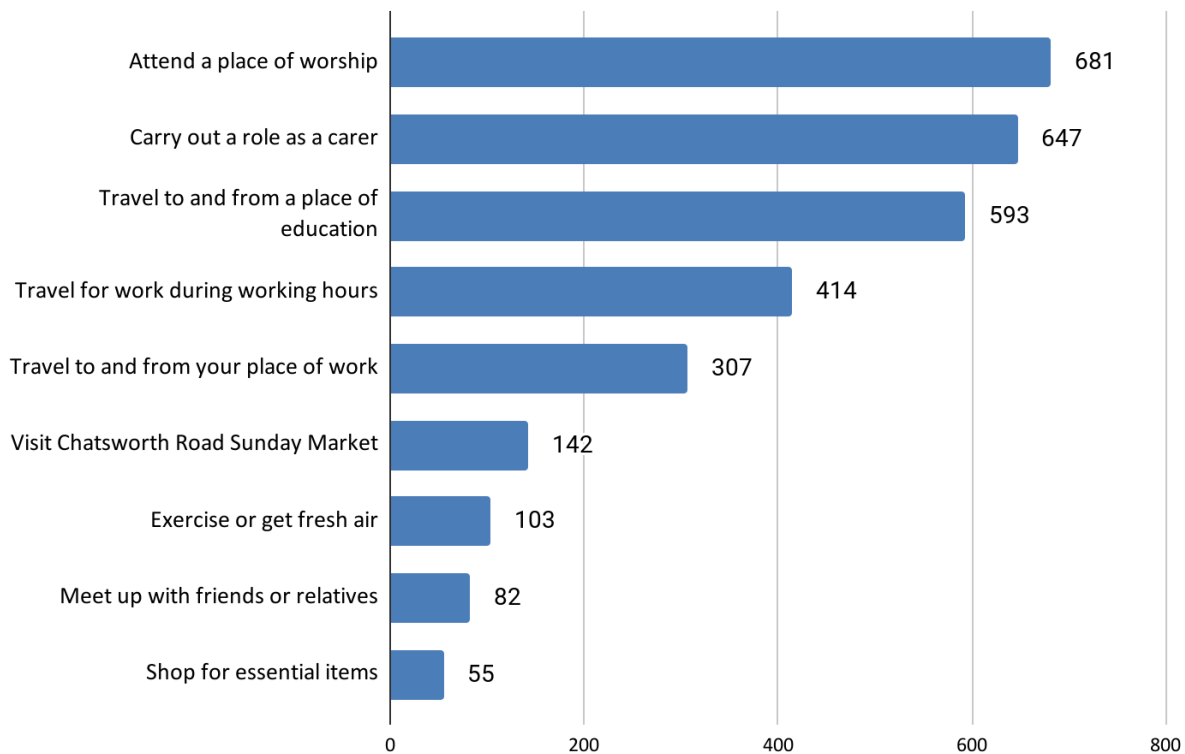


The chart above shows statements asking how respondents travel around the Chatsworth Road area in a typical week by different modes of transport.

The highest number of respondents meet up with friends or relatives (1913), with the highest count relating to those who walk (809).

The other statements which have a majority of respondents who walk, are those who shop for essential items (897), exercise or get fresh air (897), and visit Chatsworth Road Sunday Market (858).

Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys - ("N/A - I don't use Chatsworth Road area for this journey OR I don't carry out this journey" ONLY)
(Base 824 respondents who gave at least 1 response across all options)



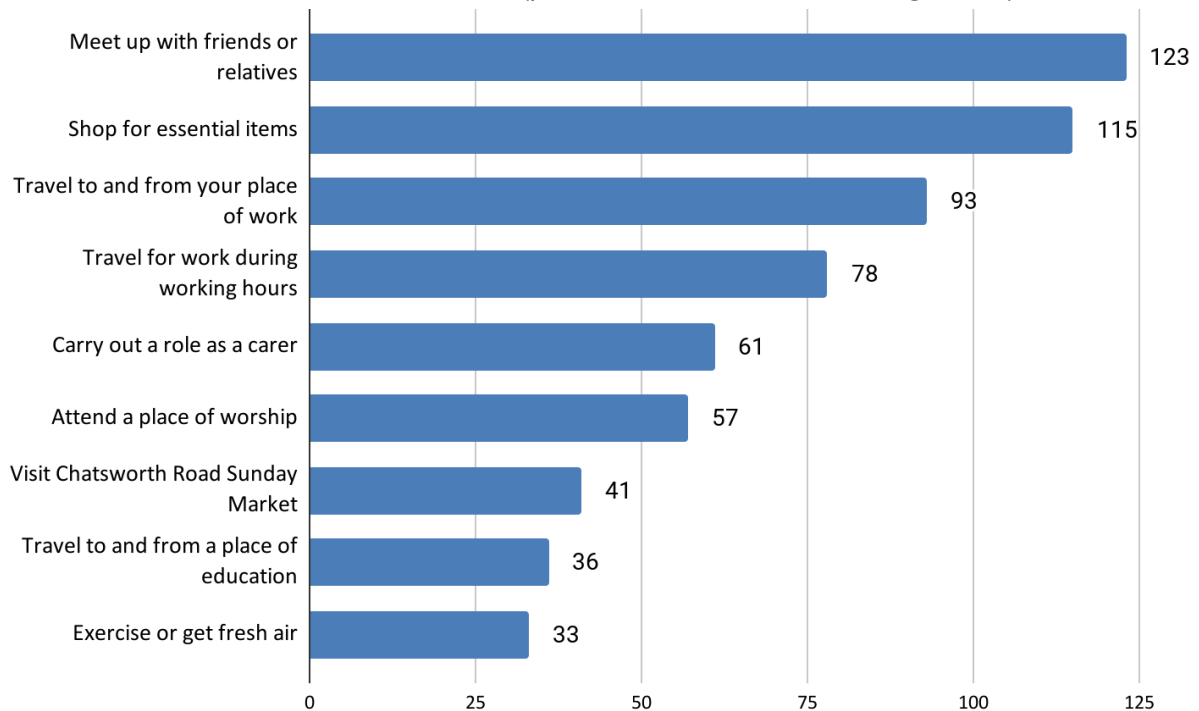
The chart above represents the respondents who do not use the Chatsworth Road area for any of the journey options or they do not carry out this journey.

Please note that respondents may have selected just one of the options that they do not use the Chatsworth Road area for, yet they may use some methods of transport for other options which is highlighted in the chart on page 6.

"Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys"

- cross-analysis by -

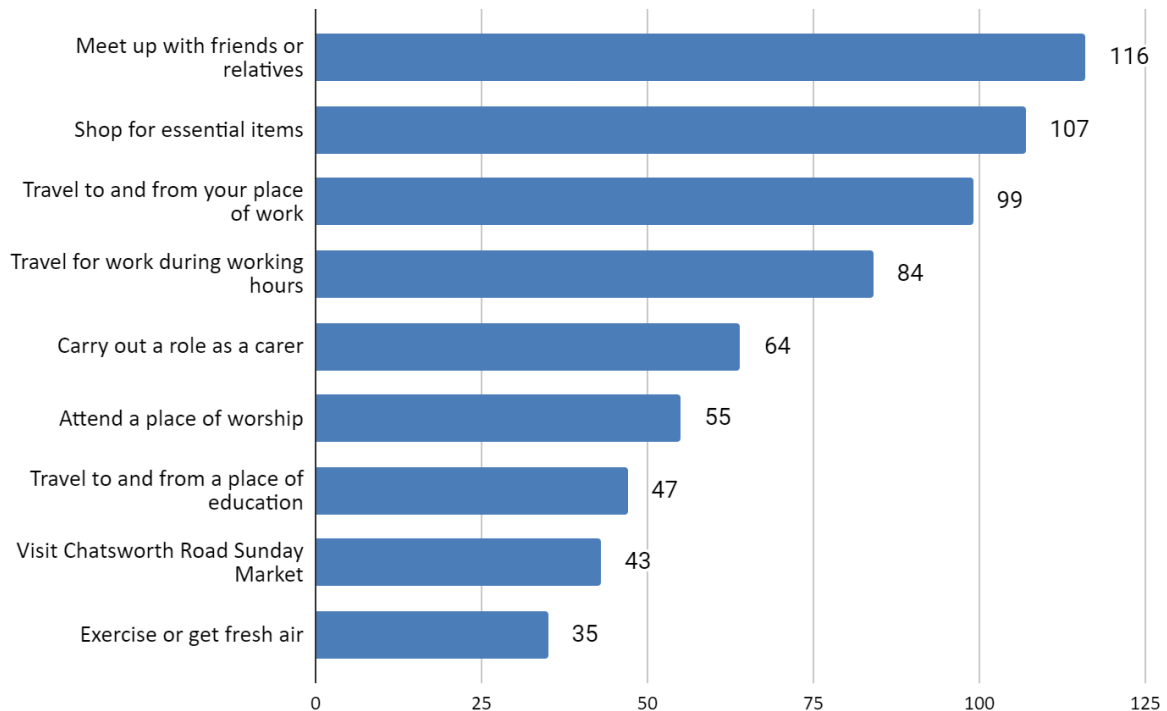
1. Those who use a private vehicle (car / van / motorcycle) and
2. Enter or exit from the north (past Millfields Park OR Lea Bridge Road)



The chart above is a cross-analysis between how the respondent travels around the Chatsworth Road area by those who use a private vehicle and enter or exit from the **north**. The figures are based solely on those respondents who meet both criteria, 1 and 2 above, with a **base figure of 637**.

