



Identify the Problem Narrative Cards

For use with Activity 5

Recently, Julio's job has forced him to stay in the office more and more. Julio would much rather be out visiting work sites and talking to clients. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?	Sergei has been told by his supervisor to pour everything down the floor drain, even though there are a variety of chemicals. Sergei has read the manual and knows that some waste requires special handling. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?
Hikaru has a sick child at home. His grandmother is elderly and he is responsible for her care. His wife needs to go out of town. His supervisor keeps adding more and more to his workload. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?	Elledy is very indecisive. She earned a degree in political science. She doesn't know if she wants to go into public relations, market research, work on a campaign, or become an attorney. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?
Pippa works five days a week. She is a single mother with a young child. Her supervisor is pushing to have her work some overtime on Saturdays because there are several deadlines approaching. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?	Salil is the team facilitator. The team is pushing him to wrap up their task. Salil wants to wait, because he knows there is some key information missing that may yet affect their final decisions. - What might be some of the potential causes of the problem? - What ways could be used to find solutions to the problem? - How would you seek help for this problem if it affected you?

Makena comes into the office at exactly 8:30 AM and leaves at exactly 5 PM. She eats her lunch at her desk. She feels like she doesn't fit in with her co-workers and is hurt that they don't include her in their social conversations.

- a. What might be some of the potential causes of the problem?
- b. What ways could be used to find solutions to the problem?
- c. How would you seek help for this problem if it affected you?

Celeste has been given the task of making the supply order form more user-friendly. She is unfamiliar with all of the different types of supplies that are ordered. She is uncertain about which teams will be using the forms. Celeste wonders whether to create a paper or digital version, or both.

- a. What might be some of the potential causes of the problem?
- b. What ways could be used to find solutions to the problem?
- c. How would you seek help for this problem if it affected you?