The highest number of responses relates to those who meet up with friends or relatives, accounting for 123 of respondents who use a vehicle and enter or exit from the north. This is closely followed by those who shop for essential items, accounting for 115 respondents.

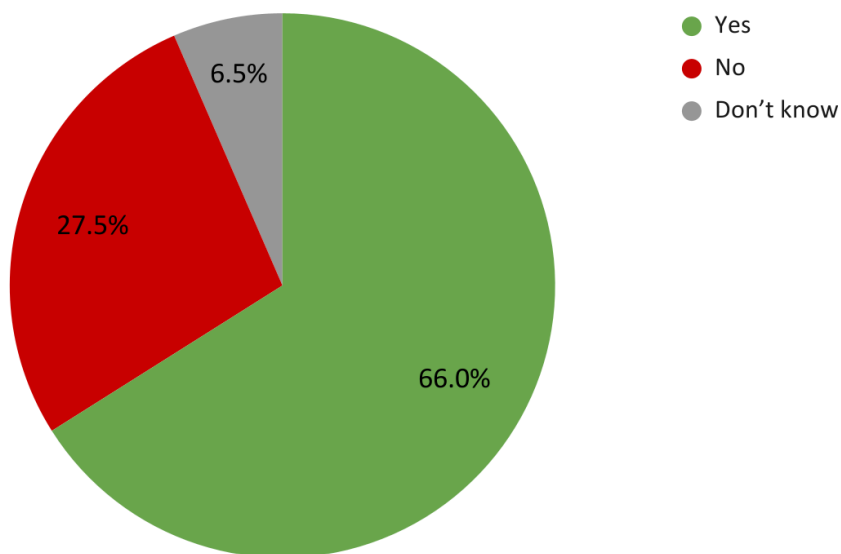
"Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys"
 - cross-analysis by -
 1. Those who use a private vehicle (car / van / motorcycle) and
 2. Enter or exit From the south (past Homerton Hospital, The Castle Cinema OR Chats Palace) Lea Bridge Road)



The chart above is a cross-analysis between how the respondent travels around the Chatsworth Road area by those who use a private vehicle and enter or exit from the **south**. The figures are based solely on those respondents who meet both criteria, 1 and 2 above, with a **base figure of 650**.

The highest number of responses relates to those who shop for essential items, accounting for 116 of respondents who use a vehicle and enter or exit from the south. This is closely followed by those who travel to and from your place of work, accounting for 107 respondents.

Do you support improving walking, cycling and air quality if it might lengthen motor vehicle journeys by a few minutes? (Base 1169)



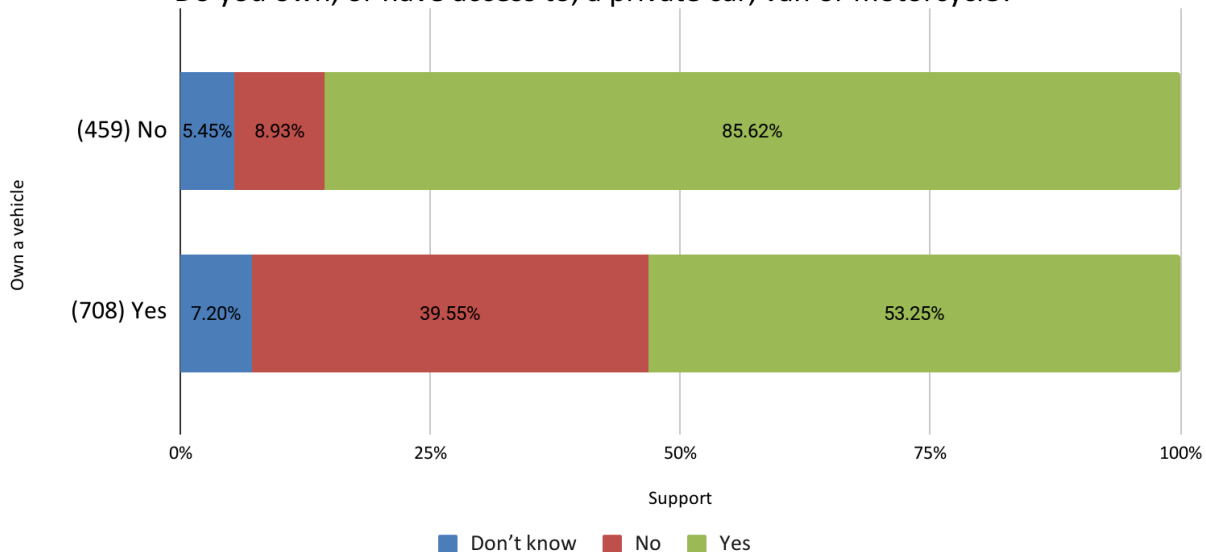
The majority of respondents, at two thirds (722), stated that they support improving walking, cycling and air quality even if it might lengthen motor vehicle journeys by a few minutes.

Just over a quarter of respondents (321) stated that they do not support this, with a much smaller percentage stating that they don't know (76).

"Do you support improving walking, cycling and air quality if it might lengthen motor vehicle journeys by a few minutes?"

- cross-analysis by -

Do you own, or have access to, a private car, van or motorcycle?

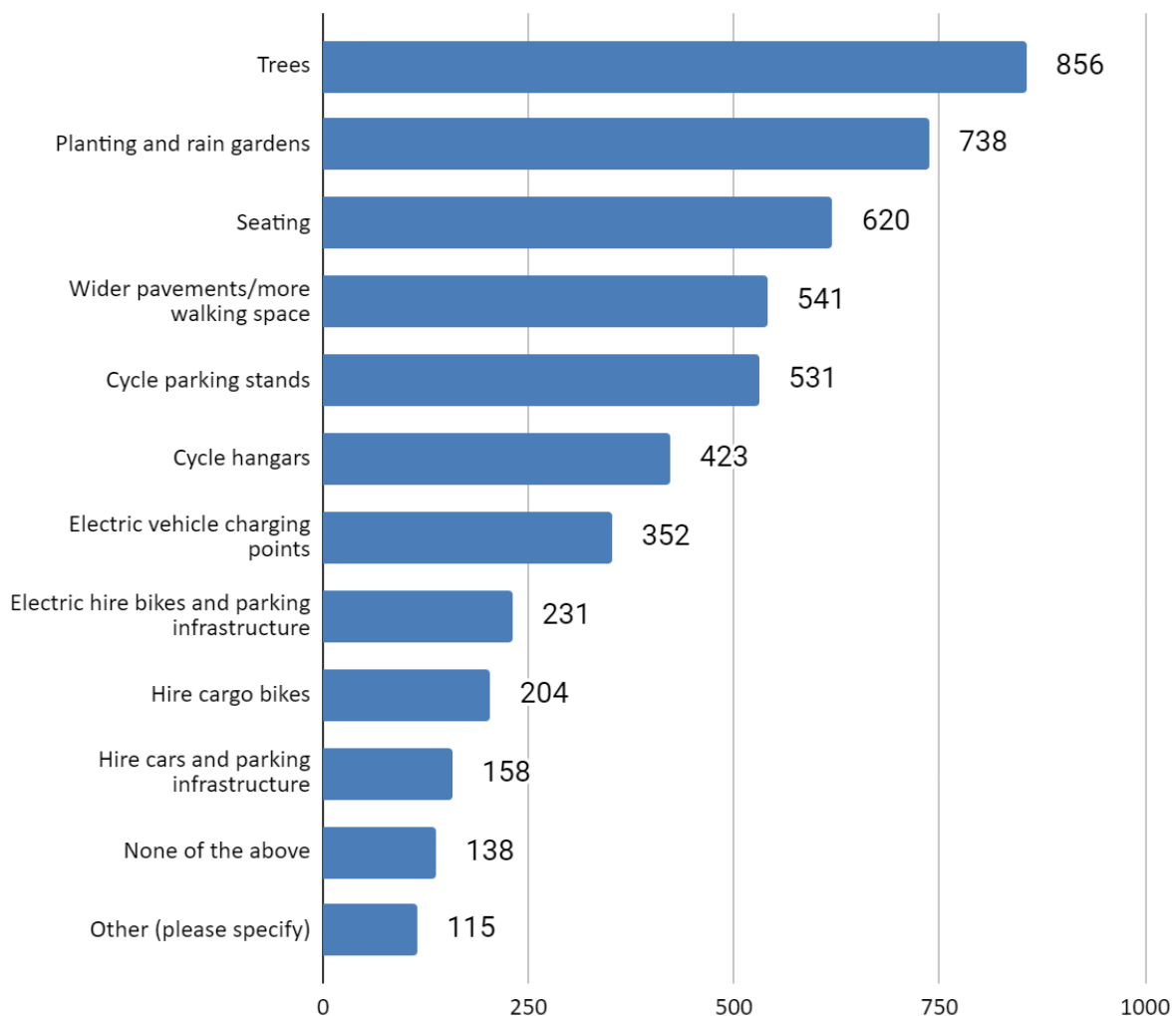


The chart above is a cross-analysis between the support question above and whether the respondent owns or has access to a vehicle.

The analysis shows very clearly that those who do not own a vehicle are much more in favour of the support to improve walking, cycling and air quality as opposed to those who own a vehicle, with a percentage difference of 32.37%.

Of those who own a vehicle, a higher percentage support than oppose by 13.7%, with just over 7% stating that they don't know.

Which of the following would you like to see the Council introduce more of in your local area? (Tick all that apply)
(Base 1161 respondents who gave at least 1 response across all options)



The chart above represents a list of things that residents would like to see more of in their local area. Respondents were asked to select all options that they would like, so a total of 4051 selections were made from 1161 respondents who gave at least 1 response across all options.

Trees, planting and rain gardens, which can be themed as environmental, were the two highest responses at 856 and 738 responses respectively.

Respondents were able to suggest other options, with a total of 186 comments added which were analysed into key themes:

- **Transportation and Traffic Management:**

- Description:
 - Focus on improving transportation options and managing traffic flow in the area.
- Number of Comments: 40
- Quotes:
 - "Access to LTNs for residents, Bike lanes, Dedicated cycle lanes, Bus gate and other means to reduce through traffic, Less parking restrictions."
 - "More bins, Car-free days, Stop through traffic on Dunlace Road, Close the street to through traffic, Clean the streets better."

- **Environmental Improvements:**

- Description:
 - Suggestions related to enhancing the environment, green spaces, and sustainable practices.
- Number of Comments: 24
- Quotes:
 - "Public art, Trees, Planters on streets, Better short-term parking on side streets for shopping, Street trees, Green corridors."
 - "Bodies of water to help with mitigating urban heat island effect, Shared planting and growing corners, Orchard walls, Play zones."

- **Pedestrian and Accessibility Enhancements:**

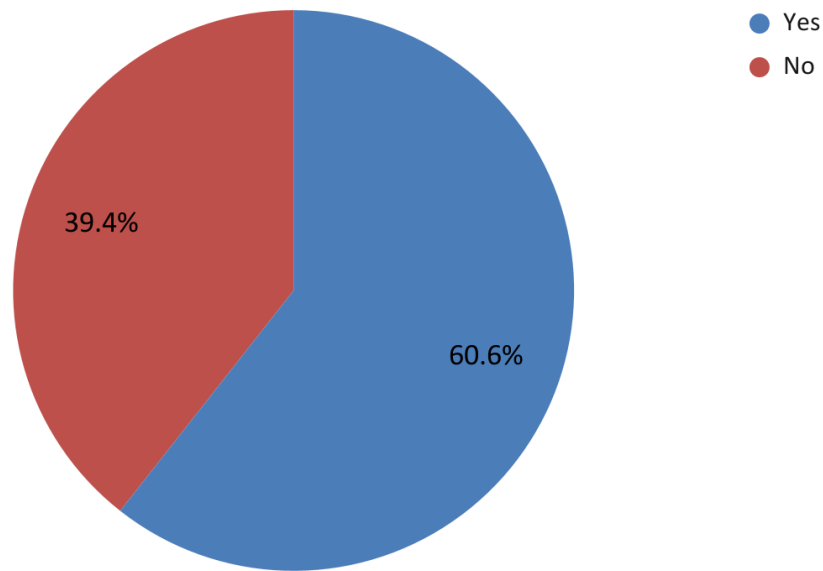
- Description:
 - Recommendations for improving pedestrian safety, accessibility features, and overall walking conditions.
- Number of Comments: 27
- Quotes:
 - "Seating: benches NOT parklets, Improved fencing along Lea Bridge Road, Portable air quality monitor in libraries, Better lighting, Pedestrianise Chatsworth Road."
 - "Safer walking areas, Spaces where people rather than motorists are given priority, Pedestrianise Chatsworth Road, Improved fencing along Lea Bridge Road."

- **Parking and Vehicle Restrictions:**

- Description:
 - Concerns and suggestions regarding parking, vehicle restrictions, and overall traffic management.
- Number of Comments: 27

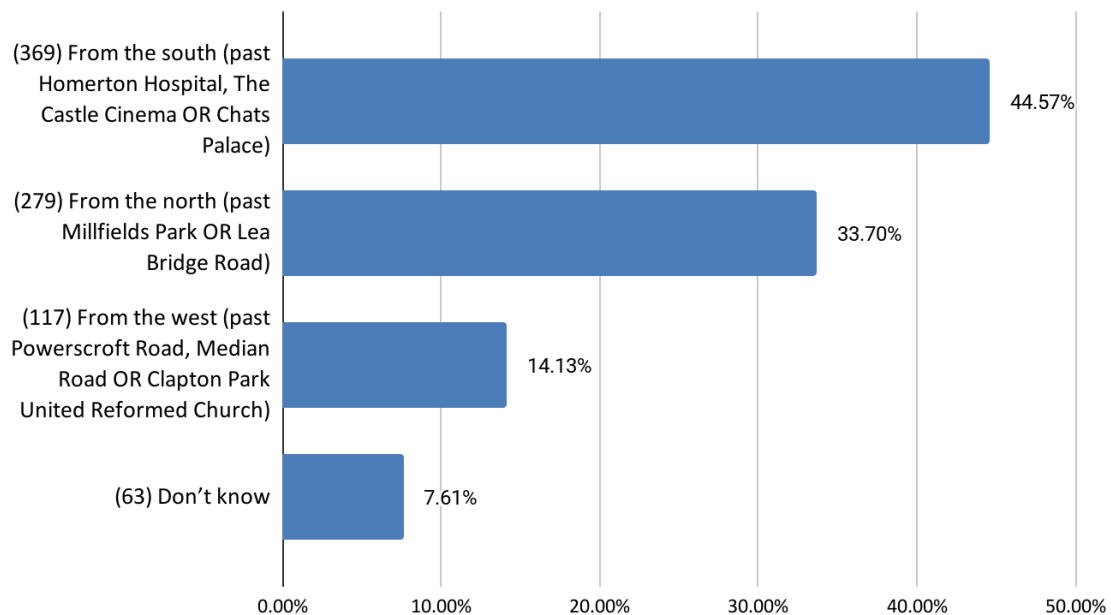
- Quotes:
 - "Less parking spaces to widen access, Disabled parking bays, Less cars, Better parking, Removal of wheelie bins blocking pavements."
 - "Resident parking near my address, Less parking restrictions, Open roads so less traffic and emissions on main roads, Reopening roads previously closed off."
- **Public Facilities and Amenities:**
 - Description:
 - Requests for additional public facilities and amenities to enhance community life.
 - Number of Comments: 17
 - Quotes:
 - "Public toilets, Santander bicycle sharing dock, Public toilets (for accessibility), Water fountains, Santander cycle scheme."
 - "Bins, Open roads so that there's less traffic, Public toilets, Removal of LTNS, Public toilets (for accessibility)."
- **Concerns about Low Traffic Neighbourhoods (LTNs):**
 - Description:
 - Comments expressing concerns or opposition to the implementation of Low Traffic Neighbourhoods.
 - Number of Comments: 14
 - Quotes:
 - "No LTNs anywhere in Hackney, Removal of LTNs, LTNs. We need to get the cars off the roads, Removal of LTNs is what I would like to see, Less LTNS - causing huge local pollution."
 - "STREET CLEANING, OPEN UP ROADS SO LESS TRAFFIC AND EMISSIONS ON MAIN ROADS, Remove large service lorries for Spar, Less blocked roads and restrictions so traffic can flow properly."

Do you own, or have access to, a private car, van or motorcycle? (Base 1183)



The chart above shows an almost two thirds response to those who do own, or have access to, a vehicle (717), with just over a third who do not (466).

Which entry/exit route for Chatsworth Road do you drive through the most? (Base 828)

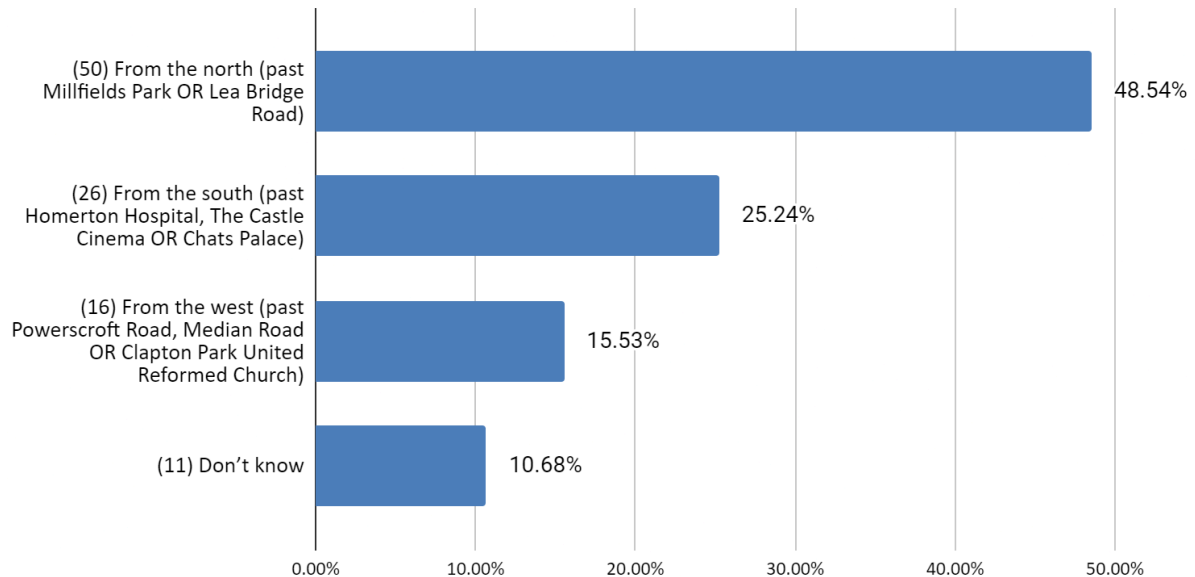


Those who stated that they own, or have access to, a vehicle, were asked to specify which entry/exit route they drive through most to get to their property.

Just under 45% of respondents stated that they use the entry/exit from the south (past Homerton Hospital, The Castle Cinema or Chats Palace). This was followed by

those who use the north (past Millfields Park or Lea Bridge Road). Just under 15% said from the west (past Powerscroft Road, Median Road OR Clapton Park United Reformed Church), and just under 8% said they don't know.

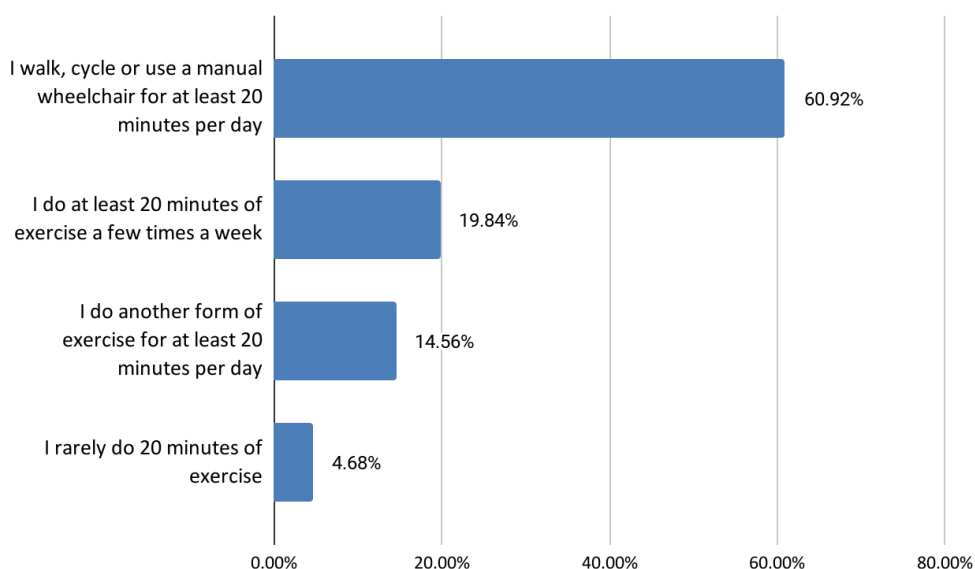
Which entry/exit route for Chatsworth Road do you drive through the most? - cross-analysis by - Disability (Yes ONLY) (Base 103)



When looking at the entry and exit routes by those who stated they have a disability, the highest number of respondents at almost 50%, responded from the north (past Millfields Park OR Lea Bridge Road).

Overall the number of those who have a disability and also own, or have access to, a vehicle, is a small proportion of the total number of respondents who took part in the survey (8.71%).

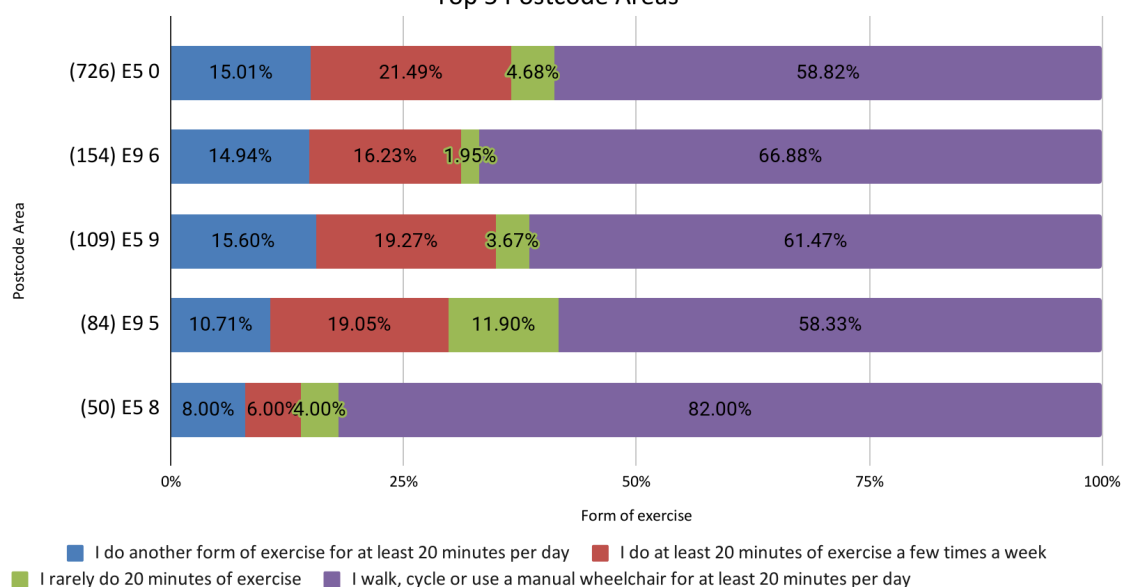
How easy do you find it to incorporate physical activity into your everyday life? (Base 1154)



The majority of respondents, at almost two thirds, stated that they walk, cycle or use a manual wheelchair for at least 20 minutes per day (703).

A fifth of respondents stated that they do at least 20 minutes of exercise a few times a week (229), followed by those who do another form of exercise for at least 20 minutes per day (168), and those who rarely do 20 minutes of exercise (54).

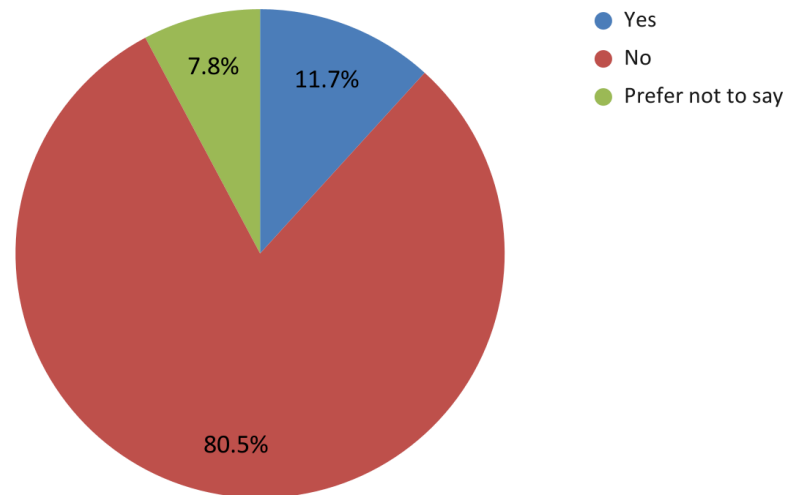
"How easy do you find it to incorporate physical activity into your everyday life? " - cross-analysis by - Top 5 Postcode Areas



The chart above is a cross-analysis of the incorporating physical activity into their everyday life by the top 5 postcode areas.

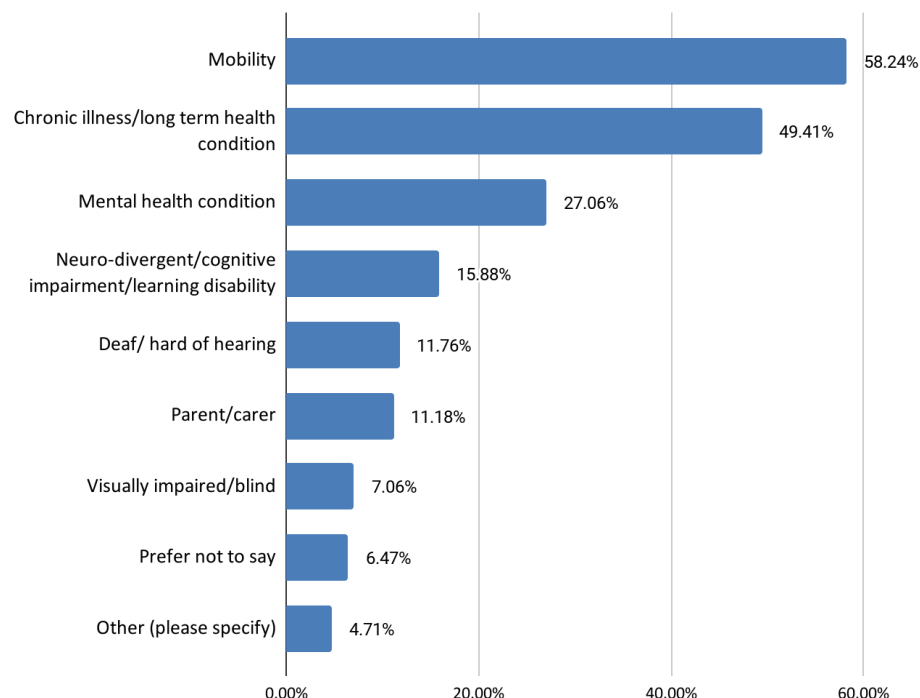
E5 0 accounted for the highest number of respondents, with just under 59% stating that they either walk, cycle or use a manual wheelchair for at least 20 minutes a day. The majority of respondents across the other postcodes all state the same.

Do you consider yourself to be disabled? (Base 1183)



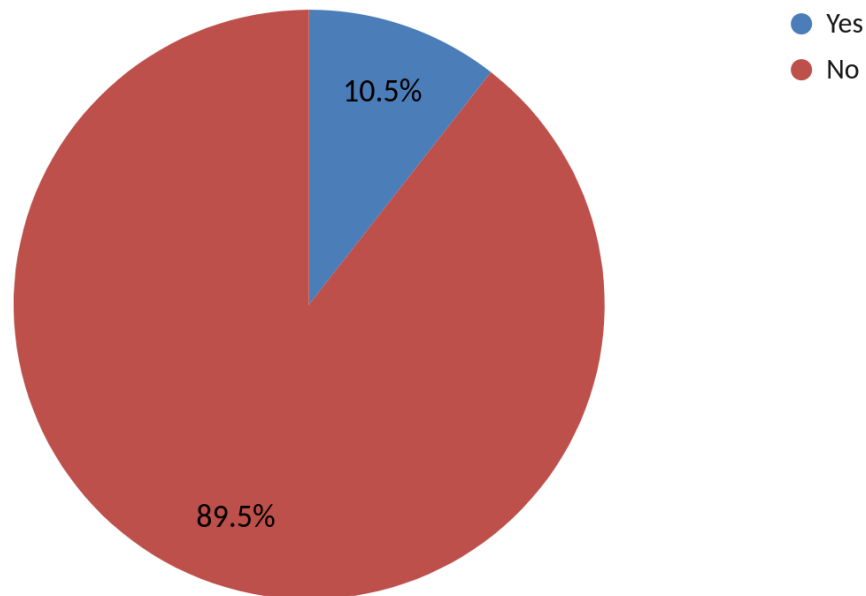
The majority of respondents stated that they do not have a disability (952). Just under 12% stated that they do (139) and just under 8% stated that they would prefer not to say (92).

How would you describe your disability? (Base 170 - select all that apply)



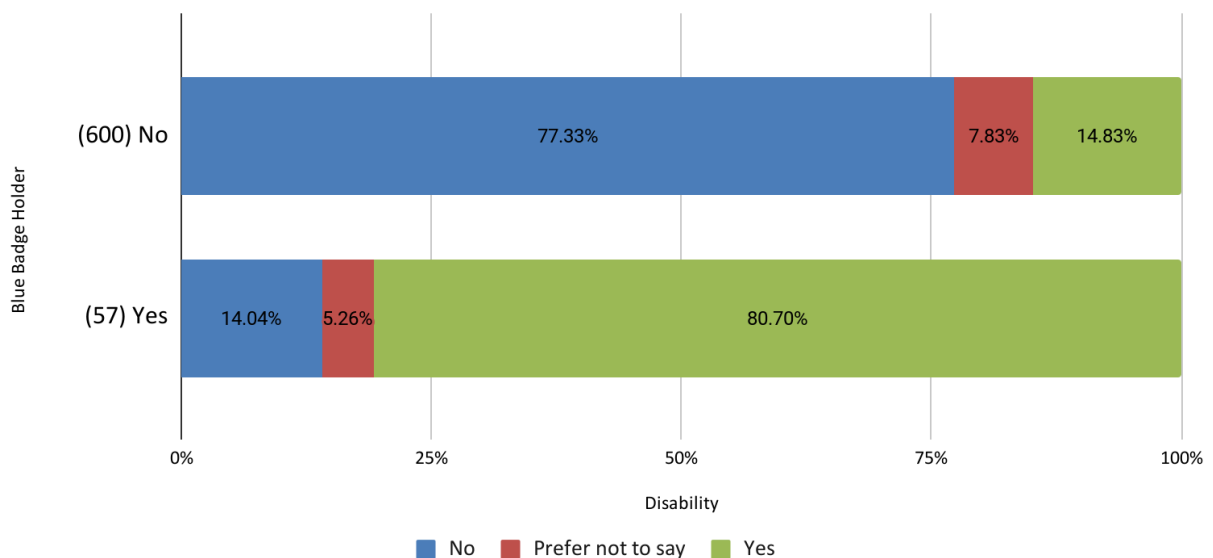
The highest percentage of respondents, at almost two thirds, stated that they have mobility issues (99). This is closely followed by a chronic illness/long term health condition (84).

Are you a Hackney blue badge holder or Hackney companion e-badge holder?
(Base 659)



The majority of respondents stated that they are not a blue badge holder or companion e-badge holder (602). Just under 11% stated that they are (57).

"Are you a Hackney blue badge holder or Hackney companion e-badge holder? "
- cross-analysis by -
Disability



Those who stated that they are a blue badge or e-badge holder, were the majority of those with a disability, although the overall number is very low for this group.

Just under 15% of respondents with a disability stated that they are not badge holders (89).

Please let us know if you have any other comments about how you travel on Chatsworth Road (634 comments)

Sentiment analysis breakdown of all comments (approximation):

- Positive: 178 comments
- Neutral: 257 comments
- Negative: 199 comments

- **Traffic Congestion and Road Closures**
 - Description:
 - Concerns and opposition regarding traffic congestion, road closures, and the impact on daily life.
 - Number of Comments: 234
 - Sentiment: Mixed
 - Representative Quotes:
 - Positive:
 - "Improving public transportation and investing in smart traffic management can mitigate congestion. It's a positive step toward efficient and sustainable urban mobility."
 - Neutral:
 - "While road closures can be inconvenient, addressing traffic congestion is necessary for long-term benefits. Finding a balance is key."
 - Negative:
 - "Frequent road closures add to the traffic chaos. There has to be a better way to implement changes without causing so much disruption."

- **Impact on Businesses**
 - Description:
 - Concerns about the impact of road closures on local businesses and the local economy.
 - Number of Comments: 112
 - Sentiment: Mostly Negative
 - Representative Quotes:
 - Positive:

- "Investing in sustainable practices can benefit businesses in the long run. Consumers are increasingly supporting eco-friendly businesses."
 - Neutral:
 - "Balancing environmental goals with economic impacts is challenging. It's essential to consider the effects on businesses and find solutions that support both."
 - Negative:
 - "Small businesses often bear the brunt of environmental regulations. There should be more support and incentives to help them transition."
- **Air Quality and Pollution**
 - Description:
 - Comments related to air quality, pollution concerns, and the impact on health.
 - Number of Comments: 87
 - Sentiment: Mostly Negative
 - Representative Quotes:
 - Positive:
 - "Reducing emissions and improving air quality is a shared responsibility. Transitioning to cleaner energy sources is a positive step for the health of our communities."
 - Neutral:
 - "While efforts to improve air quality are commendable, it's crucial to monitor the overall impact and ensure that the benefits are distributed equitably."
 - Negative:
 - "Pollution won't be solved by restricting individual activities. There needs to be a comprehensive plan addressing industrial sources, not just blaming citizens."
- **Safety and Education**
 - Description:
 - Concerns about road safety, speeding, and the need for education regarding pollution and its impact.
 - Number of Comments: 83
 - Sentiment: Mixed
 - Representative Quotes:
 - Positive:
 - "Enhanced safety measures and educating the community about the benefits of sustainable practices contribute to a safer and more informed society."
 - Neutral:

- "Balancing safety concerns with the need for progress is crucial. Adequate education can help people understand the importance of certain changes."
 - Negative:
 - "Implementing changes without proper education and safety measures can lead to unintended consequences. It's essential to prioritise both aspects."
- **Community Engagement and Consultation**
 - Description:
 - Comments expressing dissatisfaction with the lack of community engagement and consultation on road closures.
 - Number of Comments: 59
 - Sentiment: Mostly Negative
 - Representative Quotes:
 - Positive:
 - "Involving the community in decision-making processes fosters a sense of ownership and ensures that policies align with the actual needs and concerns of residents."
 - Neutral:
 - "Community engagement is vital, but it's important to strike a balance. Too much consultation can lead to delays in essential projects."
 - Negative:
 - "Decisions seem to be made without considering the community's input. There needs to be more genuine consultation, not just token gestures."
- **Alternative Solutions**
 - Description:
 - Suggestions and requests for alternative solutions to traffic issues and pollution reduction.
 - Number of Comments: 49
 - Sentiment: Mixed
 - Representative Quotes:
 - Positive:
 - "Exploring alternative solutions and encouraging innovation is key to addressing complex issues. Embracing change leads to more sustainable and effective outcomes."
 - Neutral:
 - "Considering various alternatives is essential, but feasibility and impact should be thoroughly assessed before implementation."
 - Negative:

- "Pushing for alternative solutions without proper testing and understanding can lead to unforeseen consequences. Caution is necessary in adopting new technologies."

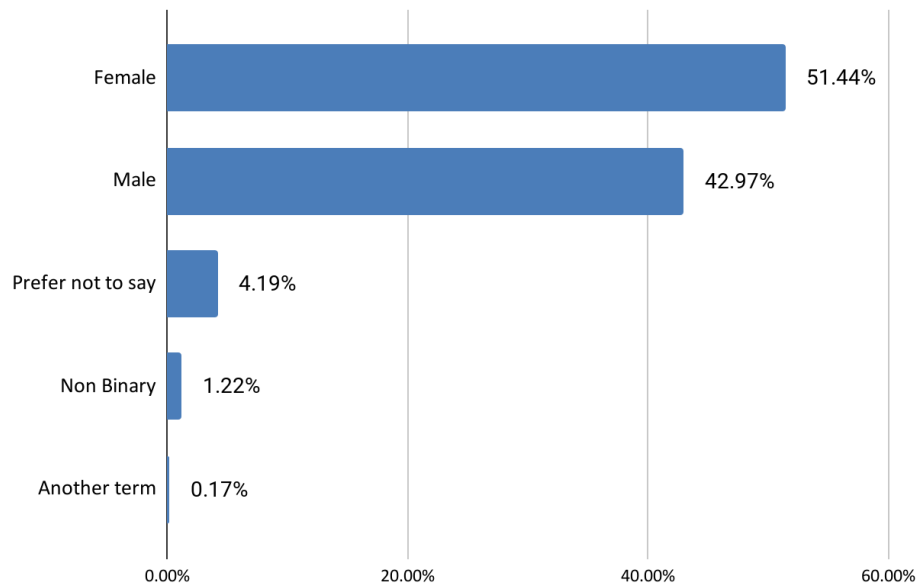
Additional qualitative analysis

- **Traffic levels on neighbouring main roads:**
 - Besides Chatsworth Road, Homerton High Street, Lea Bridge Road, Lower Clapton Road/Urswick Road and Kenworthy Road were the streets most mentioned by residents' in their comments.
 - Comments centred around existing levels of traffic on these streets as well as the cycling and pedestrian environment and air quality on these roads and concern that any change to the Chatsworth Road local area does not increase traffic on these roads.
 - There was also concern about the impact of the banned turns being implemented through a separate turn at the Chatsworth Road/Lea Bridge Road junction.
- **Traffic levels on neighbouring residential streets:**
 - Glyn Road, Dunlace, Brooksby's Walk, Clifden Road and Glenarm Road were the most mentioned streets by residents' in their comments.
 - Comments centred around existing levels of traffic on these streets and concern that any change to Chatsworth Road does not increase traffic flows on these streets.
- **Role of the bus service:**
 - Improvements to the experience of bus users was mentioned in several comments. Comments centred around parked cars on Chatsworth Road which can block the buses and other vehicles on the road, the reliability of bus journey times, the walking environment to bus stops and speed bumps.
- **Walking environment on Chatsworth Road and around:**
 - The impact of the quantity and speed of vehicles on the walking environment was the most mentioned factor in relation to the walking environment. The quality of the pavement surface, the availability of seating and cleanliness were also mentioned.
- **Pedestrianisation for the Sunday Market:**
 - 44 comments received either explicitly asked for Chatsworth Road to be closed to vehicles for the Sunday market or stated the positive impact when the road has been closed historically for Sunday markets.
- **Incorporating physical activity in day-to-day life:**
 - Comments included suggestions for outdoor gyms, low traffic walking routes, cycle-free walking routes/pavements, availability of free spaces to exercise, low traffic cycling routes, access to swimming and ice skating.

- **Access to - entry and exit of Chatsworth Road:**
 - Supermarkets
 - Homerton Hospital

About you

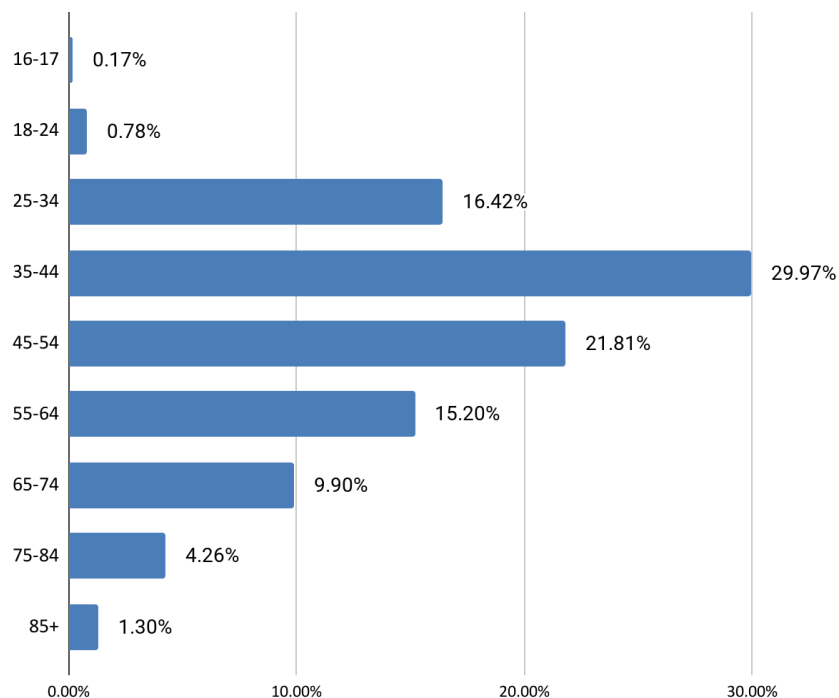
Gender: Are you... (Base 1145)



There was a fairly even split of female and male respondents who took part in the survey (589 and 492 respectively).

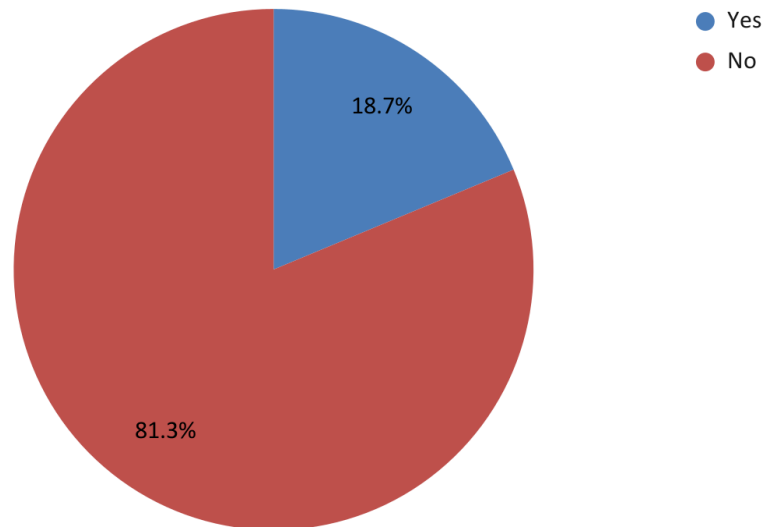
All others accounted for a much smaller percentage.

Age: what is your age group? (Base 1151)



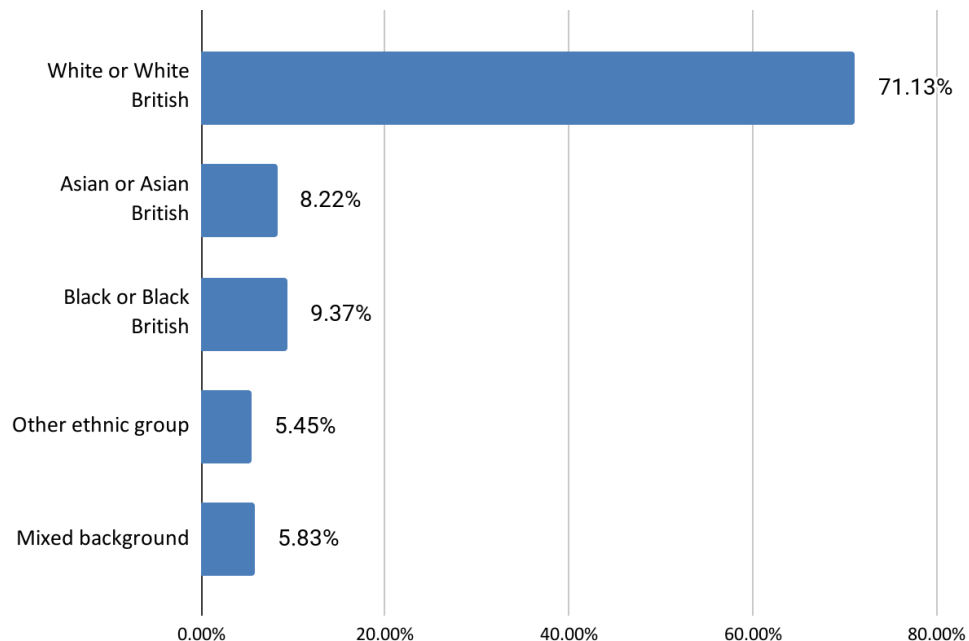
The highest percentage of respondents stated that they were in the 35-44 age group (345). This was closely followed by 45-54 (251), then 25-34 (189), 55-64 (175), 65-74 (114), 75-84 (49), 85+ (15), 18-24 (9), and under 16 and 16-17 (2 each).

Do you regularly provide unpaid support caring for someone? (Base 1062)



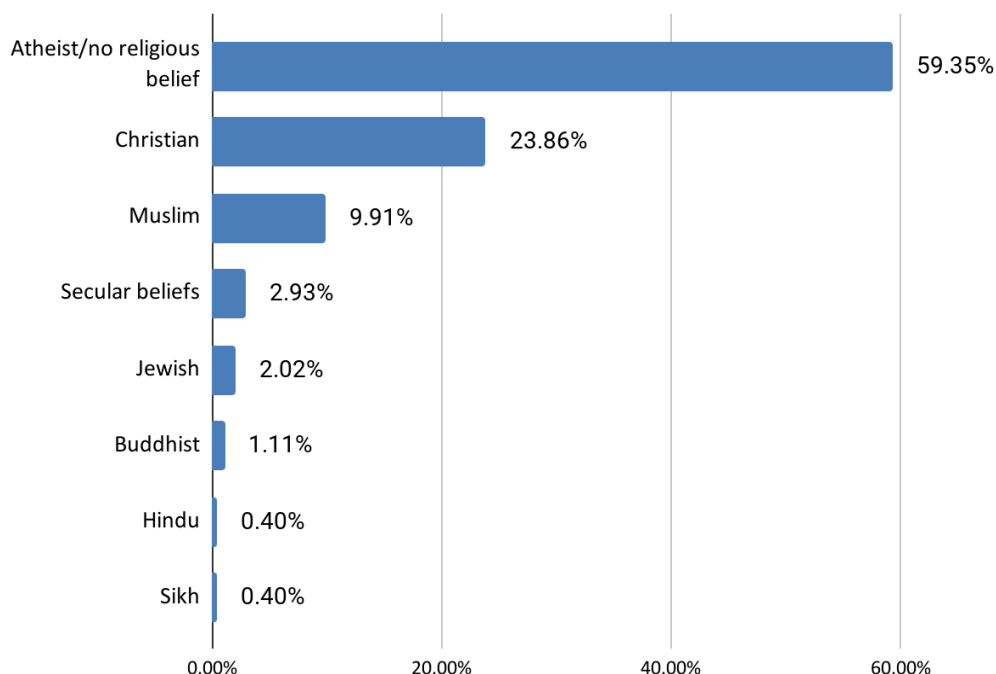
The majority of respondents stated that they do not have caring responsibilities (863), with just under 19% stating that they do (199).

Ethnicity: Are you... (Base 1045)



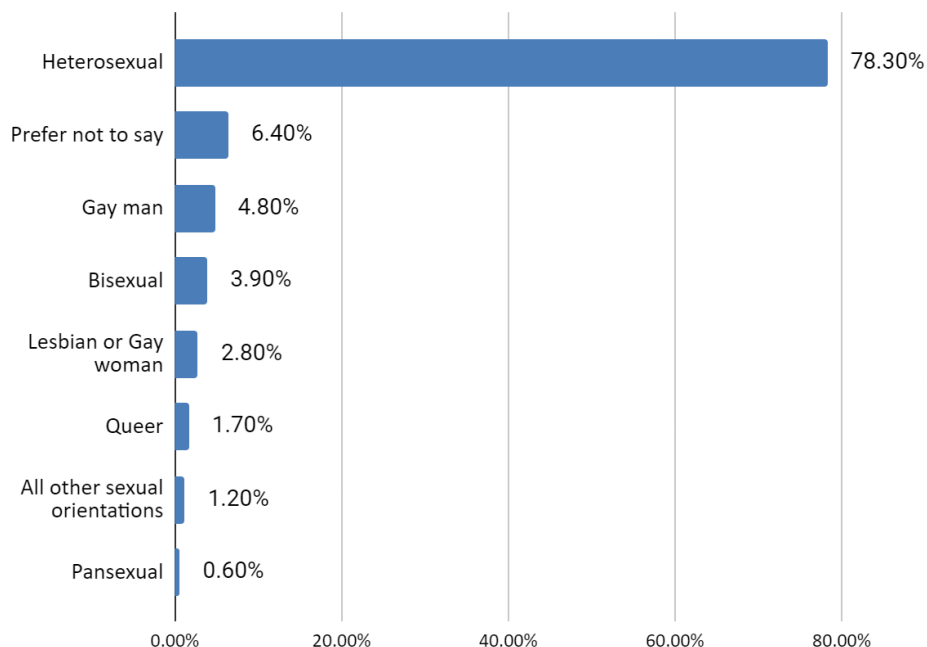
The majority of respondents, at just under three quarters, stated that they were "White or White British" (744). All others accounted for a much smaller percentage.

Religion or belief: Are you or do you have... (Base 989)



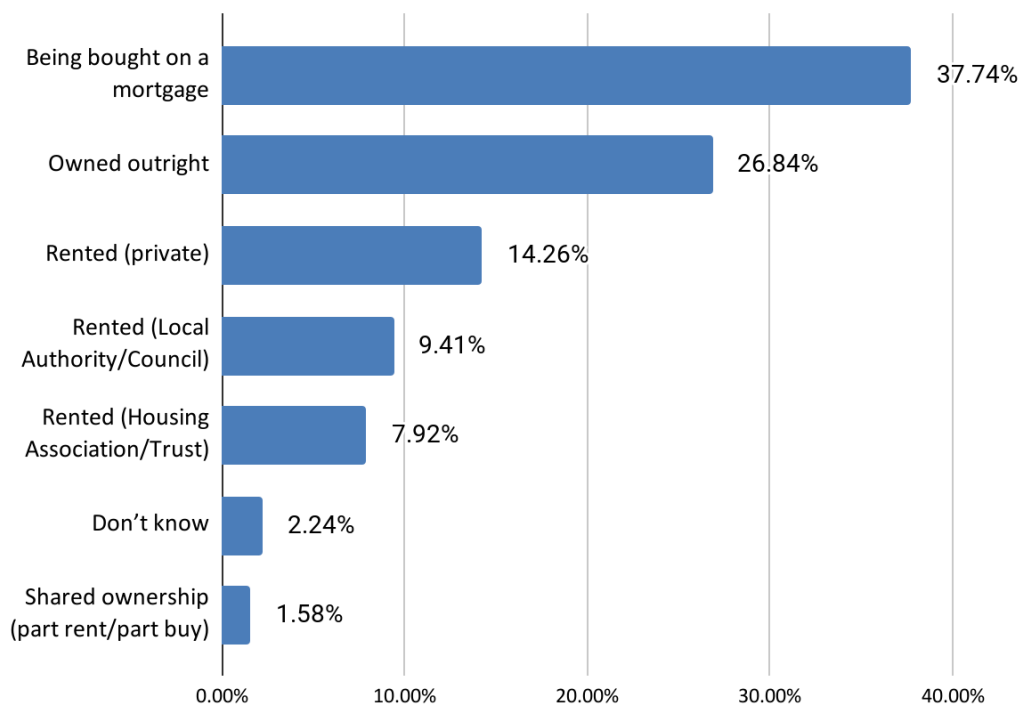
The majority of respondents, at just under 60%, stated that they were “Atheist/no religious belief” (587). The next highest was “Christian” (236) and then “Muslim” (98). All others accounted for a much smaller percentage.

Sexual orientation: Are you... (Base 1000)



The majority of respondents, at just over three quarters, stated that they were “Heterosexual” (783). All others accounted for a much smaller percentage.

Housing Tenure: Which of the following best describes the ownership of your home? (Base 1073)



The highest percentage of respondents, at just over a third, stated that their property was being bought on a mortgage (405). This was followed by just over a quarter who owned their property outright (288), renting privately (153), renting from a local authority/council (101) and renting from a housing association/trust (85). All others accounted for a smaller percentage.

APPENDIX

Chatsworth Road Travel Survey



Questionnaire



Please complete this questionnaire online at consultation.hackney.gov.uk
Alternatively, you can respond by completing this paper questionnaire and
returning it in the **FREEPOST** envelope provided by **Sunday 16 July 2023**.



A greener, healthier Chatsworth Road

Earlier this year, the Council's Cabinet approved plans to reduce traffic and cut pollution in five more areas of the borough. This will help reduce our impact on climate change and support more people to walk, shop and cycle locally.

The Chatsworth Road area is one of the areas we have included in these plans. To inform these, we would like to hear from you about how you travel around the local area. We're also speaking directly to local community groups and businesses and listening to their experiences of travelling in the local area.

The plans will seek to:

- Make Chatsworth Road and surrounding area easier to walk and cycle in
- Improve journey times for buses and ambulances
- Reduce traffic in the area
- Improve the Chatsworth Road area as a place to visit and shop, including on market day

What do we know about Chatsworth Road at the moment?

- 6,100 vehicles travel per day on Chatsworth Road
- 40 % of traffic on Chatsworth Road is through traffic - vehicles which drive the length of the road without stopping or accessing a local side road.
- 20.4mph is the average speed on Chatsworth Road, which is above the speed limit

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

এই নথিতে কী দেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নিচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這文件的詳細內容，請在方格內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。 (Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çi dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentiganii sheegayo fadlan calaamadii godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dokümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیے اور اسے نیچے دیے گئے پتہ پر واپس بھیج دیجئے۔ (Urdu)

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print ☐ In Braille ☐ On Disk ☐ On audio tape ☐ In another language, please state:

Name:	
Address	
Telephone:	

Return to: FREEPOST STREETSCENE

1. What is your postcode? (required)

2. Please tell us how you travel around the Chatsworth Road area in a typical week for each of the following journeys.

You can tick more than one mode of travel per row

	N/A*	Walk	Wheelchair or mobility scooter	Cycle/scoot	Bus	Community transport service	Taxi	Private vehicle (Car/van/Motorcycle)
Travel to and from your place of work								
Travel to and from a place of education								
Travel for work during working hours								
Shop for essential items								
Exercise or get fresh air								
Carry out a role as a carer								
Meet up with friends or relatives								
Attend a place of worship								
Visit Chatsworth Road Sunday Market								

*I don't use Chatsworth Road area for this journey OR I don't carry out this journey

3. Do you support improving walking, cycling and air quality if it might lengthen motor vehicle journeys by a few minutes?

☐ Yes ☐ No ☐ Don't know

4. Which of the following would you like to see the Council introduce more of in your local area?

Tick all that apply

- ☐ Trees
 ☐ Planting and rain gardens
 ☐ Seating
 ☐ Cycle parking stands
 ☐ Cycle hangars
 ☐ Wider pavements/more walking space
 ☐ Other, please specify
- ☐ Electric vehicle charging points
 ☐ Electric hire bikes and parking infrastructure
 ☐ Hire cars and parking infrastructure
 ☐ Hire cargo bikes
 ☐ None of the above

5. Do you own, or have access to, a private car, van or motorcycle? (required)

If your answer is yes, please move onto the next question. If your answer is no, please move to question 7.

☐ Yes ☐ No

6. Which entry/exit route for Chatsworth Road do you drive through the most?

Tick one option

- ☐ From the north (past Millfields Park OR Lea Bridge Road)
☐ From the south (past Homerton Hospital, The Castle Cinema OR Chats Palace)
☐ From the west (past Powerscroft Road, Median Road OR Clapton Park United Reformed Church)
☐ Don't know

7. How easy do you find it to incorporate physical activity into your everyday life?

Tick one option

- ☐ I walk, cycle or use a manual wheelchair for at least 20 minutes per day
☐ I do another form of exercise for at least 20 minutes per day
☐ I do at least 20 minutes of exercise a few times a week
☐ I rarely do 20 minutes of exercise

Please let us know if you have any other comments about incorporating physical activity into your everyday life.

8. Disability: Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities. Do you consider yourself to be disabled? (required)

If your answer is yes, please move onto the next question. If your answer is no, please move to question 12..

☐ Yes ☐ No ☐ Prefer not to say

9. How would you describe your disability?

Tick all that apply

- | | |
|---|--|
| <input type="checkbox"/> Mobility | <input type="checkbox"/> Visually impaired/blind |
| <input type="checkbox"/> Chronic illness/long term health condition | <input type="checkbox"/> Mental health condition |
| <input type="checkbox"/> Parent/carer | <input type="checkbox"/> Deaf/ hard of hearing |
| <input type="checkbox"/> Neuro-divergent/cognitive impairment learning disability | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other, please specify | |

10. Are you a Hackney blue badge holder or Hackney companion e-badge holder?

☐ Yes ☐ No

11. If you would like to be invited to a disability themed focus group to inform a design to reduce traffic and cut pollution in the local area, please provide your email address or phone number here. If selected, we will contact you.

12. Please let us know if you have any other comments about how you travel on Chatsworth Road.

About you

This information will help us to understand our service users and residents, allowing us to establish if the response to the questionnaire is representative of the borough. All information is used under the strict controls of the 1998 Data Protection Act and the 2016 General Data Protection Regulations (GDPR).

This information is optional and will not be used in a way that identifies you.

13. Gender: Are you...

☐ Male ☐ Non Binary ☐ Prefer not to say
☐ Female ☐ Another term

If you prefer to use your own term please provide this here:

14. Age: what is your age group?

<input type="checkbox"/> Under 16	<input type="checkbox"/> 45-54
<input type="checkbox"/> 16-17	<input type="checkbox"/> 55-64
<input type="checkbox"/> 18-24	<input type="checkbox"/> 65-74
<input type="checkbox"/> 25-34	<input type="checkbox"/> 75-84
<input type="checkbox"/> 35-44	<input type="checkbox"/> 85+

15. Caring responsibilities: A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems. Do you regularly provide unpaid support caring for someone?

☐ Yes ☐ No

16. Ethnicity: Are you...

☐ Asian or Asian British ☐ Mixed background
☐ White or White British ☐ Other ethnic group
☐ Black or Black British

Other (please state if you wish):

17. Religion or belief: Are you or do you have...

☐ Atheist/no religious belief ☐ Hindu
☐ Christian ☐ Secular beliefs
☐ Muslim ☐ Charedi
☐ Buddhist ☐ Jewish

☐ Sikh

Other (please state if you wish):

18. Sexual orientation: Are you...

☐ Heterosexual ☐ Pansexual
☐ Bisexual ☐ Asexual
☐ Gay man ☐ Queer
☐ Lesbian or Gay woman ☐ All other sexual orientations

Other (please state if you wish):

19. Housing Tenure: Which of the following best describes the ownership of your home?

☐ Being bought on a mortgage ☐ Rented (private)
☐ Owned outright ☐ Shared ownership (part rent/part buy)
☐ Rented (Local Authority/Council) ☐ Don't know
☐ Rented (Housing Association/Trust)

Accessibility statement

If you require this document in a different format, please email streetscene.enquiries@hackney.gov.uk. We will consider your request and get back to you in the next five working days.